BEFORE THE OFFICE OF TAX APPEALS STATE OF CALIFORNIA

ΙN	THE MATTER	OF	THE APPEAL OF,)		
)		
J.	FISHER and	Μ.	FISHER,)	OTA NO.	19105379
)		
			APPELLANT.)		
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TRANSCRIPT OF PROCEEDINGS

Cerritos, California

Thursday, May 19, 2022

Reported by: ERNALYN M. ALONZO HEARING REPORTER

1	BEFORE THE OFFICE OF TAX APPEALS
2	STATE OF CALIFORNIA
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5 6	IN THE MATTER OF THE APPEAL OF,)) J. FISHER and M. FISHER,) OTA NO. 19105379
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8	APPELLANT.)
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14	Transcript of Proceedings, taken
15	at 12900 Park Plaza Dr., Cerritos, California,
16	91401, commencing at 9:34 a.m. and concluding
17	at 10:18 a.m. on Thursday, May 19, 2022,
18	reported by Ernalyn M. Alonzo, Hearing Reporter,
19	in and for the State of California.
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1	APPEARANCES:	
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3	Panel Lead:	ALJ AMANDA VASSIGH
4	Panel Members:	ALJ SHERIENE RIDENOUR
5	raner Members.	ALJ CHERYL AKIN
6	For the Appellant:	JEFFREY BARTH J. FISHER
7		O. FISHER
8	For the Respondent:	STATE OF CALIFORNIA FRANCHISE TAX BOARD
		CHRISTOPHER COOK
10		ERIC YADAO
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1	Cerritos, California; Thursday, May 19, 2022
2	9:30 a.m.
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4	JUDGE VASSIGH: Okay. We're opening the record
5	in the Appeal of Fisher, OTA Case Number 19105379. This
6	matter is being held before the Office of Tax Appeals.
7	Today's dates is Thursday, May 19th, 2022, and time is
8	9:34 a.m.
9	My name is Amanda Vassigh, and I'm the lead
10	Administrative Law Judge for this appeal. With me today
11	are Administrative Law Judges Sheriene Ridenour and Cheryl
12	Akin.
13	As a reminder the Office of Tax Appeals is not a
14	court. We are an independent appeals body. And because
15	of our neutral position, we only have the exhibits and
16	arguments the parties have provided in this appeal.
17	With that, let me have the parties please
18	introduce themselves for the record, starting with
19	Appellants.
20	MR. BARTH: Sure. My name is Jeffrey Barth. I'm
21	a CPA in the State of California, and Appellant is
22	Mr. Jordan Fisher who is present here with us.
23	JUDGE VASSIGH: Thank you.
24	And Respondent Franchise Tax Board.
25	MR. COOK: My name is Chris Cook. I'm a Tax

1 Counsel with Franchise Tax Board. 2 MR. YADAO: Eric Yadao, Tax Counsel, Franchise 3 Tax Board. 4 JUDGE VASSIGH: Thank you. The issue to be decided in this appeal is whether 5 6 Appellants have demonstrated reasonable cause to abate the 7 late-filing penalty. 8 Let's move on to the evidence in this appeal. 9 Appellants submitted Exhibits 1 through 8. A hearing 10 binder was sent to you earlier this week. Are these the 11 correct exhibits Appellants intend to submit into the 12 record? 13 MR. BARTH: Yes, Your Honor. 14 JUDGE VASSIGH: Thank you. 15 These exhibits were submitted by Appellants prior 16 to the prehearing conference, and FTB indicated that they 17 did not have any objections to these exhibits. As such, 18 Appellants' Exhibits 1 through 8 are now admitted and 19 entered into the record. 20 (Appellant's Exhibits 1-8 were received 2.1 in evidence by the Administrative Law Judge.) 22 Franchise Tax Board submitted Exhibits A through 23 Η. 2.4 Are these the correct exhibits FTB intend to 25 submit into the record.

