BEFORE	THE	OFFICE	OF	TAX	APPEALS
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STATE OF CALIFORNIA

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IN THE MATTER OF THE APPEAL OF,)

PMR ENTERPRISE, LLC,) OTA NO. 19014244

APPELLANT.)

TRANSCRIPT OF PROCEEDINGS

State of California

Tuesday, April 12, 2022

Reported by: ERNALYN M. ALONZO HEARING REPORTER

BEFORE THE OFFICE OF TAX APPEALS 1 2 STATE OF CALIFORNIA 3 4 5 IN THE MATTER OF THE APPEAL OF,) 6)) OTA NO. 19014244 PMR ENTERPRISE, LLC, 7) APPELLANT.) 8) 9 10 11 12 13 Transcript of Proceedings, taken in the 14 15 State of California, commencing at 9:32 a.m. and concluding at 10:34 p.m. on Tuesday, 16 17 April 12, 2022, reported by Ernalyn M. Alonzo, 18 Hearing Reporter, in and for the State of 19 California. 20 21 22 23 24 25

1	APPEARANCES:	
2 3	Panel Lead:	ALJ DANIEL CHO
4	Panel Members:	ALJ MICHAEL GEARY
5	Funct Henderd.	ALJ ANDREW WONG
6	For the Appellant:	ANTHONY MANDELLA
7 8	For the Respondent:	STATE OF CALIFORNIA DEPARTMENT OF TAX AND
9		FEE ADMINISTRATION
10		NALAN SAMARAWICKREMA RANDY SUAZO
11		CHRISTOPHER BROOKS
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I N D E X EXHIBITS (Appellant's Exhibits 1-4 were received at page 6.) (Department's Exhibits A-F were received at page 6) PRESENTATION PAGE By Mr. Mandella By Mr. Samarawickrema CLOSING STATEMENT PAGE By Mr. Mandella

1 California; Tuesday, April 12, 2022 2 9:32 a.m. 3 JUDGE CHO: All right. Let's go on the record. 4 5 This is the Appeal of PMR Enterprises, LLC, OTA Case Number 19014244. Today is April 12th, 2022, and the time 6 7 is approximately 9:32 a.m. We're holding this hearing in 8 person and live in Cerritos, California. 9 My name is Daniel Cho, and I'm the lead 10 Administrative Law Judge for this appeal. With me are 11 Administrative Law Judges Andrew Wong and Michael Geary. 12 Can the parties please identify yourself by 13 stating your name for the record, beginning with 14 Appellant. 15 MR. MANDELLA: Anthony Mandella, representing PMR 16 Enterprises. 17 JUDGE CHO: Thank you, Mr. Mandella. 18 Department? 19 MR. SAMARAWICKREMA: Nalan Samarawickrema, 20 Hearing Representative for the Department. 21 MR. SUAZO: Randy Suazo, Hearing Representative, 22 CDTFA. 23 MR. BROOKS: Christopher Brooks, Tax Counsel for 2.4 CDTFA. 25 JUDGE CHO: Thank you.

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1 The issue in this appeal is whether adjustments are warranted to the determined measure of tax. 2 3 With respect to the evidentiary record, the Department has provided Exhibits A through F, and 4 5 Appellant has not objected to these exhibits. And 6 Appellant has provided Exhibits 1 through 4. The 7 Department has not objected to those exhibits. Therefore, all the exhibits will be admitted into the record. 8 9 (Appellant's Exhibits 1-4 were received 10 in evidence by the Administrative Law Judge.) 11 (Department's Exhibits A-F were received in 12 evidence by the Administrative Law Judge.) 13 As we discussed at the prehearing conference, 14 Appellant, you will be given 20 minutes to provide your 15 testimony and presentation. Afterwards Department will be 16 given 20 minutes, and Appellant will be given 5 minutes on 17 rebuttal. 18 So before we begin with your presentation, 19 Mr. Mandella, I will swear you in in accordance with the 20 Office of Tax Appeals rules and regulations so that we can 21 take your statements as evidence. 22 Would you please raise your right hand. /// 23 /// 2.4 /// 25

1	ANTHONY MANDELLA,
2	produced as a witness, and having been first duly sworn by
3	the Administrative Law Judge, was examined and testified
4	as follows:
5	
6	JUDGE CHO: Thank you. You can begin your
7	presentation when you're ready.
8	
9	PRESENTATION
10	MR. MANDELLA: Okay. I'll start off by saying
11	that it's been a long process, number one. I think it's
12	getting close to eight years on the date because my
13	daughter is almost at that point, and it started before
14	she was around.
15	So starting with the initial process, the
16	original auditor had come into my home office and did the
17	audit. Everything was going fairly smoothly. As we got
18	into it, more details and everything, I had a better
19	understanding of what you guys were looking for and
20	different things. So I definitely learned a lot through
21	the process, not just for an audit but, you know,
22	conducting business moving forward and such.
23	There was a lot of miscommunications going back
24	and forth, which is what led to a lot of this drawn-out
25	process. Partially, in my opinion, to blame on the

auditor that was doing it, and also on the supervisor at the time. My first exhibit gets into that, which is the email chains. Just it was an example of some of the back and forth that we had. I tried to setup an appointment. We had some discrepancies in the determination in the spreadsheet that was sent out.

