BEFORE THE OFFICE OF TAX APPEALS STATE OF CALIFORNIA

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TRANSCRIPT OF VIRTUAL PROCEEDINGS

State of California

Wednesday, August 18, 2021

Reported by: ERNALYN M. ALONZO HEARING REPORTER

1	BEFORE THE OFFICE OF TAX APPEALS
2	STATE OF CALIFORNIA
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5	IN THE MATTER OF THE APPEAL OF,)
6	M. AMAYA,) OTA NO. 20106822
7	APPELLANT.)
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14	Transcript of Virtual Proceedings,
15	taken in the State of California, commencing
16	at 11:07 a.m. and concluding at 11:41 a.m. on
17	Wednesday, August 18, 2021, reported by
18	Ernalyn M. Alonzo, Hearing Reporter, in and
19	for the State of California.
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1	APPEARANCES:				
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3	Panel Lead:	ALJ JOSHUA LAMBERT			
4	Panel Members:	ALJ SHERIENE RIDENOUR			
5	raner Hembers.	ALJ ANDREW WONG			
6	For the Appellant:	SHAMIN AKHAVAN			
7					
8	For the Respondent:	STATE OF CALIFORNIA DEPARTMENT OF TAX AND FEE ADMINISTRATION			
9		RAVINDER SHARMA			
10		JASON PARKER CHRISTOPHER BROOKS			
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1	<u>I N D E X</u>
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3	<u>EXHIBITS</u>
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5	(Appellant's Exhibit 1 was received at page 7.)
6	(Department's Exhibits A-D were received at page 7.)
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1	California; Wednesday, August 18, 2021
2	11:07 a.m.
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4	JUDGE LAMBERT: We are now on the record in the
5	Office of Tax Appeals oral hearing for the Appeal of Maria
6	Ilda Ramos Amaya, Case Number 20106822. The date is
7	August 18th, 2021, and the time is 11:07 a.m.
8	My name is Josh Lambert, and I'm the lead
9	Administrative Law Judge for purposes of conducting this
10	hearing. And my co-panelists today are Judge Ridenour and
11	Judge Wong.
12	CDTFA, can you please introduce yourselves for
13	the record.
14	MR. SHARMA: This is Ravinder Sharma, Hearing
15	Representative.
16	MR. PARKER: Jason Parker, Chief of Headquarters
17	Operation Bureau.
18	MR. BROOKS: Christopher Brooks, Tax Counsel for
19	CDTFA.
20	JUDGE LAMBERT: Thanks.
21	And representative for Appellant, can you please
22	introduce yourself for the record.
23	MR. AKHAVAN: Hi. My name Shamin Akhavan. I'm
24	an attorney and a CPA for the Appellant.
25	JUDGE LAMBERT: Thank you.

1	The issues in this hearing are one, whether any
2	reduction to the audited amount of unreported taxable
3	sales is warranted; and two, whether Appellant is liable
4	for the tax applicable to sales made by Appellant's
5	tenants.
6	Mr. Akhavan, do you agree that these are the
7	issues?
8	MR. AKHAVAN: Your Honor, my name is Shamin
9	Akhavan, and I agree with those issues.
10	JUDGE LAMBERT: Thanks,
11	And Mr. Sharma, do you agree that these are the
12	issues?
13	MR. SHARMA: This is Ravinder Sharma. Yes, the
14	Department agrees.
15	JUDGE LAMBERT: Thanks.
16	CDTFA provides Exhibits A through D. Appellant
17	provides Exhibit 1.
18	Mr. Akhavan, do you have any objections to these
19	exhibits?
20	MR. AKHAVAN: Your Honor, my name is Shamin
21	Akhavan. I have no objections.
22	JUDGE LAMBERT: Thanks.
23	And Mr. Sharma, are there any objections to
24	Appellant's exhibits?
25	MR SHARMA: This is Ravinder Sharma Department

has no objection to Appellant's exhibit.

JUDGE LAMBERT: Thanks.

That evidence is now in the record.

(Appellant's Exhibit 1 was received

in evidence by the Administrative Law Judge.)

(Department's Exhibits A-D were received in

evidence by the Administrative Law Judge.)

