## BEFORE THE OFFICE OF TAX APPEALS

#### STATE OF CALIFORNIA

IN THE MATTER OF THE APPEAL OF, ) J. ASLAM, ) OTA NO. 18011842 APPELLANT. ) )

TRANSCRIPT OF PROCEEDINGS

Sacramento, California

Tuesday, December 15, 2020

Reported by: ERNALYN M. ALONZO HEARING REPORTER

STATE OF CALIFORNIA OFFICE OF TAX APPEALS

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5	IN THE MATTER OF THE APPEAL OF, )
6	J. ASLAM, ) OTA NO. 18011842
7 8	APPELLANT. ))
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14	Transcript of Proceedings, taken at
15	400 R Street, Sacramento, California, 91401,
16	commencing at 10:50 a.m. and concluding
17	at 11:37 a.m. on Tuesday, December 15, 2020,
18	reported by Ernalyn M. Alonzo, Hearing Reporter,
19	in and for the State of California.
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1	APPEARANCES:	
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3	Panel Lead:	ALJ NGUYEN DANG
4	Panel Members:	ALJ SUZANNE BROWN
5		ALJ ANDREW WONG
6	For the Appellant:	BRUCE NELSON
7	For the Respondent:	STATE OF CALIFORNIA
8	-	DEPARTMENT OF TAX AND FEE ADMINISTRATION
9		CHAD BACCHUS
10		RANDY SUAZO JASON PARKER
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1		<u>i n d e x</u>
2		
3		<u>E X H I B I T S</u>
4		
5	(Appellant's Exhi	bits were received at page )
6	(Department's Exh	ibits were received at page )
7		
8		PRESENTATION
9		PAGE
10	By Mr. Nelson	11
11	By Mr. Suazo	22
12		
13		
14		
15		CLOSING STATEMENT
16		PAGE
17	By Mr. Nelson	27
18		
19		
20		
21		
22		
23		
24		
25		

Sacramento, California; Tuesday, December 15, 2020 1 2 10:50 a.m. 3 JUDGE DANG: Good morning everyone. We are 4 opening the record in the appeal of Javaid Aslam before 5 the Office of Tax Appeals. The Case Number is 18011842. 6 7 It's presently 10:50 a.m., December 15th, 2020. 8 Consistent with the Governor's Executive Order 9 Number 25-20 to reduce and minimize the spread and risk of 10 Corona virus infection and with the agreement of the parties, this hearing is being conducted via Webex video 11 12 conferencing. 13 Today's case is being heard by a panel of three 14 judges. My name is Nguyen Dang, and I'm the lead Judge for purposes of conducting this hearing. Also on the 15 16 panel with me today are Judges Suzanne Brown and Andrew 17 Wong. 18 Would the parties please state their appearances 19 for the record, beginning with the Appellant, please. 20 Mr. Nelson, can you please state your appearance 21 for the record. 22 MR. NELSON: I'm the representative of the 23 taxpayer. My name is Bruce Nelson. 24 JUDGE DANG: Thank you. And CDTFA. 25 MR. SUAZO: Randy Suazo, Hearing Representative.

### STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 MR. PARKER: Jason Parker, Chief of Headquarters 2 Operations Bureau. 3 MR. BACCHUS: Chad Bacchus with the Legal Division. 4 5 JUDGE DANG: Thank you. The issue in this appeal is whether adjustments 6 7 are warranted to the measure for unreported taxable sales. 8 Specifically, Appellant is contesting the taxable purchase 9 ratio for the Mobile store location. Is this correct, Mr. Nelson? 10 11 MR. NELSON: That's correct. I'm only --12 JUDGE DANG: Thank you. And --13 MR. NELSON: Excuse me? 14 JUDGE DANG: I'm sorry. Please finish. 15 MR. NELSON: Yeah. I'm only -- the only issue is 16 the purchase ratio method. That's all. The purchase --17 taxable purchases. That's all we're -- is our considerations. 18 19 JUDGE DANG: Great. Thank you. 20 And, CDTFA, is that correct? 21 MR. SAUZO: That's our understanding. 22 JUDGE DANG: Thank you. 23 Prior to the hearing today, the parties were provided with an electronic copy of the exhibit hearing 24 binder for this appeal. This binder contains CDTFA's 25

### STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 Exhibits A through H.

CDTFA, did the exhibit binder look correct to 2 3 you? Are there any issues? MR. SUAZO: The binder looked correct. 4 JUDGE DANG: Thank you. 5 And, Mr. Nelson, do you have any objections to 6 7 admitting these exhibits into evidence? 8 MR. NELSON: Admitting what? You mean the 11 9 invoices or whatever, 7 invoices? JUDGE DANG: These are CDTFA's exhibits. My 10 11 question is whether you have any objections to admitting CDTFA's exhibits into evidence. 12 13 MR. NELSON: No, I have no problem. No quest --14 I have no question. 15 JUDGE DANG: Thank vou. 16 As we discussed just prior to going on the record, there's 11 invoices -- purchase invoices that were 17 at issue here that were not received timely. CDTFA --18 19 it's my understanding, Mr. Nelson, that you do intend to 20 submit these? You have these documents? You will be 21 submitting them, or you intend to submit these for our 22 consideration? 23 MR. NELSON: I thought I already have --2.4 JUDGE DANG: Okay. Thank you. MR. NELSON: -- but there's issues. But that's 25

## STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 not the only issue I've got. I've got other things that I 2 want to review. I want to state that for the Judges. 3 These invoices are not critical to me. JUDGE DANG: Why aren't the invoices critical to 4 you? 5 6 MR. NELSON: Because I've done two separate tests 7 to support what the purchases should be, and I want to 8 present that. That's what I'm looking at. That's my main 9 defense here.

10JUDGE DANG: Okay. The other -- I believe one of11your tests is based on the point of sale records?

12 MR. NELSON: Yes.

JUDGE DANG: Okay. We have your schedules that were submitted with your briefing, but we don't actually have the actual point of sale records themselves. That's something you'd like to --

MR. NELSON: Yes. I have right here. I got themhere, and I can send them to you.

19 JUDGE DANG: Okay. Okay. And the --

20 MR. NELSON: -- by item.

JUDGE DANG: Oh, okay. And the other alternative test, I'm assuming, was the comparison with the Panoche Shell location?

24 MR. NELSON: Okay. I -- I did a three-month 25 test. It came out to a lower percentage, which I felt was

### STATE OF CALIFORNIA OFFICE OF TAX APPEALS

more accurate. When I did this, the system backdated the cost and supported my exemption. That's basically the reason why my three-month test is better than their two-month test.

5 JUDGE DANG: Okay. Thank you, Mr. Nelson. Let 6 me take a step back for --

MR. NELSON: Do you know what --

7

8 JUDGE DANG: Yes. Thank you, Mr. Nelson. Let me 9 take a step back for a moment and ask you, do have any 10 documents that you'd like to submit to us that you feel 11 are critical to this appeal for us to consider?

MR. NELSON: Well, if you don't have the 12 breakdown by month that I took the data from, I -- I can't 13 14 believe they don't have that because I sent that. Well, 15 that's the breakdown (INDISCERNIBLE) the POA, which 16 indicated the total sales by sales category. And then I 17 backed it down to cost. Now, their contention was, from 18 my understanding, I'm not putting the words in their 19 They felt that wasn't adequate because they felt I mouth. 20 was possibly trying to establish sales with them.

I just wanted the mix. The POA system shows a good mix of what taxable and nontaxable are. And -- and to not consider that as a critical support to what my purchases is, pretty much for the past three months crazy as far as I'm concerned. I've been doing this a long

### STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 time. There's just no reason that you can't support that.
2 I'm not contending what the sales are from the point of
3 the POA.

I just wanted the mix to support my test for three months. It's really, really important to understand that because it supports that my percentage, 36 percent -point 9 or whatever it is --

8 JUDGE DANG: Mr. Nelson.

9 MR. NELSON: -- compared to the 43 has more 10 support --

11 JUDGE DANG: Mr. Nelson.

MR. NELSON: -- than what they've got. Yes.
JUDGE DANG: Let me interrupt you for a moment.
MR. NELSON: Sure.