7 And at the time, my liability was in excess of \$40,000. So we were trying to figure out where and how 8 9 that had happened because we are a small business, and it 10 would have been just more beneficial for us to close the 11 doors at that point in time. So I had requested my 12 accountant to be a part of the meeting, and I had also 13 sent the email off requesting that we meet with the 14 supervisor and the auditor. And she had agreed, and she 15 needed to check with her schedule. So if you guys have 16 the email chain and are looking at that, you can see the 17 date stamps and stuff like that.

18 So I had hired my accountant for the day to meet 19 at my home office. And when the auditor arrived and I 20 answered my door, it's just the auditor and there's no 21 supervisor. So to me that was a really big moment for me, 22 not only because I'm taking time off from my day -- I'm 23 trying to run a small business, and now I'm hiring my 2.4 accountant to come out and help me iron out some of these 25 things that I'm not an expert on -- and it's just the

auditor.

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So we basically went back and forth over the same 2 3 issues that we never really got too much resolution there. So then it turned into I had to schedule a meeting it -- I 4 5 think it was in Riverside, if I recall correctly. So I 6 met with the auditor and the supervisor at that time. I 7 did not bring my accountant with me at that one because I had already invested, you know, too much time and money at 8 9 that point, so I decided not to.

10 So in the meeting with the supervisor and the 11 auditor while we we're going over some things, I had 12 actually discovered an error in the determination in the 13 Excel spreadsheet where someone, something, a computer, or 14 whoever it maybe had double entered our purchases, and it 15 was being grabbed from a separate tab in the spreadsheet 16 and was pulling it all over. So somehow that missed the 17 auditor's eyes. Somehow that missed the supervisor's 18 And I had found it during that meeting and brought eves. 19 it to their attention, and they go, "Oh, yeah, that's not 20 supposed to be there."

So we got it corrected, and at that point that's when the determination had dropped into that -- the, like, 10 to \$15,000 range, somewhere in that ballpark. So to kind of sum that part up, that's just -- was one example. I've got a lot of hours in just finding little mistakes

9

1	here and there and things and going through that.
2	Some of those issues and some of the things that
3	have led to the complex part of all this stuff is some
4	errors on my part and how I was using QuickBooks, which is
5	what we use for our financial stuff. I had misclassified
6	some things in our expense categories not knowing that
7	when we come into an audit like this that it would surface
8	and come about. Things such as consumables that we would
9	use in the shop was getting categorized as materials. And
10	those materials were being lumped together with, not only
11	our business self-consumption but also building
12	improvements and even, like, tools and things like that.
13	To me in my head it was, yeah, materials that
14	we're using for the shop and but I was lumping that
15	together with other materials that were being resold
16	for to the customers and stuff like that. So we did
17	deeper dives. The CDTFA was understanding of that, so we
18	did some deeper dives and some shelf tests to try to find
19	those tax-paid purchases and then extrapolate that
20	throughout the audit. Every time we got deeper into that
21	stuff, they would not accept certain things even though
22	everything followed what the guidelines they had wanted
23	for some of those things. So I had receipts and different
24	things showing that we had paid the tax on it and some of
25	that stuff.

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1	So on Exhibit 2, I this was an expense report
2	that was used off of QuickBooks and it's run for the audit
3	period time. And there's been no changes on this
4	particular report. And on there it that shows some
5	examples of some tax-paid purchases. It also shows
6	examples of some building improvements and tools and those
7	types of purchases. So, again, mis-categorized by myself.
8	And doing that, just not knowing it would affect the
9	audit.
10	And then there's another example that I don't
11	think it was ever addressed or brought to light. I
12	brought it to their attention, but there was never any
13	compensation for it or allowment [sic] for it. So it's
14	a from our job from we do we build. We build and
15	fabricate race cars, and so these jobs can be very long
16	term. Some are short-term, but things take a long time.
17	They take two, three years. Some take even longer than
18	that. I have some projects that are in excess of five
19	years.
20	So there may be some purchases that were made
21	during the audit period and but they didn't get
22	completed until years later. In fact, I still actually
23	have, I think, one project left over that is not yet
24	completed even during from the audit period. So those
25	purchases show up on my report and shelf tests that

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they're looking at, except there's no record of them being sold yet because the project is still active at our shop. And the way our invoicing and stuff works is, until I get the job completed and built out, then it becomes a final record at that point.

6 So that was never really addressed or taken into 7 consideration, and that's kind of a big part. Some of 8 these jobs can cost up to \$250,000 or more depending on, 9 you know, how large they are. So that's one other area. 10 And in that Exhibit 2, there are some examples of some of 11 those purchases. I went in and highlighted some of those 12 things and made some notes.

13 On to Exhibit 3, it's the same expense report. 14 And what I did was made some modifications, basically, 15 along with some notes. So anything that's highlighted in 16 yellow I basically zeroed out because those were what I 17 consider to be legitimate business improvement, 18 self=consumption and/or tax-paid purchases that had 19 nothing to do with items being resold. They were the 20 items that were mis-categorized, and that's why they show 21 up in the report. They were categorized mainly as 22 material expense when it should not have been. 23

There are some items that are highlighted green for our long-term project examples. And I just went through and did a couple just so you guys could try to 1 find those as easy as possible. Some other highlights 2 basically -- and this is a smaller one, but it's still 3 something this I would like to be considered in. Because 4 there is on occasion, we have zero percent markup in some 5 of our stuff, maybe because I'm trying to maintain a 6 business relationship with another business. Again, we're 7 selling business to business. It's rare, but on some 8 occasion, we do and some of those are larger transactions.