At this time, Mr. Akhavan, you can give your presentation. You'll have 15 minutes to provide your presentation. So you can begin when you're ready.

MR. AKHAVAN: Thank you, Your Honor.

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PRESENTATION

MR. AKHAVAN: My name is Shamin Akhavan. I represent the taxpayer Marie -- or the Appellant Maria Ilda Ramos Amaya. The issues as you discussed before the Administrative Law Judges, is regarding the audited taxable sales. We've -- this matter has gone before the -- it was before the auditors. The auditors have -- they used the markup ratio. This is the indirect method of determining the taxable sales and the tax that's due. And from then on it went to the appeals hearing with the CDTFA, and the appeals unit upheld the result. Now it's before you guys.

As far as our issues that we have and why it's

before the Board is regarding the markup method results. In our view, the markup ratio per the working papers was 339 percent point 26. It's on page S-3 of the audit report. However, per the opening brief provided by the CDTFA, they stated it was 239.26 percent. Regardless of those amounts, our view is that those amounts are not in line with the industry custom. Our view is it should be around anywhere from 50 to 100 percent, rather than the 200 or 339 percent that they're -- that the CDTFA is claiming.

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Furthermore, as far as the -- another basis that we have issue with are the credit card ratios. Per the audit report and per the brief that the CDTFA has provided, they're saying the credit card ratio is basically 40 percent of credit card sales, which were reported via the 1099-K Form. And they're basically based on that. They're saying that 60 percent of the amount was cash sales. We also have issue with that. We've provided bank statements, which are part of the record and part of the evidence. And we believe a more reasonable number is a credit card ratio of 80 percent, rather than 40.

Given that we have -- it's more, in our opinion, a factual issue. We kindly request if a reaudit can be done under the supervision of the Office of Tax Appeals where we can shed more light into this matter and

determine a more correct markup ratio that is in line with industry custom.

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Finally, another point of contention that we bring up that was listed in the audit report was the auditor claimed that the business was closed for renovations. So since the business was closed, they resorted to basically estimating the sales, as I call it, based on, let's say, third-party sources such as Yelp websites, so on and so forth. We feel that doesn't accurately reflect the facts. And based on my understanding, the business isn't closed for renovations forever. So, ideally, if it is open that we basically have the Department actually physically enter the site while the business is open.

As far as the second issue is concerned, it was regarding the lease agreement. The Appellant in this case Maria Ramos was the landlord, and they entered into a lease with Jose Mebreno, which was the tenant. The lease agreement, which was provided to the CDTFA appeals but not before the Office of Tax Appeals, clearly stated that the use of premises was to run a restaurant.

Furthermore, this probably explains why for one of the aspects of the business there was no sales tax that was filed and/or reported because the Appellant was under the belief that it was not their responsibility. However,

we do concede the fact that both businesses were under -registered to the Appellant.

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questions?

As far as we have no other issues at this time to discuss, and we bring it before the Board so they can have the CDTFA present their arguments.

JUDGE LAMBERT: Thank you, Mr. Akhavan.

At this time I'll ask my panel if they have any questions.

Judge Ridenour, do you have any questions?

JUDGE RIDENOUR: This is Judge Ridenour. I do

not have any questions at this time. Thank you very much.

JUDGE LAMBERT: And Judge Wong, do you have any

JUDGE WONG: This is Judge Wong. I have no questions at this time. Thank you.

JUDGE LAMBERT: I think I have a couple of questions, possibly. Just you mentioned that there was a number 229 instead of 339 as the error rate. Where was that located just so I can reference it?

MR. AKHAVAN: Yeah. In the audit report it was on page S-3, the working papers. Per my understanding, they used the -- it clearly stated that the markup ratio, the percentage use to determine the quote, unquote, "taxable sales" for sales tax purposes was 339.26 percent. However, in the brief they, the CDTFA, stated that the

markup ratio was 239.26 percent. So my guess is it could be a typographical error. But either way, it's still a large amount that's being utilized to determine the taxable sales.

JUDGE LAMBERT: Okay. I see. Thanks. And I had a question about the lease. Why was the tenant using the seller's permit of Appellant?