1 MR. COOK: Yes, they are. 2 JUDGE VASSIGH: Thank you. 3 These exhibits were submitted by FTB prior to this hearing. We have not received any objection from 4 5 Appellants. As such, FTB's Exhibits A through H are now 6 admitted and entered into the record. 7 (Department's Exhibits A-H were received in 8 evidence by the Administrative Law Judge.) 9 So I'll go over the order of the proceedings 10 today. Will Mr. Fisher be testifying today, Mr. Barth? 11 12 MR. BARTH: I believe so, yes. 13 JUDGE VASSIGH: Okay. Thank you. 14 Mr. Fisher I will swear you in before you 15 testify, and you will remain under oath for the duration 16 of these proceedings. 17 At our prehearing conference we agreed that 18 Appellants would be have the first 10 minutes for their 19 preparation and another 20 minutes for witness testimony. 20 Following any questions from the Franchise Tax Board and 21 the panel, Franchise Tax Board will then have 10 minutes 22 for their presentation. And finally Appellants will have 23 an optional 5 minutes for a rebuttal. 24 Are there any questions about the proceedings? 25 JUDGE VASSIGH: Okay. Is see no questions.

with that, I think we're ready to begin.

Mr. Barth, you may begin your opening statement when you are ready. And let me know when you are ready to proceed to witness testimony, and I will swear Mr. Fisher in.

MR. BARTH: Thank you, Your Honor.

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PRESENTATION

MR. BARTH: So the question before this Court today is basically does Mr. Fisher -- can Mr. Fisher establish reasonable cause for the late-filing penalty of his return and basis for abatement of the late-filing penalty. And I would submit to you today that he can, and we will, and he has in the initial appeal, and then to the Franchise Tax Board, as well as to the -- in our opening brief and in our response to Appellant -- the State's brief.

Effectively, Mr. Fisher -- the question of whether he can establish reasonable cause, what the State has done is relied on a -- the Boyle case and a bright line test, which is a single action of whether or not the taxpayer mailed a return. Boyle was decided in 1986.

Electronic filing is very different than paper filing a return. And I know that in some circumstances we've tried to apply Boyle consistently towards this standard that he

cannot -- a taxpayer cannot delegate their authority.

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I'm going to submit to you today that this case is different because Mr. Fisher can establish facts and circumstances that support a reasonable cause argument for relief of the penalties. And that, in this case, this is an opportunity as well as for the Office of Tax Appeals to let the Franchise Tax Board know that in some cases you can't have just a bright line test. You have to look a little bit further at the facts and circumstances, as this case presents.

The facts are -- and there's two parts to reasonable cause as I understand it. One is what are the facts, and the second is what is the law. The facts in this case are that Mr. Fisher attempted to file his return through his taxpayer preparer timely on the extension date. His federal return was filed electronically. His Arizona was filed electronically and acknowledged. His Utah return was filed and acknowledged.

The California return, due to what we believe is a software glitch or issue that existed in 2016, was not transmitted properly and/or acknowledged. We accept that. It wasn't filed properly. But unbeknownst to Mr. Fisher, he did not know that. Mr. Fisher, prior to filing his return, did those things which an ordinary and prudent taxpayer would do.

He filed an extension. He requested an extension. He verified and made sur the extension was filed. There's communication in an exhibit that demonstrates that there was confirmation of that on April 11th. That's, I think, Exhibit 2.

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In Exhibit 3, he timely signed an e-file authorization and 8879 form for California to have his return electronically filed, and his wife filed that as well. And that not only requested him to file his California return, but also his federal and his Arizona and the Utah return. That happened.

Exhibit 4, Mr. Fisher paid the balance due. He received confirmation from a staff member at the accounting firm that filed his tax return a few days after the return was due that it had been filed, and he received confirmation information on how to pay the return. He paid the return on November 20th through the Web Pay system offered by the State of California. There is no --when he filed it, there was no acknowledgement that his return had not been file. No information. It was just he went -- paid balance due in good faith with the understanding that his return had been filed.

Exhibit 5, the first notice that Mr. Fisher received that his 2016 return had not been filed was in September or October of 2018, and it was when his 2015

return came under audit. And there's a question that came up, and during the audit process we learned that the 2016 return hadn't been filed. To support that fact and contention is Mr. Fisher went forward and he filed his 2017 return and his 2018 return.