9 So there is one that I pulled up for an example 10 in there and highlighted it that had a zero percent 11 So that one gets a little bit deeper because they markup. 12 made notes in the final determination on that because I 13 had brought that to their attention. But they said they 14 were not going to consider that because it wasn't a 15 regular occurrence. However, they did use that. If they 16 were going to disallow it, they should have taken the 17 transaction completely out of the shelf test, and they did 18 So it's a few thousand dollars' worth of shelf test, not. 19 which turns out to extrapolate out to a decent number that 20 gets out when doing it over a three-year period.

So that was put into the calculation for the markup test, basically, and it does not work into my favor. So they didn't allow it for me to use it on my end, but then they used it on their end for the calculation of how much I'm purchasing and stuff. So I

1 didn't think that was particularly fair in that regard. 2 There is on Exhibit -- oh, on Exhibit 3. So if 3 we end up scrolling all the way down on that and getting to the end, you know, that's a significantly different 4 5 number when it comes to how much money shows up on the 6 cost of goods sold section. So which in turn is what is 7 factoring into, you know, the increase and the liability and what we're -- what I'm seeing is part of the errors on 8 9 here. 10 So at -- move onto the Exhibit 4 here so I can 11 try to stay on time for you. There's another example of 12 an error that was never corrected. And, in fact, I just 13 recently found it in just kind of putting some of the 14 notes together. So on Exhibit 4 on Tab 120-1, if you look 15 at lines 233 -- and those are going to be the reference 16 lines -- 233 and 234, there's a specific transaction that 17 relates to a verified tax-paid purchase. I apologize. 18 1R-120-1, and then reference line 269 and 270 on that 19 particular one. Yes. 269 and 270 down towards the bottom 20 there. So those are --21 JUDGE CHO: I'm sorry to interrupt you, Mr. 22 Mandella. 23 MR. MANDELLA: Yes. 2.4 JUDGE CHO: Give me one second while I get to 25 that page.

1 MR. MANDELLA: Oh, yes. Absolutely. JUDGE CHO: Sorry about that. 2 3 MR. MANDELLA: I was hoping I'd maybe have a 4 screen to project to so it could help but --5 JUDGE WONG: Mr. Mandella, is it page -- which page of the PDF? 6 7 MR. MANDELLA: I don't know that I submitted Exhibit 4 as a PDF, so I don't know. I didn't submit 8 9 Exhibit 4 as a PDF. I submitted it as an Excel 10 spreadsheet. It was going to be impossible to try to find 11 things. 12 JUDGE CHO: Yes. It looks like it's pages -give me one second. It's a very long schedule -- 113 on 13 14 the all-briefing file. When we sent out the all-briefing 15 file, did you take a look at that, the hearing binder that 16 was sent to --17 I saw it, yeah. MR. MANDELLA: Yes. But I --18 JUDGE CHO: So it looks like your Schedule 19 1R-120-1 is page 113 of that hearing binder. 20 MR. MANDELLA: Let me pull up. I just want to 21 make sure you guys are looking at the right spot real 22 quick here. When I submitted the spreadsheet, I had asked 23 if that was okay because I wanted a live working copy and 2.4 there was -- I didn't get a response back that it was not 25 going to be okay. So I apologize if --

JUDGE WONG: Who is the vendor for that 1 2 transaction just to verify. 3 MR. MANDELLA: Danchuk. 4 JUDGE WONG: Okay. Got it. 5 MR. MANDELLA: Okay. Yeah. So we should be looking at the right one then. 6 7 So that's labeled as "Additional Nontax-Paid Purchase Invoices." So that particular item, if we were 8 9 to reference exhibit, I believe -- let's see. So on the 10 CDTFA's exhibit it was on 4 of 4 of their attachment. And 11 I apologize. I don't know which one it is in their -- in 12 the binder. But they have at the top it ends up being 13 pages 1 through 3, and they're basically copies of those 14 receipts that clearly show that the tax was paid on there 15 and -- in that particular instance. 16 So, again, it's a fairly small dollar amount but 17 it's just another example of yet another error that I 18 discovered and worked through. And then as I would 19 discover some of these during the process, they'd -- it was just constant back and forth. I mean, I have over a 20 21 couple of 100 emails back and forth, and we couldn't ever 22 get to a, like, a clear resolution. And that was probably 23 the most frustrating part. 2.4 But -- so there is a copy of the receipt there, 25 which I have up on mine. But it was -- when CDTFA had

1	submitted the documents, it was the fourth document, and
2	its pages 1 through 3 out of 126 pages on that particular
3	exhibit from them. So nonetheless, that was a sales tax
4	paid but did not get recorded that way. And so there just
5	came a point where I had to stop looking for errors. I
6	had a business I needed to run, and I had to get back to
7	doing what I needed to do. So then we just started that
8	process, and I said we'll just go through the appeals. So
9	that is one of those things in regards to that.
10	I had on had another audit worksheet that I
11	was looking at, and it was the most recent of the emailed
12	copy for the final determination. So there was an
13	allowance that the shelf test had come up with, and it
14	said your total tax-paid purchases, and it basically came
15	out to \$4,454. Okay. If we were to zero that dollar
16	amount out, my liability actually goes down. And that
17	part didn't make sense to me. So it's that shelf test
18	was performed to try to help eliminate some of the items
19	that we had paid for already. Right?
20	So the higher that number would go, technically,
21	the lower my liability should get because those were items
22	I already paid taxes on. Right? So my liability, that
23	should reflect that. Does that make sense? So if you
24	were to take the spreadsheet and type in zero, just for
25	example, and you go back to the liability side where it

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1 shows where you -- it actually goes down. Vice versa, if 2 you type in, say, \$100,000 and you raise that total 3 tax-paid purchases to a higher dollar amount, it raises my 4 liability to go up.