MR. AKHAVAN: That's a good question. I haven't been able to get that answer myself, and that's why we concede the fact -- the fact that it was still under their name makes it difficult to argue against such a point.

JUDGE LAMBERT: Okay. So Appellant was aware the tenant was using the seller's permit?

MR. AKHAVAN: I don't know. But the reason I say -- I preface not knowing is the fact that sales tax is, what it appears from the record for one of the businesses, was returns were filed but not for the other business, which was, based on our understanding, under the control of Mr. Mebreno.

JUDGE LAMBERT: Okay. I was just checking because it states in the audit -- field audit report that there was an agreement that tenant would use -- report the sales -- that petitioner -- the Appellant would report the sales made by the tenants.

MR. AKHAVAN: Fair enough.

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JUDGE LAMBERT: Okay. And the lease says something that the landlord would be liable for the personal tax of the tenants. Can you explain? Or are you aware of what that means or what that is?

MR. AKHAVAN: I'm not aware of that. But if it's in the lease then it's deemed part of the record. So if it states that, then that's the case, Your Honor.

JUDGE LAMBERT: Okay. Thanks. That's all the questions I have for now. I appreciate it.

So now we'll move onto CDTFA's presentation for 20 minutes.

Mr. Sharma, you can proceed when you're ready.

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PRESENTATION

MR. SHARMA: Good morning. This is Ravinder Sharma.

During the audit period, the Appellant operated a bar and a restaurant in Long Beach, California. The bar sold beer and liquor but did not sell wine. For the bar method of payment was cash only. The restaurant sold beer, carbonated beverages, chicken, beef, fish combination plates, and soup. For restaurant method of payment was cash and credit card.

The Department performed an audit examination for the period of January 1, 2014, through

December 31st, 2016. Appellant reported total sales of approximately \$183,000 and claimed no deductions, resulting into taxable sales of \$183,000 for the audit period. Records available for audit; federal income returns for years 2014 and 2015, sales journal and purchase data for December 12, 2016, to January 4, 2017, and 1099-K data for the period May 2014 to February 2015.

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Appellant claimed that daily sales summary for the bar was prepared by multiplying numbers of beer and liquor bottles sold with the selling price. And daily sales summary for the restaurant was based on sales receipts. Appellant also claimed that daily sales summaries were provided to the bookkeeper who prepared and filed quarterly sales and use tax returns. However, the Department was not able to verify the accuracy of these numbers because Appellant did not provide any supporting documents for sales and use tax returns.

Using Appellant's records, the Department computed a markup which compares cost of goods sold through gross receipts per Appellant's federal income tax returns. The markup was approximately 248 percent for 2014 and 79 percent for 2015, Exhibit A, page 30, which appears to be low for a bar and a restaurant. The Department also performed a vendor survey. And based on available data from vendor survey, the Department

calculated a markup of negative 21 percent for 2014, positive 298 percent for 2015, and positive 240 percent for 2016; Exhibit A, page 28.

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The Department reviewed purchases and sales records for period, from December 12, 2016, to

January 4, 2017, for 24 days for bar, and computed a markup of approximately 126 percent; Exhibit A, page 24.

Which, again, appeared to be low for a bar. This was an indication that the submitted sales and purchase records were not complete and not acceptable. Due to lack of reliable books and records, the Department decided to use an indirect audit method to verify the accuracy of reported amount and determine audited taxable sales.

The Department performed a shelf test for the bar on January 5, 2017, based on purchase invoices and selling prices provided by Appellant. Appellant provided estimation of regular hours and happy hours that were used to calculate weighted markup of 239 percent for bar; Exhibit A, page 21. Appellant's attorney asked the question about whether it's 239 percent or 339 percent. To clarify, the markup is 239 percent. But when we markup the cost of goods sold to determine estimated audited taxable sales, then it is multiplied by 1 plus 239 percent. So it is 339 percent. So basically it is the same. There isn't a clerical error.

For bar, the Department used cost of goods sold for federal income tax return allowed 2 percent pilferage and used a markup of 239 percent to determine audited taxable sales of little more than \$45,000 for 2014 and \$138,000 for 2015. Audited taxable sales was divided by 365 days to calculate an audited daily sales of \$124 for 2014 and \$379 for 2015; Exhibit A, page 20.