JUDGE DANG: At this point I'm just concerned with whether or not you have any documents, other than the schedules you provided us with, which are part of briefing record, do you have any documents you would like to submit to us?

20 MR. NELSON: No. No everything is in the audit. 21 And I can submit schedules for whatever you'd like, but 22 everything is submitted in there. I have nothing further 23 to hand in.

JUDGE DANG: Okay. So we're going to consider --I just want you to be clear that we're going to consider

STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 the appeal based on those --

2 MR. NELSON: Sure.

JUDGE DANG: Okay. -- those documents you 3 submitted during briefing, and that's -- and CDTFA's 4 5 exhibits. Okay. Thank you. MR. NELSON: Yes -- (INDISCERNIBLE) -- all my 6 7 contention. 8 JUDGE DANG: Okay. Thank you. 9 CDTFA, did you have any comments or anything you 10 would like to add at this time before we start the 11 presentations? 12 MR. SUAZO: No. No additional comments. 13 JUDGE DANG: Okay. Thank you. 14 Mr. Nelson, if you're ready to begin with your presentations, you have 15 minutes. 15 16 17 PRESENTATION 18 MR. NELSON: Okay. I'll do it -- I'll try to do 19 it quickly. I'd like (INDISCERNIBLE) and talked about in 20 the past few minutes there, but I'll go over it. Operates 21 two separate locations off Interstate 5. It's a travel 22 (INDISCERNIBLE) San Francisco and Sacramento 23 (INDISCERNIBLE) and that goes from Los Angeles to San Francisco and back and forth. Basically (INDISCERNIBLE) 2.4 25 taxable -- store (INDISCERNIBLE) snacks food and things

1 like that.

2	This is all in the report. So taxable ratio is
3	not great two individual Shell station. Purchase ratio
4	was 28 or 29 percent. Okay. Why that is that' is
5	(INDISCERNIBLE) okay. The only (INDISCERNIBLE) sold beer.
6	JUDGE DANG: Mr. Nelson. Mr. Nelson.
7	MR. NELSON: (INDISCERNIBLE) amount is obviously
8	is yes.
9	JUDGE DANG: Mr. Nelson, this is Judge Dang
10	speaking. I apologize for interrupting you. You are
11	cutting in and out and our stenographer and our Panelists
12	are not able to hear you.
13	MR. NELSON: Okay.
14	JUDGE DANG: Did you want to you can leave
15	your video on, but did you want to connect via telephone
16	just for the audio portion of this appeal?
17	MR. NELSON: As long as I don't get feedback.
18	(INDISCERNIBLE) here and call you on the phone? Would
19	that be better?
20	JUDGE DANG: Correct. So call the I think
21	that would be better. If you could call us through the
22	call-in number that was provided on the hearing notice?
23	(There is a pause in the proceedings.)
24	JUDGE DANG: Let's go back on the record.
25	Mr. Nelson, you may begin with your presentation

STATE OF CALIFORNIA OFFICE OF TAX APPEALS 12

1 again.

2 MR. NELSON: Okay. I'll just put forth with what 3 I've got. We've got two locations. We got a Shell and a Mobile. They accepted Shell. Did not accept Mobile. The 4 5 problem with what I've got, what I'm finding is that the purchases are overstated, but I can't justify the 6 7 purchases. The agency has a right to do that. I can't 8 confirm what the correct purchases are. So we'll have to 9 use that.

10 So the taxpayer is going to pay tax based on 11 that, and that's what the problem is on the Mobile. Now, 12 I think they've got something in there, but I can't figure 13 out what it is. So that's what I got. But I did a -- I 14 did a test for three months. My individual tests came up with 36.96 percent. The Board's test came up with the 15 16 43.42. So you have to ask yourself why? Is my test 17 right, or is their test right? And they can contend 18 theirs is more accurate than mine. I can contend mine is.