5 So I stopped looking to see why that formula was doing it that way. It seemed very concerning to me that 6 7 that was working that way, but I don't have the time to go in and start, you know, continually trying to figure out 8 9 the, you know, some of the errors and some of that stuff. 10 So that was probably another big one that had me more 11 concerned because then I questioned all of the -- some of 12 the formulas that had gotten used at that point. So, 13 again, that shelf test was supposed to be used to create a 14 credit for us for those purchases that we had already paid 15 tax on.

16 And just to recap that, if that number were to go up and just unmodified, if you just type in a high-dollar 17 18 amount in that particular section so that would have been 19 on that same -- it would be on that same page, on that 20 spreadsheet where we saw the Danchuk tax paid. So there's 21 a couple of lines above that it says, "Total tax-paid 22 purchases." And that's the number if you were to change 23 that and raise that higher, it would actually make my 2.4 liability go up. So that pretty much sums that one up. 25 So in all to kind of recap a little bit on my

side of things, the -- I had used -- we were using 1 2 QuickBooks. You know, we were just coming out of 2008 3 with a bunch of -- obviously, everybody knows the economic downturn from that point, and we were, you know, 4 5 scratching to stay relevant. And we, fortunately, made it 6 through. Myself just coming out of college basically 7 right at that time, coming in and trying to fix things and get things back on track. 8

9 And using QuickBooks is just a learning process. 10 And, you know, same thing. I mischaracterized some of 11 those items. So I'm definitely taking some responsibility 12 when it comes to how I characterized those things. So there's definite errors on my part that didn't help the 13 14 audit process by any means and didn't make your job, on 15 the CDTFA's part, any easier. But once when we dived deep 16 into figuring those things out, they -- there was just --17 there was no clear communication that we could ever get 18 down to a resolution to help fix those things.

And then, again, constant errors and the amount of time I had to put into this particular, you know, audit, it put a lot of undue stress onto our company. You know, I am trying to run a small business and it's hard to take a day off to do things, you know. We've definitely grown as a company. Since then I've learned a lot from this process. I've made changes. We've done things

better. We've probably tripled our annual revenues and 1 2 stuff since then, you know. 3 So we're bringing money back to California. We're doing our job to create more local sales for all 4 5 that stuff. And part of that is because I've learned a 6 lot from the process, but I just didn't feel like anybody 7 was really trying to help me out to -- it was on my own trying to figure it out versus the, you know, the State 8 9 actually trying to reach out and help fix some of those 10 things at the end of the day. 11 So that's pretty much it. 12 JUDGE CHO: Thank you very much for your 13 testimony and presentation. 14 Before we move on, Department, would you like to cross-examine the witness as to any facts he stated? 15 16 MR. SAMARAWICKREMA: This is Nalan 17 Samarawickrema. No, we don't have any questions. 18 JUDGE CHO: Thank you. I'll start with my panel 19 to see if there's any question from the panel. 20 Judge Wong, do you have any questions for the 21 witness? 22 JUDGE WONG: I just have a question about the 23 exhibits you mentioned. There are highlights and notes in 2.4 there, and I see those. Are those pointing out all the 25 errors, or is that just a sampling?

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1	MR. MANDELLA: Just a sampling of that. So I
2	think if you're referring back to like Exhibit 2, which I
3	believe was a PDF on that case. So yeah. It's a sample.
4	I didn't go through and necessarily highlight all of them,
5	but Exhibit 3 I did a little bit more thorough because I
6	personally modified those dollar amounts and zeroed those
7	out, you know. And then so you could see the difference
8	between the two at that point. But I wouldn't say it's
9	all of them. Like I said, I tried to do it as fairly
10	quick just because of the time I had involved with it
11	being solo.
12	JUDGE WONG: Thank you. No further questions at
13	this time.
14	JUDGE CHO: Judge Geary, do you have any
15	questions for the witness?
16	JUDGE GEARY: No, I don't. Thank you.
17	JUDGE CHO: And I don't have any questions for
18	the witness either. So we'll move on to the Department's
19	presentation.
20	Department, you'll have 20 minutes for your
21	presentation. Please begin when you're ready.
22	MR. SAMARAWICKREMA: Thank you.
23	
24	PRESENTATION
25	MR. SAMARAWICKREMA: This is Nalan

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Samarawickrema.

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2	Appellant, a limited liability company, operates
3	a business selling race car components, parts, and
4	accessories in Rancho Cucamonga, California. Appellant
5	also provides installation and repair labor on used cars.
6	The Department audited Appellant's business for
7	the period of January 1st, 2011, through December 31st,
8	2013. During the audit period, Appellant reported around
9	\$1.5 million in total sales and claimed various types of
10	deduction resulting in reported taxable sales of around
11	\$93,000. And that will be on your Exhibit A, pages 23 and
12	24. But the audit has found that Appellant had over
13	\$112,000 of unreported taxable sales for the audit period.
14	And that will be on your Exhibit A, page 2.
15	During my presentation I will explain why the
16	Department rejected Appellant's reported taxable sales,
17	why the Department used an indirect audit approach, and
18	how the Department determined Appellant's unreported sales
19	tax for the audit period. During the audit, Appellant
20	failed to provide sufficient sales records. Appellant did
21	not provide complete sales invoices, sales journals, or
22	sales summaries to support its reported sales for the
23	audit period. In addition, Appellant failed to provide
24	complete purchase invoices or purchase journals for the
25	audit period.