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For restaurant the Department could not conduct an observation test as the business was closed for renovation. However, the Department was able to obtain 1099-K data for May 2014 to February 2015 and used credit card ratio method to determine the accuracy of reported amount and establish audited taxable sales. In the absence of detailed sales records, the Department estimated that 40 percent of the total sales should be with credit card. This estimation is based on types of goods sold, business activities, and audits for similar restaurants in the surrounding areas.

For restaurant, based on available 1099-K data, credit card sales is determined to be little more than \$111,000 for the period from May 2014 to December 2014 and approximately \$23,000 for January 2015 and February 2015; Exhibit A, page 19. A review of 1099-K data shows that credit card sales of approximately \$7,000 for May 2014 may not be complete. When compared with average credit card

sales of approximately \$15,000 per month for rest of 2014. Similarly, credit card sales of approximately \$6,000 for February 2015 may not be complete when compared with approximately \$17,000 for January 2015.

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The Department's acceptance of these lower amounts for the month of May 2014 and February 2015 is beneficial to Appellant. The Department backed those sales tax and applied credit card sales ratio of 40 percent to determine audited taxable sales for the restaurant of approximately \$255,000 for May 2014 through December 2014 and \$53,000 for January 2015 and February 2015.

The Department divided audited taxable sales for the restaurant by number of days for each period. That is 244 days for 2014 and 59 days for 2015 to calculate daily audited taxable sales of \$1,045 for 2014 and \$893 for 2015; Exhibit A, page 18. Daily audited sale for bar and restaurant was combined to arrive at daily audited taxable sales of \$1,168 rounded for 2014 and \$1,272 dollars for 2015; Exhibit A page 18.

Due to lack of books and records for 2016, the

Department used daily audited taxable sales of \$1,272 for

2015 to calculate quarterly audited taxable sales for

2016. Combined average daily sales was multiplied by

total number of days in each quarter to compute an audited

taxable sales of approximately \$1.3 million for the audit period. Appellant reported taxable sales of approximately \$183,000 resulting into an unreported taxable sales of approximately \$1.1 million for the audit period; Exhibit A, page 17.

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During our process, the Department projected bar sales for November and December 2016 for a total amount of approximately \$24,000 based on average daily sales. This is beneficial to Appellant. Appellant contends that the bar markup of 249 percent is too high, and the Department's use of estimated credit card sales ratio of 40 percent is not appropriate. In response, the Department submits that despite various requests, Appellant has not provided any documents to show that bar markup should be lower than 239 percent, and credit card sales ratio of 40 percent is not correct.

As stated earlier, weighted markup of 239 percent per bar is based on Appellant's own books and records and reasonableness for this type of business. Appellant also contends that Appellant lease restaurant to third party for two years period as per lease agreement dated

November 7, 2014, and should not be held responsible for sales tax liability for the restaurant. In response the Department submits that Appellant applied for seller's permit and obtained seller's permit for bar and

restaurant, and both were active during the audit period.

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Appellant never contacted or informed the

Department about the sale or lease of agreement, sale or

lease of restaurant. A review of lease agreement shows

that it contains no provisions for transfer of business —

business name, fixtures and equipment, any tangible

personal property and intangibles, such as goodwill. In

fact, Appellant knowingly allowed third party to run the

restaurant business under Appellant's seller's permit,

carried city license and alcohol beverage control license

under Appellant's name during the audit period. Appellant

did not surrender or cancel the seller's permit for

restaurant as required and mandated by Revenue & Taxation

Code 6066, 6072, and Regulation 1699.

Appellant submitted bank statements for first quarter 2014, second quarter 2015, and third quarter 2016, but they did it with its additional brief. Submitted bank statements consist of four savings accounts, two checking accounts, one standard brokerage account, one retirement account, and one individual retirement account. The Department reviewed these statements, Exhibit 1, page 1 to 119, and noted deposits on only 27 days, and no deposits on remaining 246 days, which means that the submitted bank statements are not complete and do not represent all sales by Appellant.