So as an extra thing I did, I did the POA system. So I took three months at random. Didn't -- just selected three (INDISCERNIBLE). I got the data and broke down. BOE -- BOA shot them down. The agency can check my records. They didn't choose to do that, but they can do that to verify what I got the taxable and nontaxable items there. Okay. They certainly can do that.

STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 But by doing that, I backed down the cost, and I came up with the 36.62 percent, which ties into what I've 2 3 got on my markup. So I've got another verification of what my test are accurate based on the POA system. Now, 4 5 you can say the POA is not accurate, what everybody uses: 6 Costco, Home Depot, Lowes, grocery stores. Everybody uses 7 the POA system. They didn't use that to report the sales 8 here.

9 I didn't want to go through that 'cause I know 10 we're using cost, and it wouldn't have made any 11 difference. You guys wouldn't have accepted it because 12 based on the higher cost. You have to understand that. 13 So my thing is that the POA system supports my test of 14 three months. I'm asking the agency how they support their test. Are they just going to say their test is 15 16 better than mine?

I prove to reasonable doubt saying that my three-month test is more accurate than theirs based on the POA system. Now I can sample another three or six months of the sales -- POA sales and it would probably come up the same amount.

22 Are we still online? Guys?

JUDGE DANG: This is Judge Dang speaking. Yes,
we can hear you.

25 MR. NELSON: Okay. No problem. So okay. Going

#### STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 back, I think the reason we have errors here -- and a large amount -- is because the purchases are overstated. 2 3 Now, my taxpayer, even with my thing, owes 27 grand. Okav. And I think that's too much, but that's what it 4 came out to be, and that's what we're willing to accept on 5 I think the 36.9 or whatever it is, is a fair amount 6 it. 7 of the thing. That's what the records tells you, not the 8 43. And I think their test is not accurate now.

9 And there's nothing more I can do. And to throw 10 out the POA system simply because they felt it wasn't representative of whatever, but that's how they, the 11 12 employees at these stations, did it. Okay. Now, the 13 bookkeeper did not report on the POA. He just used the 14 method because he did not have the sales data. He estimated and corrected the next quarter, and he 15 16 constantly did that. He has errors back and forth, and 17 you wonder what happened. But the whole thing was a 18 disaster.

And as a result because of this whole mess, he couldn't verify. He found another accountant and now everything is okay now. But the bookkeeper screwed up the system, and the taxpayer is basically paying more tax than due. But we'll agree to it simply because we have no other defense. But I definitely don't think the purchase ratio is 43 percent. You cannot show me.

#### STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 I've audited for 36 years with the agency. I know things like this. I'm very good very. And I just 2 3 can't understand why you're hanging your hat on that two-month test and saying my test is not right when I've 4 5 confirmed that it ties together with the POA system. So and I'll leave it at that. There's not much more I can 6 7 say. If you don't agree with me that's up to you guys to 8 make that decision. Okay. But I feel very strongly about 9 that.

10 Those -- that separate POA system ties into my 11 thing; three separate months at random, which I didn't 12 choose anything there. I was more than fair, and as an 13 auditor this is an approach that I would use with the 14 agency and -- if I couldn't verify what the purchases are. 15 But you just simply can't take two months and put them in 16 there and call it good.

I mean, when they first started this thing a while ago, it was up to 48 or 50 percent because they did not have the net purchases that they were selling. The taxpayer has a nut business that they sold nuts, which is a high food product. And that lowered the taxable amount. So they finally got to 43, but they can't substantiate 43 percent. I can substantiate, my 36 percent.

Now, if you want to rule in their favor, do what you want to do. I can't stop you. But I can vehemently

## STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 know -- I've done it enough to know that I -- I've done 2 this thing. I've spent hours and hours on this thing 3 figuring out what was going on. And this is not an easy fix. And for a former auditor I -- I have a good feeling 4 5 for this, and that's why I feel really strongly about it. 6 Now, what you rule is what you rule. I mean 7 you're judges. You do what you want to do. But I'm 8 pretty -- pretty almost 100 percent guarantee that what 9 I've got is correct. So that's where I'll leave it. 10 There's not much I can say. 11 Thank you. 12 This is Judge Dang speaking. JUDGE DANG: Thank you, Mr. Nelson, for your presentation. 13 14 Before I turn this over to my co-panelists for questions, I just wanted to clarify with you that CDTFA 15 16 has, I believe, since expanded the test to a three-month 17 period, and they've reduced the taxable purchase ratio to 18 40 percent something, some change. I just want to confirm 19 that you're aware of that, Mr. Nelson? 20 MR. NELSON: Yeah. They're down to 43. Okay. 21 But I'm contending that's not accurate. The 36.9 or 22 whatever it is, is the accurate figure, and I'm ready to 23 agree to that. I have no problem with that. And I can hang my hat on and legitimately say it. But it call 24 25 for -- the agency tends to be archaic in their thinking,

STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 and they think they only do it one way.

You've got to open your eyes and say, hey, 2 3 there's a different approach here. Now, you have to -you have to contend that the POA system is wrong. Well, 4 5 prove to me it's wrong. If I've gone the wrong -- review 6 what I've got, and prove it's wrong. Okay. That's what 7 I'm saying. I'm not mad at the agency. They do what they 8 normally do. But they're -- they're kind of -- they're 9 kind of buried in antiquated ways to doing it without 10 confirmation about the sources. And that's what I've 11 encouraged the agency to do that.

In the Fresno office -- I'm not going to speak badly of them, but they tend to do that. They tend to go with the normal stuff, and this is what it is. And if it doesn't mimic their little thing, then they move it on. And it's not right. I'm sorry. I've done enough audits to know. I'm -- I'm good at what I do. Okay. I'm really good, and this is hard for me.

I had to look at what was going on here. And it's just sad that I can't prove it legitimately through a normal purchase system. But the bookkeeper screwed it up so bad I can't do it, and that's part of my problem. Now, it's not the agency's problem because they've got to deal with what they've got to do. I'm not mad at them. I'm just saying, hey, we've got another way to verify what

STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 I've done.

2 Now, do they have another way to verify what 3 they've done? How sure they are of that 43 percent? Ask them that. I'd like to know. How else can they verify 4 that 43 percent is accurate? That's what I'm saying. 5 6 Anyway --7 JUDGE DANG: This is Judge Dang speaking again. MR. NELSON: 8 Yeah. 9 JUDGE DANG: Thank you, Mr. Nelson. We do 10 understand your position as you've argued it. My question 11 to you, though, is that it appears the Department has 12 since reduced the taxable ratio to 40 percent, and they've 13 expanded the test to a three-month period. I just want to 14 confirm that you're aware of that fact. 15 MR. NELSON: I didn't hear the amount of the 16 percentage. 17 JUDGE DANG: I believe it's 40.2 percent 18 somewhere. 19 MR. NELSON: I never got aware of that. No one ever sent me that. The last word I got was 43. 20 21 JUDGE DANG: Let me turn this over to CDTFA. 22 Mr. Suazo, are you able to clarify the Department's 23 current calculations and the purchase ratio here? 24 MR. SUAZO: This is Randy Suazo. The taxable 25 ratio of purchases for Mobile, 40.22 percent. It's a

## STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 combination of the two months with the Department and the 2 one month with the taxpayer's representative. So they 3 weighted it.

MR. NELSON: I have no record of that. If you 4 5 sent it to me, I don't know. I -- I'm just being honest with you. I -- I -- if they dropped it to 40, it's 6 7 still -- I'm still contending the 37 is more accurate. 8 But I -- I -- because I've confirmed that. The 40 is 9 better than the 43 so -- but I don't think it's an 10 accurate figure, but I was not aware of that. I'll tell 11 you that.

12 If they sent it to me, I have -- I have no proof 13 of that at all. I have no -- maybe I lost it. I don't 14 know. Maybe it got lost in the mail. I don't know, but I 15 have -- you're telling me something that I'm not aware of. 16 Okay. Now, you can say you sent it to me, but I don't 17 have anything remotely printed to that, the measure of 18 40 percent. So.

JUDGE DANG: This is Judge Dang speaking. The calculations were sent as part of the briefing, the briefing that was done prior to this hearing.