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So clearly there was no willful neglect on his part to not file a return, which is one of the elements that you look at for reasonable cause and/or willful neglect. There's no willful neglect. He did everything possible under his control that an ordinary and prudent taxpayer would do.

During the communications in Exhibit 6, with the auditors they resolved the issue, and he submitted the return. At this point, except for the discussion with auditors, the Franchise Tax Board had never notified him that his return was late. They had money on deposit, on his account, but never informed him that his return had not been filed or they thought a return was due. I think that's an important element in this whole case as well is to -- look at and consider that.

Exhibit 7 is really is it establishes what the late-filing penalty, specifically to 2016. Now the State will argue and say that we shouldn't look at the taxpayer's history of filing and their history of compliance when looking at this. I submit that, actually,

in this case you should. And ironically, the State also said -- wants to or wanted to present to you the taxpayer's history of paying penalties.

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And if you look at those penalties, which they submitted, you'll notice that those are payments for -penalties related for late payment, not late filing. Very distinguished. So if we can rely on that or they would like to, you know, cloud your opinion or view or present that, I think you have to look at both sides. Yes, he paid his taxes late for whatever reasons. He has reasons, valid business reasons that he does that. So I'm not going to judge that, but it has nothing to do with this return being late.

This return was late for circumstances outside that were beyond his control, outside of his control, and not specific things that he delegated. All of the steps and actions that Mr. Fisher took were those of somebody who is a prudent person taxpayer trying to fulfill their obligation and duty to file their tax return.

And we believe that establishes that he has established through his actions and through his behavior the basis for reasonable cause and that in this circumstance, the State should look at that and not simply dismiss the case on a bright line test of Boyle, which we'll argue does not really apply in this particular case.

1	With that, I'll just close my opening statement
2	thank you, Your Honor.
3	JUDGE VASSIGH: Thank you. Mr. Barth. Are you
4	ready to have Mr. Fisher testify?
5	MR. BARTH: Yes, Your Honor.
6	JUDGE VASSIGH: Okay. Mr. Fisher, are you ready
7	to be sworn in?
8	MR. FISHER: Sure.
9	JUDGE VASSIGH: Okay. I'm going to ask you to
10	please raise your right hand.
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12	J. FISHER,
13	produced as a witness, and having been first duly sworn by
14	the Administrative Law Judge, was examined and testified
15	as follows:
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17	JUDGE VASSIGH: Okay. Thank you.
18	Go ahead and begin whenever you're ready.
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20	DIRECT EXAMINATION
21	BY MR. BARTH:
22	Q Mr. Fisher, when did you first become aware that
23	your 2106 tax return had not been filed your California
24	tax return had not been filed?
25	A Yeah. I think I got a letter regarding an

1 earlier tax issue with the state for -- you said 2014 or 2 2015. And in that letter it came up that 2016 hadn't been 3 filed. Honestly it's been a few years, do I don't -- if he says it's 2018, I believe him when that happened, but I 4 5 don't know. I know that I found out through that letter 6 in that messaging, and it was a surprise to me because I'd 7 always filed on time. So I was not aware that there would be a year that had not been filed. 8 So prior to 2016, you had filed all of your 10 returns on file or by the extension deadline? 11 Α Yeah. 12 Is that correct? Q 13 Α Yeah. 14 Okay. And then do you recall if you filed your 0 2017 and your 2018 return by the extension deadline? 15 16 To my knowledge in my entire life, I've never been late with a filing. 17 18 Okay. And are you -- just for the record, are 19 you trained as a CPA or an accountant or anything like 20 that?

- A No. But I have taken some accounting in college.
- Q Okay. Do you have access to any computer software programs to file taxes? Are you familiar with any programs like that?

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A I mean, I don't do my taxes with QuickBooks, but

I've seen it.

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Q Okay. And just for the record, what's your education or background? What was your -- did you go to college?

A I went to West Point for my under grad, and I went to UCLA for graduate school.

Q Okay. Thank you. And if you had been aware or received a notice from the State of California prior to 2018 when the auditor sent a notice or a letter that said you had not filed a return, what would you have done? What action would you have taken?