1 Appellant did not provide any cash register Z-tapes, sales records, or deposit slips. In the absence 2 3 of any detailed sales records, the Department is not able to verify whether all cash sales were deposited into the 4 5 bank accounts are not. 6 Based on the above, the Department has fully 7 explained the basis for the deficiency and prove that the 8 determination was reasonable based on the available books and records. Further, the Department has used approved 10 audit methods to determine the deficiency and issued a 11 Notice of Determination to the correct ownership. 12 Therefore, based on the evidence presented, the Department 13 request that Appellant's appeal be denied. 14 This concludes my presentation, and I'm available 15 to answer any questions you may have. Thank you. 16 JUDGE LAMBERT: Thank you, Mr. Sharma. 17 At this time I'll ask the panel if they have 18 questions. 19 Judge Ridenour, do you have any questions? 20 JUDGE RIDENOUR: This is Judge Ridenour. 2.1 questions. Thank you. 22 JUDGE LAMBERT: Thanks. 23 And Judge Wong, could you have any questions?

Could you walk me through how the Department, again,

I have a few questions.

JUDGE WONG: Yeah.

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estimated the 40 percent credit card ratio?

MR. SHARMA: This is Ravinder Sharma. We do not have any information. The only information we used is the Department has some information available to them, whatever the credit card ratio for the similar businesses in the surrounding areas. We requested the Appellant to provide some information to show, the cash register Z-tapes or sales records for the period. We have the 1099-K data, so we can determine the correct ratio. But Appellant did not provide anything. So in the absence of any detailed records, we used the estimation which we think appears to be reasonable which is comparable to the Appellant's business.

JUDGE WONG: And what were the factors? So one factor was similar businesses in the same area, past audits --

MR. SHARMA: Yes.

JUDGE WONG: -- were there any other factors --

MR. SHARMA: Similar -- sorry. Go ahead,

Mr. Wong.

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JUDGE WONG: Oh, sorry. I was just wondering what were the factors that went into the 40 percent estimation. You mentioned one was past audits of similar businesses in the same area. Were there any other factors?

MR. SHARMA: This is Ravinder Sharma. Similar activities, similar type of foods sold, and similar locations in size and nature of business.

JUDGE WONG: Okay. Oh, no other questions. Thank you.

JUDGE LAMBERT: Okay thanks.

And I don't have any questions at this time.

So Mr. Akhavan, you have five minutes to make your closing remarks or respond to CDTFA. Thanks.

MR. AKHAVAN: Thank you, Your Honor.

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CLOSING STATEMENT

My name is Shamin Akhavan.

The two points I want to bring up is regarding the not providing the records and information. As far as not providing the records and information, there's no excuse for that. However, I want to put into the record the context of the taxpayer. The taxpayer speaks zero English. And during the audit phase of this matter was — it didn't appear was represented by any representative, such, let's say, an enrolled agent, an attorney, or CPA. So I'd like to just put in the record the sophistication of the taxpayer as far as records.

And then secondly, Mr. Sharma mentioned that, if I recall correctly, that documents and records haven't

been provided. But based on my understanding, there were some documents and records, such as, let's say, purchase invoices were provided for them to make some sort of determination as far as shelf test is concerned.

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So those are the two points I'd like to bring up, and then that's basically it. And I thank you, again, for your time and for allowing me basically present this case to you, before the Office of Tax Appeals.

JUDGE LAMBERT: Thank you, Mr. Akhavan.

At this time I'll ask my co-panelists if they have any final questions of either party.

Judge Ridenour, do you have any questions?

JUDGE RIDENOUR: I do. Mr. Sharma, when you mentioned -- when the Appellant mentioned shelf test information, was that considered during the audit or was this after the audit? Was this after CDTFA's petition?

When was this documentation provided?

MR. SHARMA: This is Ravinder Sharma. Shelf test was done on January 5, 2017, and this was based on the purchase invoice sales and selling prices provided by Appellant. That was immediately, I think, maybe a month or two months into the start of the audit period.

JUDGE RIDENOUR: Thank you very much for the clarification. No further questions.

MR. SHARMA: Thank you.