22 MR. NELSON: Oh, okay.

JUDGE DANG: Mr. Nelson, you may want to -- you may want to just review that at your leisure at some point. But my understanding is that you're still not

## STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 accepting a 40 percent --

2 MR. NELSON: No.

3 JUDGE DANG: -- taxable ratio. We should just 4 continue.

5 MR. NELSON: I would appreciate the 40 if you're 6 not going to give me the 37, which is more accurate, 36.9. 7 But if you say the prehearing, I missed that date. I 8 scheduled it because I was out of town, and then I looked 9 at paperwork that said it and I -- I'm very forgetful 10 because I'm getting older but -- on that part of it. But I didn't open that up. If that's what was sent in the 11 12 prehearing, no, I didn't open it up. I'm sorry. That' my 13 fault to do that. I'll take the responsibility.

JUDGE DANG: This is Judge Dang speaking again. At this point I'd like to turn it over to my co-Panelists for questions.

Judge Brown, did you have any questions forAppellant.

JUDGE BROWN: I do not have any questions.JUDGE DANG: Thank you.

And, Judge Wong, did you have any questions? JUDGE WONG: This is Judge Wong. I didn't have any questions at this time. Thank you.

JUDGE DANG: Thank you. I don't have any questions at this point either. CDTFA, if you are ready

## STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 to present, you may have 15 minutes for your presentation. 2 3 PRESENTATION MR. SUAZO: This is Randy Suazo. 4 The Appellant is a sole proprietorship who 5 operates two mini markets, Panoche Mobile and Panoche 6 7 Shell, which are adjacent to gas stations. Both mini 8 markets are located off of Interstate 5 in an 9 unincorporated area in the city of Firebaugh in Fresno 10 County. 11 Gasoline sales are reported by other retailers 12 are part of this audit. Both main markets sell taxable

13 items, such as cigarettes, tobacco products, sodas, and 14 miscellaneous taxable items. Nontaxable items, such as 15 frozen yogurt, juice, chips, snacks, and phone cards are 16 also sold. The only difference is at Panoche Mobile sells 17 beer, but Panoche Shell does not. This is the Appellant's 18 first audit.

19 The Appellant maintains a double-entry accounting 20 system. Upon audit, Appellant provided purchase invoices, 21 store sales summaries, general ledgers, and federal income 22 tax returns for 2011, 2012, and 2013. The Appellant adds 23 sales tax reimbursement to the sales price of taxable 24 items sold. Appellant's bookkeeper computed taxable sales 25 by capitalizing sales tax collected, as recorded in the

## STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 Appellant's sales summaries at the appropriate tax rate.

Exempt food was computed taxable sales from total 2 3 sales. Computed taxable sales and exempt sales were then recorded in the general ledger. When Appellant's 2011, 4 5 2012, and 2013 federal income tax returns for both 6 locations were compared with the Appellant's sales and use 7 tax returns for the same periods, the Department noted 8 that the federal income taxes returns total sales were 9 more than \$1.5 million higher than the sales and use tax 10 returns.

11 The Department used a total reported sales of 12 purchases found on Appellant's federal income tax returns 13 filed during the audit period to compute the reported 14 markups of over 45 percent for Mobile and 61 percent for 15 Shell; Exhibit E, page 78.

16 Upon review of Appellant's general ledger, the Department found that the Appellant's sales at both 17 18 locations during the audit period totaled over 19 \$3.8 million. Which when compared to reported sales for 20 the same period, showed an underreporting of more than 21 \$1.5 million. Upon further review of the general ledger, 22 \$1.4 million of the difference is attributable to recorded 23 food sales being claimed as exempt sales. The general ledger did disclose reported taxable sales were \$84,000 2.4 25 greater than in reported taxable sales; Exhibit F,

#### STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 pages 125 to 129.

Purchase segregations were conducted for both 2 3 The Mobile location purchase segregation was stores. conducted by the Department for periods February 2011 and 4 5 September 2012. Later on the Appellant's representative did their own segregation for June 2013, which was 6 7 included in the results which show taxable purchases 8 accounted for 40.22 percent of all purchases; Exhibit E, 9 pages 73 to 76.