1 Appellant was unable to explain how it reported 2 its sales on its sales and use tax returns. Appellant was 3 unable to explain what sources it relied upon to complete 4 its sales and use tax returns. The Department did not 5 accept reported taxable sales due to lack of reliable records and negative reported book markup. It was also 6 7 determined that Appellant's record was such that sales could not be verified by a direct audit approach. 8 9 Therefore, the Department estimated sales using cost-plus 10 markup method for year 2011 and quarterly average 11 unreported taxable sales for years 2012 and 2013. 12 The Department completed two verification methods

13 to verify the reasonableness of Appellant's reported total 14 and taxable sales. First, the Department compared 15 Appellant's reported total sales for the audit period, 16 which sales reflected on Appellant's federal income tax 17 return, and calculated an overall negative difference of 18 around \$84,000. And that will be on your Exhibit B, 19 page 154.

Second, the Department compared recorded parts and material sale of around \$400,000 to claim cost of goods sold of around \$585,000 reflected on Appellant's profit and loss statement and calculated an overall negative reported book markup of 32 percent. And that will be on your Exhibit B, page 113.

1 This means Appellant was losing money every time 2 it made a sale of parts and materials. Accordingly, the 3 Department did not accept Appellant's recorded total parts and material sales for the audit period. However, based 4 5 on the analysis available, sale prices, and related cost, the audited markup was around 21 percent. And that will 6 7 be on our Exhibit B, page 101. Appellant was unable to explain the reasons for negative recorded book markups. 8 9 Therefore, the Department conducted further investigation 10 by analyzing Appellant's purchase information and pricing 11 policies. The Department reviewed cost of goods sold 12 reflected on Appellant federal income tax returns and detailed profit and loss statements. And that will be on 13 14 your Exhibit B, pages 132, 133, pages 162 through 313. 15 The Department noted that the recorded cost of 16 goods sold included other expenses not related to the cost

of parts and materials sold. Therefore, Appellant obtained purchase information for year 2011 directly from Appellant's vendors to calculate Appellant's purchases. And that will be on your Exhibit B, pages 134 to 140.

Using the purchase data, the Department compiled merchandise purchases of around \$127,000, which was comprised of around \$122,000 in merchandise purchases without sales tax paid to vendors, and around \$5,000 in merchandise purchases where sales tax was paid directly to

1	vendors for year 2011. And that will be on your
2	Exhibit A, pages 44 to 50 and Exhibit B, pages 316
3	through 322.
4	However, Appellant did not obtain merchandise
5	purchase information from its vendors for years 2012 and
6	2014. The Department calculated Appellant's recorded
7	nontaxable sales for resale of almost \$25,000 and exempt
8	sales in interstate and foreign commerce of \$57,000 using
9	Appellant's sales report for the year 2011. And that will
10	be on your Exhibit B, page 98.
11	Appellant performed his own shelf test of parts
12	and materials sold for resale and sale in interstate and
13	foreign commerce by comparing the selling prices on the
14	sales reports for second quarter 2011 and cost from the
15	merchandise purchase invoices for the same period. And
16	the shelf test resulted around 10 percent markup for sales
17	for resale and 19 percent markup for sales in interstate
18	and foreign commerce. And that will be on your Exhibit B,
19	pages 102 through 106. The Department reviewed
20	Appellant's shelf test and did not find material errors.
21	Therefore, the Department accepted Appellant's computed
22	shelf test on exempt sales.
23	The Department then calculated the cost of
24	merchandise purchases for sales for resale of almost
25	\$23,000 and cost of merchandise purchases for sales in

1 interstate and foreign commerce of \$48,000 for 201.1 and 2 that will be on your Exhibit B, page 98. The Department 3 calculated the audited taxable sales -- I'm sorry -taxable purchases available for retail sale of around 4 5 \$55,000 for year 2011 using audited purchases, customer 6 merchandise purchases for sale for resale, and sales in 7 interstate and foreign commerce and 1 percent shrink rate. And that will be on your Exhibit A, page 40. 8

9 To understand the Appellant's retail pricing 10 policies, the Department performed a shelf test using 11 selling prices on the sales report for fourth quarter 2013 12 and October 2014 with cost from merchandise purchase 13 invoices for the same period. And that will be on your 14 Exhibit B, pages 107 and 108. The result of the shelf 15 test reveal around 24 percent markup for parts and 16 41 percent markup for materials. The Department also 17 completed a purchase segregation test using Appellant's 18 profit and loss statement for the audit period. And that 19 will be on your Exhibit B, pages 132 and 133.