JUDGE LAMBERT: Okay. Thanks. 1 2 And I have no further questions. So if there's 3 nothing further, I'm going to --JUDGE WONG: Actually, I had two questions --4 5 JUDGE LAMBERT: Okay. Sure. Go ahead. 6 JUDGE WONG: -- for Appellant's rep. So you had 7 argued against the 239 percent markup for alcohol earlier, but CDTFA argued that that was based on your client's own 8 9 records. Did you have a response to that argument? 10 MR. AKHAVAN: It's not so much a response to the 11 It's more of the application to the results. 12 agree that they were based on the initial records that 13 were provided. I'm not going to question the facts of the 14 matter, but my viewpoint is based on their determination 15 of how they arrived at the result. 16 JUDGE WONG: Okay. 17 MR. AKHAVAN: They may have been -- my apologies, 18 Your Honor. 19 JUDGE LAMBERT: Go ahead. Sorry. 20 MR. AKHAVAN: No, no. That's it. 21 Sorry. This is Judge Wong. And the JUDGE WONG: 22 last question was in the Appeals Bureau decision there was 23 a mention that there was no self consumption of alcohol. 2.4 Would you like -- is that -- can you confirm that, 25 Mr. Akhavan?

1 MR. AKHAVAN: I'm not exactly sure, but based on 2 my -- I don't know that answer to be really frank with 3 you, but I would presume it's not the case. 4 JUDGE WONG: You presume that there was no self 5 consumption of alcohol or there was? 6 MR. AKHAVAN: If there was, it would be very 7 minor. But I'm not exactly sure. I don't -- I don't know that answer. 8 9 JUDGE WONG: This is Judge Wong. Thank you. No 10 further questions. 11 JUDGE LAMBERT: Thanks. And yeah. Sorry I 12 skipped over you, Judge Wong. So I appreciate you chiming 13 in and asking those. 14 I guess I'll just ask on that self consumption 15 question. CDTFA, usually you give a standard two percent 16 for that. So in this case it's stated that -- you know, 17 they stated there was no self consumption. So it seems 18 like, you know, there was none given. Can you respond to 19 that point, perhaps, on whether or not they should get the 20 standard two percent or zero? MR. SHARMA: This is for CDTFA? 21 22 JUDGE LAMBERT: Yeah, Mr. Sharma. 23 MR. SHARMA: Oh, sorry. I'm sorry. 2.4 Ravinder Sharma. During the audit process we asked the

Appellant if there's any self consumption. And they said,

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1 no, there's no self consumption. So due to that reason we 2 did not allow any. But, generally, if the Appellant ask, 3 to answer your question, yes, we do allow depending on the actual amount they give us, are certain percentage of the 4 5 purchases of cost of goods sold and then we allow, before 6 we markup up those purchases, to determine the audited 7 taxable sales. And then the Appellant will get, basically, a reduction of the markup on that one. In this 8 9 case, they didn't provide anything. We asked for that, 10 and so we don't allow for any. 11 JUDGE LAMBERT: Okay. Thank you. 12 MR. SHARMA: Thank you. 13 JUDGE LAMBERT: I have no more questions. And so if there's nothing further, I'm going to 14 15 close the record and conclude the hearing. I want to 16 thank everyone for appearing today. We will issue a 17 written opinion within 100 days. Thank you. 18 The hearing is now closed, and the next hearing 19 will start at 1:00 p.m. So thank you everyone. 20 (Proceedings adjourned at 11:41 a.m.) 21 22 23 2.4 25

1 HEARING REPORTER'S CERTIFICATE 2 I, Ernalyn M. Alonzo, Hearing Reporter in and for 3 the State of California, do hereby certify: 4 5 That the foregoing transcript of proceedings was 6 taken before me at the time and place set forth, that the 7 testimony and proceedings were reported stenographically 8 by me and later transcribed by computer-aided 9 transcription under my direction and supervision, that the 10 foregoing is a true record of the testimony and 11 proceedings taken at that time. 12 I further certify that I am in no way interested 13 in the outcome of said action. 14 I have hereunto subscribed my name this 30th day 15 of August, 2021. 16 17 18 19 ERNALYN M. ALONZO 20 HEARING REPORTER 21 2.2 23 2.4

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