10 The Department performed a purchase segregation 11 at the Shell location for the periods March and 12 October 2013, which showed the taxable purchases accounted 13 for 28.49 percent of all purchases; Exhibit F, pages 122 14 to 124. The Department also conducted shelf tests. The Mobile location had an 84.5 percent weighted markup on 15 16 taxable items of beer, tobacco products, carbonated drinks, and miscellaneous taxable items; Exhibit E, page 17 18 72, along with Exhibit F, pages 100 to 107. The Shell 19 location had a 71.2 percent weighted markup on taxable 20 items of tobacco products, carbonated drinks, and 21 miscellaneous taxable items; Exhibit F pages 115 to 121.

To calculate taxable cost of goods sold, the Department applied the taxable ratios obtained from purchase segregation tests for the Appellant's purchases through 2011, 2012, and 2013 as reported on the

STATE OF CALIFORNIA OFFICE OF TAX APPEALS

Appellant's federal income tax returns. The taxable purchases were reduced by self-consumption \$2,400 per month, which was based on the Appellant's estimate of taxable self-consumption of \$200 per month, which is on Exhibit E, page 70. For each location an additional percent reduction for shrinkage was allowed.

7 The Department applied the weighted markup factor for each location to the applicable adjusted taxable cost 8 9 of goods sold to compute \$1.4 million in audit taxable 10 sales for the Mobile location and \$278,000 in audited taxable sales for the Shell location. The audited taxable 11 12 sales for each location were combined and total audit 13 taxable sales amounted to over \$1.7 million. The 14 Department compared the more than \$1.7 million in combined 15 audited taxable sales to the Appellant's reported taxable 16 sales and found an overall difference of \$378,837, 17 resulting in an overall percentage of error of 28.32 18 percent; Exhibit E page 70.

While Appellant argues that the taxable percentage for the Mobile location should be lower because 10 or 11 invoices were not correctly segregated by the auditor, Appellant has not provided complete invoices for any other 10 items that he is disputing. Without reviewing the actual invoices, we cannot verify that the adjustment should be made; Exhibit H, pages 186 and 187.

## STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1 The Appellant has not provided substantial 2 documentation to support their contentions. Therefore, 3 the Department requests that the appeal be denied. This concludes my presentation. I'm available to answer any 4 5 questions you may have. JUDGE DANG: This is Judge Dang speaking. Thank 6 7 you, Mr. Suazo, for your presentation. 8 At this time I'd like to turn it, again, to my 9 co-Panelists for questions. Judge Brown, did you have any 10 questions for CDTFA? 11 JUDGE BROWN: This is Judge Brown. I do not have 12 any questions at this time. 13 JUDGE DANG: Thank you. 14 Judge Wong, did you have any questions for CDTFA? 15 JUDGE WONG: This is Judge Wong. I didn't have 16 any questions at this time either. Thank you. 17 JUDGE DANG: Thank you. 18 I have no questions either. Mr. Nelson, if 19 you're ready to give your closing presentation, you have 20 about five minutes for your rebuttal. 21 Mr. Nelson, we can't hear you. 22 MR. NELSON: Can you hear me now, Judge? 23 JUDGE DANG: Yes. Yes. Go ahead. 2.4 111 111 25

# CLOSING STATEMENT

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2	MR. NELSON: Yeah. I don't know. My final thing
3	is that that I feel real, real comfortable with my
4	shelf test. Now, I don't know about the 11 invoices. If
5	I have copies of those, I'll be gladly to give those. I
6	think I do, if they have segregation issues. But I really
7	contend that my purchase test of three months is very
8	accurate, and it's confirmed with the test of the POA
9	system. And that's how he had his employees run the sales
10	through.
11	So to deny the POA system as accurate is a little
12	bit crazy as far as I'm concerned. It's just not it's
13	used all the time. I'm not indicating the sale are
14	correct. I'm indicating the mix is correct. Always keep
15	that in mind. That mix confirms the mix I have on my
16	test. How could it be within three-tenths of a percent if
17	it's wrong? And even though they dropped it to 40, that's
18	better than the 43, obviously, but I still contend my test
19	is better because I confirmed it through a second source.
20	And until the agency wants to confirm through a
21	second source, I just feel their accuracy is not there.
22	And I'll leave it at that. Thank you.
23	JUDGE DANG: This is Judge Dang speaking again.
24	Thank you, Mr. Nelson.
25	Judge Brown, did you have any questions before we

STATE OF CALIFORNIA OFFICE OF TAX APPEALS

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conclude, for either parties?