The purchase segregation test disclosed around 88 percent parts and 12 percent materials. And that will be on your Exhibit B, pages 132 and 133. The Department weighted the shelf test markups using the corresponding purchase ratios determining the purchase segregation test to compute the retail weighted markup of around

1	27 percent. And that will be on your Exhibit B, page 101.
2	Appellant also performed its combined retail
3	shelf test of parts and materials using selling prices on
4	the sales report for second quarter 2011 with cost for
5	merchandise purchase invoices for the same period. And
6	the shelf test resulted around 16 percent markup for parts
7	and materials combined. And that will be on your
8	Exhibit B, pages 102 through 106. The Department accepted
9	Appellant's completed combined shelf test of around
10	16 percent to give a benefit to the Appellant and average
11	it with its markup of 26 percent to compute an average
12	retail markup of around 21 percent. And that will be on
13	your Exhibit B, page 101.
14	The Department then estimated audited taxable
15	sales of around \$67,000 for the year 2011 using audited
16	purchases available for sale at retail and the audited
17	retail markup factor. And that will be on your Exhibit A,
18	page 40. In lieu of establishing a separate deduction for
19	tax-paid purchase resold, the Department reduced audited
20	taxable sales by tax-paid merchandise purchases of around
21	\$5,000 to compute adjusted audited taxable sales of around
22	\$62,000 for the year 2011. And that will be on your
23	Exhibit A, page 14.
24	Adjusted audited taxable sales were compared with
25	reported taxable sales of around \$25,000 to compute

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1	unreported taxable sales of around \$37,000 for the year
2	2011. And that will be on your Exhibit A, page 40. The
3	Department compared the unreported taxable sales with the
4	reported taxable sales of around \$25,000 to compute an
5	error rate of around 151 percent for year 2011. The
6	Department did not have merchandise purchase information
7	from Appellant's vendors for years 2012 and 2013.
8	Therefore, the Department evaluated the unreported taxable
9	sales for those years using three different methods.
10	First, estimating purchases for years 2012 and
11	2013 and marking up those purchases. Second, using
12	average quarterly unreported taxable sales of 2011. And
13	third, using the 2011 percentage of error around
14	151 percent. And that will be on your Exhibit A, pages
15	33, 38, 40, and Exhibit B, page 155. Those methods showed
16	projected unreported taxable sales of around \$90,000 from
17	the first method, \$75,000 from the second method, \$103,000
18	from the third method. And that will be on your
19	Exhibit A, pages 33, 38, 40, and Exhibit B, page 155.
20	Therefore, the Department based the unreported taxable
21	sale for years 2012 and 2013 on average quarterly
22	unreported taxable sales of year 2011. And that will be
23	on your Exhibit A, pages 33 and 38.
24	This audit approach reduced Appellant's
25	unreported taxable sales by around \$28,000. And that will

be on your Exhibit A, pages 33, 38, and Exhibit B, 1 2 page 155. In total, the Department calculated unreported 3 taxable sales of around \$112,000 for the audit period. And that will be on your Exhibit A, page 2. Then the 4 5 Department compared the total unreported taxable sales 6 with the reported taxable sales of around \$93,000 to 7 compute the overall error rate of around 121 percent for 8 the audit period.

9 The audit calculation of unreported taxable sales 10 based on vendor information for year 2011 and shelf test 11 information was reasonable, and was in Appellant's favor 12 since it was the lowest of the difference determined. 13 Ultimately, the Department decided to use an audit method 14 which use the lowest deficiency measure to give a benefit 15 to Appellant. As mentioned earlier, Appellant did not 16 provide complete source documentation, such as complete 17 sales invoices. Appellant did not provide complete 18 purchase invoices. Appellant failed to provide 19 documentary evidence to support its taxable sales for the 20 audit period.

The Department was unable to verify the accuracy of reported sales tax using a direct audit method. Therefore, an alternate audit method was used to determine unreported sales tax. Accordingly, the Department determined the unreported sales tax based upon the best 1 available information. The evidence showed that the audit 2 produced fair and reasonable results. Appellant believe 3 that it is entitled to additional adjustments to the audit 4 finding.

5 As support, Appellant provided an email chain, adjusted and unadjusted parts and material expense report 6 7 for the audit period. And that will be on your Exhibit 1, 2, and 3. The Department reviewed and analyzed this 8 9 information, and ultimately rejected them. The adjusted 10 and unadjusted parts and material expense report for the 11 audit period only listed the method of payment, date, 12 expense category, some description of the parts and 13 materials, and the amount. And that will be on your 14 Exhibit 2 and 3.

15 Upon examination of Appellant's adjusted and 16 unadjusted parts and material expense reports, the 17 Department noted that Appellant did not provide any source 18 document or vendor information to collaborate the figures 19 listed in adjusted and nonadjusted parts and material 20 expense reports. Therefore, the Department was not able 21 to verify Appellant's newly provided Exhibit 2 and 22 Exhibit 3 for report keeping accuracy.

However, the Department compared the January and May 2011 recorded purchases reflected on adjusted parts and material expense report with the purchases reflected on vendor responses and determined that purchases listed on adjusted parts and material expense reports are more than the purchases reflected on vendor responses. And that will be on your Exhibit A, pages 44 through 50 and Exhibit 3.

JUDGE CHO: I'm sorry, Department. Just to let you know, your time is up if you can wrap it up in the next minute or two. Thank you.

9 MR. SAMARAWICKREMA: Therefore, included 10 Appellant provided Exhibit 3 would increase the year 2011 11 purchases and, thus, resulting in higher unreported 12 taxable sales. Appellant also claim parts purchases during the audit period were not used until after the 13 14 audit period. Therefore, purchases available for sale 15 were overstated. Cost of goods sold is calculated by 16 adding beginning inventory to merchandise purchases and 17 subtracting ending inventory.

Thus, for the purpose of computing the cost of goods sold in an audit, an inventory adjustment would be in order only if it could be verified that beginning inventory is different from ending inventory. In this audit the merchandise purchases may be considered the cost of sales if there is evidence that inventories were substantially consistent.