2 JUDGE BROWN: This is Judge Brown. I do not have 3 anything.

JUDGE DANG: Thank you.

And, Judge Wong, did you have any questions 5 6 before we conclude?

7 JUDGE WONG: This is Judge Wong. I have no questions thank you. 8

9 JUDGE DANG: I just have one final questions for 10 you, Mr. Nelson. In your closing remarks you had 11 mentioned that you're unable to ascertain the accuracy of 12 POS amounts, but somehow the ratio of taxable to 13 nontaxable sales were accurate. You believe they're 14 accurate. I'm wondering, how are you able to make that determination if you can't verify the total amounts? 15

16 MR. NELSON: Okay. I took the percentages based 17 on sales and backed down to cost. I used the shelf test 18 that the agency used for taxable, and I did a shelf test 19 on nontaxable. And that came up to, like, 129 percent on food, which is pretty high. But the agency can check my 20 21 records, or they can do their own test if they feel that's 22 wrong. But I -- I think my shelf test is pretty accurate.

23 They made a large amount on their food products simply because that's the way they had to make money. And 2.4 they had a captive audience. Anybody going to there, they 25

#### STATE OF CALIFORNIA OFFICE OF TAX APPEALS

had to keep that. So that's basically what I did, and I backed it down to cost. Then I got those percentages and averaged those, and that's how I determined what the cost percentages are. It's a unique approach and not usually used by the agency. But there's nothing wrong with using it, I'll tell you, because that's how they rang their sales up.

8 Whether they rang them all up, I don't know, but 9 that's -- if the employee wanted to run a sale it had to 10 go through the POA system. So that mix between taxable 11 and nontaxable I think is accurate. But, you know, it's 12 your choice to make that decision. That's it. Anything 13 more? I'll answer any questions.

14 JUDGE DANG: This is Judge Dang speaking. Thank 15 you, Mr. Nelson.

MR. NELSON: Yeah. What? I didn't hear you.
I'm through. Did you hear all my information?

18 JUDGE DANG: Yes, I did.

19 MR. NELSON: Yeah. Okay.

20 JUDGE DANG: Thank you.

21 MR. NELSON: Okay.

22 JUDGE DANG: Okay. Thank you.

23 CDTFA, before we conclude, did you have any

24 closing remarks you'd like to make?

25 MR. SUAZO: No closing remarks.

#### STATE OF CALIFORNIA OFFICE OF TAX APPEALS

1	JUDGE DANG: Thank you.
2	Thank you again everyone for your presentation.
3	The record is now closed, and this matter is submitted for
4	decision. And we will meet and deliberate on the
5	arguments and evidence that have been presented to us.
6	And we will endeavor to send you our written opinion
7	within 100 days from today.
8	This hearing is now adjourned. Happy Holidays
9	everyone. Thank you.
10	(Proceedings adjourned at 11:37 a.m.)
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1	HEARING REPORTER'S CERTIFICATE
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3	I, Ernalyn M. Alonzo, Hearing Reporter in and for
4	the State of California, do hereby certify:
5	That the foregoing transcript of proceedings was
6	taken before me at the time and place set forth, that the
7	testimony and proceedings were reported stenographically
8	by me and later transcribed by computer-aided
9	transcription under my direction and supervision, that the
10	foregoing is a true record of the testimony and
11	proceedings taken at that time.
12	I further certify that I am in no way interested
13	in the outcome of said action.
14	I have hereunto subscribed my name this 13th day
15	of January, 2021.
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19	ERNALYN M. ALONZO
20	HEARING REPORTER
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STATE OF CALIFORNIA OFFICE OF TAX APPEALS