25

The Appellant reported beginning inventory of

31

1	around \$77,000 and ending inventory of \$76,000 on its
2	federal income tax return for year 2011 or a difference of
3	around \$1,000. And that will be on your Exhibit B,
4	page 154. Since the beginning inventory is more than the
5	ending inventory, including adjustment for inventory in
6	this audit, it would increase the cost of goods sold and,
7	thus, resulting in higher unreported taxable sales.
8	Appellant also benefit from lower audited taxable
9	sales based on a projection of year 2011 unreported
10	taxable sales rather than using the mark up method to
11	estimate unreported taxable sales for years 2012 and 2013.
12	Appellant has not provided any reasonable documentation or
13	evidence to support an adjustment to the audit finding.
14	Therefore, the Department request the appeal be denied.
15	This concludes my presentation, and I'm available
16	to answer any question the panel may have. Thank you.
17	JUDGE CHO: Thank you, Department.
18	Panel members, do you have any questions for the
19	Department? I'll start with Judge Wong.
20	JUDGE WONG: Just at the end of your
21	presentation, I had a question about source documentation
22	regarding Exhibit 2 and 3. If Appellant could provide
23	source documentation for some of the alleged errors that
24	he pointed out, would an adjustment be warranted? Just a
25	point to clarify.

I

1	MR. SAMARAWICKREMA: It depends on the which
2	year. If because our Department audited basically
3	based on year 2011, and if there is any information for
4	that particular year, yeah, we can review it and see
5	whether there is any potential adjustment.
6	JUDGE WONG: And just to be clear, the
7	documentation what type of documentation would you be
8	looking for? Like invoices and
9	MR. SAMARAWICKREMA: Basically the invoices,
10	yeah. Because the Appellant provided got the
11	information from vendors for 2011, but he was unable to
12	obtain that information for the other 2 years, 2012 and
13	'13.
14	JUDGE WONG: Thank you. No further question.
15	JUDGE CHO: Thank you.
16	Judge Geary, do you have any questions for the
17	Department?
18	JUDGE GEARY: I do not. Thank you.
19	JUDGE CHO: All right. Thank you.
20	I don't have any questions either. So
21	Mr. Mandella, you will be given five minutes for your
22	final rebuttal. If you need a little bit more time, you
23	can do it. Please begin whenever you're ready.
24	///
25	///

1	CLOSING STATEMENT
2	MR. MANDELLA: Thank you.
3	So you mentioned that I didn't provide any
4	purchase journals and like those types of things for
5	I'm assuming that's referencing tax-paid purchases, of
6	which I did. So I don't know where that came from. You
7	also mentioned several times that purchase invoices were
8	never submitted and/or provided, but they were. And then
9	same thing.
10	Just I even addressing, Mr. Wong, your
11	question about the information provided, and it has to be
12	from 2011 and in order for there to be some sort of
13	adjustment to be made but the audit period is for a
14	three-year period. So I'm not sure why that makes a
15	difference if that's the case. And then to address the
16	fact that I didn't provide any documentation or couldn't
17	provide any documentation for 2012 and 2013, it was
18	provided. So I did provide merchandise reports and that
19	kind of stuff as well. So same thing.
20	This is part of the example as to the back and
21	forth that just kept going on in my opinion. So it's
22	really frustrating to hear some of these things just kind
23	of surface again. You also claimed that your first method
24	of the audit was stating that I was losing money on every
25	single deal selling parts. And so you couldn't use that

1 particular method of the audit.

2	Our business is unique for what we do. That
3	wouldn't, I guess, surprise me. But, again, I think it
4	brings to light the fact that part of our long-term
5	projects that we have surface those types of methods and
6	that those methods can't be used for, you know, our
7	particular business. I'm not an automotive business. I
8	don't do used car. I don't do we do race cars, and we
9	build race cars and build custom stuff. And we install
10	parts, and we do a lot of that.
11	And, you know, their methods of the audit show
12	that it doesn't calculate out, you know. I'm clearly not
13	losing money between on my invoices. I provided very
14	specific invoices. We went through and pulled up every
15	single invoice almost and showed them. And then I even
16	pulled up actual purchase receipts. The exhibits are
17	here. You guys provided them yourself as your own deal,
18	but you're saying I didn't I didn't provide enough of
19	the purchase invoices. And you're saying none of that got
20	provided, but that's none of that is true,
21	unfortunately.
22	Going back to the markup method and your guys'
23	method for the cost-plus markup, I'll just reiterate my
24	zero percent markup factor was never taken into
25	consideration, yet, was used in that example in showing in

their exhibit. And then same thing with the tax-paid purchases. All those documents were provided. They're in your exhibits specifically, and it shows that. And it clearly shows that the errors are right there, that it's being classified as nontax paid, even though the tax was paid.

7 I don't think it's one particular area that is causing it to be out of proportion. I think it's several 8 9 areas of the audit with errors and miscalculations and 10 some of those other things. And at the end, I'm just --11 would hope that you're able to see the amount of errors 12 and stuff that have gone into it and the kind of -- the back and forth that I've had to deal with going back and 13 14 forth with them trying to get documentation that they 15 don't accept, and then they're saying I didn't provide it, 16 which I did, and the amount of time involved in doing all 17 that stuff. Just it's added up, and that's all I have.

I really wouldn't even be interested in providing any further documentation. I guess it's time to move on. It's been eight years, you know. And because all it's going to do is lead to more back and forth. It's -- I can already hear it just in their answer with some of that stuff.

24 So like I said, I had mistakes on my side of 25 which I think made the corrections for in doing better

1 classifications and stuff like that, which led to some of 2 the mischaracterization, which they just weren't willing 3 to fully accept all of those in their determination. So that's all. 4 5 JUDGE CHO: Thank you very much. Before we conclude this hearing, let me just 6 7 check back with my panel to see if there are any final questions. 8 9 Judge Wong, do you have any final questions? 10 JUDGE WONG: No final questions. I appreciate 11 both parties' time and presentations. 12 JUDGE CHO: Judge Geary, do you have any final questions? 13 14 Thank you. And thank you to JUDGE GEARY: No. 15 everybody who appeared this morning. 16 JUDGE CHO: I just have a quick question for you, 17 Mr. Mandella. You said the information is in -- you 18 provided it to the Department. Are you able to point to 19 an exact actual exhibit in the record to tell us exactly 20 where all the purchase invoices are for 2011 that would 21 support your Exhibits 2 and 3? 22 MR. MANDELLA: I mean, specifically, if you look 23 at -- and, again, I'm looking at the file attachments from 2.4 the first email, not the hearing binder. So I apologize 25 for that, but it's their Exhibit 4 of 4. I mean, it's a

1 bunch of scanned imagines of our -- of a lot of our 2 purchases there. So those are purchase invoices direct 3 from some of our companies. I'd have to go through and 4 pull up all of my records to see if it's a complete list 5 of them. 6 But, I mean, it's just an example that I 7 literally gave them everything that I had at that point and scanned them in. So he's claiming that we didn't 8 9 provide them, yet, they're right here. So that's where I 10 don't understand that -- his claim that we didn't provide 11 any of the purchase invoice or didn't provide sufficient 12 documentation for purchase invoices. 13 JUDGE CHO: So when you say Exhibit 4 of 4 --14 MR. MANDELLA: Yeah. That was --JUDGE CHO: -- is it part of Exhibit A, B, or C 15 16 in this case? The Department's exhibits are labeled 17 alphabetically. 18 MR. MANDELLA: In the one email that was sent 19 when I got a copy of their exhibits, they were labeled --20 let me see if it's --21 JUDGE CHO: Is there a page number at the bottom? 22 MR. MANDELLA: Page 380, yeah. Yeah. So those 23 aren't part of the original document. So it looks like it 2.4 starts off at page 374 then. 25 JUDGE CHO: Okay. I see them. So just this

section?

1

2	MR. MANDELLA: So, I mean, that entire exhibit
3	appears to be scanned imagines of purchase invoices all
4	appearing to be in 2011. Like I said, he mentioned that
5	we did not provide sufficient document or adequate
6	documentation of purchase invoices. And I just don't know
7	how much more of a scanned copy image that I can provide,
8	you know, for them. I even provided 2012 and 2014 as
9	well, and they're claiming that I didn't. I don't have
10	those with me here.
11	But, again, it's just for me and my rebuttal,
12	it's just an example of the constant either
13	miscommunication or the back and forth of trying to get to
14	a resolution. Like, this is a basic concept right here in
15	my eyes of these are purchase invoice, and we're arguing
16	over the fact that I didn't provide them, you know.
17	JUDGE CHO: Okay. Quick question for the
18	Department. So these invoices that the taxpayer has
19	pointed out, were these the vendor responses or are these
20	from the taxpayer itself?
21	MR. SAMARAWICKREMA: This is Nalan
22	Samarawickrema. That's from the taxpayer, from Appellant.
23	That's for the shelf test. Those are the invoices, sales
24	invoices that were related to the shelf test.
25	JUDGE CHO: All right.

1	MR. MANDELLA: If I may?
2	JUDGE CHO: Sure, Mr. Mandella.
3	MR. MANDELLA: Thank you. Yeah. And scrolling
4	down through even some of them, so some of those are
5	actual documents that I had provided to them. Later on if
6	you scroll down even further through, those are actual
7	responses from the vendors themselves that they provided.
8	Basically, a statement of invoices for the year. Some of
9	the vendors couldn't do it, some could. But most of these
10	are all responses direct from the vendors in just
11	scrolling through some of these right now. So it's a
12	little mix of both is what it appears to be.
13	JUDGE CHO: All right. Thank you very much for
14	your explanation.
15	That was the only question that I had. I just
16	wanted to make sure that I knew where to look in the file
17	and make sure I did not miss anything. Give me one second
18	while I just go through my notes.
19	Okay. So this concludes the hearing. The three
20	judges will meet and decide the case based on the
21	documents and testimony presented today. We will issue
22	our written decision no later than 100 days from today.
23	The case is submitted, and the record is now
24	close.
25	(Proceedings adjourned at 10:34 a.m.)

1	HEARING REPORTER'S CERTIFICATE
2	
3	I, Ernalyn M. Alonzo, Hearing Reporter in and for
4	the State of California, do hereby certify:
5	That the foregoing transcript of proceedings was
6	taken before me at the time and place set forth, that the
7	testimony and proceedings were reported stenographically
8	by me and later transcribed by computer-aided
9	transcription under my direction and supervision, that the
10	foregoing is a true record of the testimony and
11	proceedings taken at that time.
12	I further certify that I am in no way interested
13	in the outcome of said action.
14	I have hereunto subscribed my name this 5th day
15	of May, 2022.
16	
17	
18	
19	ERNALYN M. ALONZO
20	HEARING REPORTER
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