A If I was notified that I was late? I would have assumed that all my taxes were good because, you know. I mean, I have a pretty complicated tax structure where I file in multiple states. I have a lot of partnerships and business interests. So, you know, I rely on, you know, I review my taxes on time and review that, you know, they have been submitted electronically. And I would have assumed that they were fine.

Q You mentioned partnership. Is one of the reasons that you file your return on the extension deadline due to the fact that you have these multiple partnerships?

A That's correct.

Q And typically, you get those, the K-1, that's needed to file your personal return prior to April 15t,

generally, or do you get those later?

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A No. I usually don't get all of them complete until, you know, before the October deadline. So I don't get them on time for the April deadlines.

Q Okay. And going back to your 2016 return, so what steps -- I'm going to walk through a couple of steps that you might have taken to show your intention of filing that 2016 return. Did you request an extension for that, or did you just assume that one would be filed for you?

A No. I always -- I mean, we always talk in March.

And, yeah, we said we're going to have to extend this year because I'm -- my purpose is always to file in April, but I can't then I can't. So --

Q Did you confirm -- to your memory or recollection, did you confirm that you -- that an extension was filed on your behalf?

A Yes.

Q Is that your pretty much a common business practice to confirm that an extension would have been filed for you?

A Usually. I just want to make sure that it was done because, you know, I just like to make sure things are done.

Q And what other steps would you have taken to ensure that your 2016 return would be completed timely by

the October 15th deadline?

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A Yes. You normally -- around September when I have all of my, you know, required K-1s and all my, you know, financials collected, then I would contact my CPA and make sure he has all the documents to file my returns. And then once he's done an initial draft, we review them together to make sure that, you know, to what I understand it's completed accurately and submitted on time by the October deadline.

Q And then when you file a return in October, your form, typically, do you have a balance due, or do you get a refund? Do you know?

A I almost always have a balance due.

Q Okay. And then did you -- do you typically pay that balance due, then, when it's -- when you're notified that your return has bee filed for you?

A That's correct.

Q Okay. And in this case in 2016 on Exhibit 3 page 6 of 6 is the California 8879 e-sign authorization document, and that has a -- it indicates that there's a balance due of \$87,556. Do you know if you ultimately did pay that and how you would have paid that to the state?

A So, again, this is a long time ago, so I'm going to rely on this. But, you know, my normal thing is I go on to the State Web Pay portal and have it -- ACH taken

from my checking account once I get the balance due amount.

- Q So you go to the California Franchise Tax Board and --
 - A Yes.

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- Q -- initiate an ACH payment.
- A And it's not just California. Like, it's federal, California, and any other state that I owe money.
- Q Okay. So and you know you pay some sort of a penalty when you do this because you're paying your taxes a little bit late. The deadline, actually, is April 15th for you to pay your taxes. So when you're paying them in October and November, you know you're paying them late?
 - A That's correct.
- Q And you're paying -- why is that? Why do you pay them late?
- A So, you know, during this period of time I was starting a new company, and I had sold my old company.

 When you start a company there's cash flow issues. And if I don't necessarily have the cash in April, then I will wait until I have the cash available. You know I've -- my business has grown. It's more stable so, nowadays I pay more towards the April deadline. But back in 2016, you know, cash was tight, and so I would delay payments.
 - Q So after you filed your tax return, you signed an

1 e-file authorization. You get advise on how to make 2 payment -- remit payment. You remit payment, and that's 3 what you believe happened in 2016. Is there -- did you receive any sort of a confirmation from your tax 4 5 preparer's office that your 2016 returns, federal, state 6 had been received -- had been submitted and received? 7 So, again, it's hard to remember exactly what happened in 2016. But normally, you know, I would sign 8 9 the web file, you know, and then I would talk to you. It 10 would either email or call and make sure it was all setup 11 and submitted, then I'd feel like we're good. 12 Okay. Have you ever filed your tax return by 13 paper, by mail that you can recall? 14 Maybe in the 90s, but I don't -- maybe. I think I did a 1040EZ back when I was in the army. 15 16 Okay. And when you filed it by mail what would 17 you have done in that circumstances? How would you have 18 sent your tax return in, or how would that have happened? 19 I would usually get a \$50 check back from the 20 army, and I knew we were good. 2.1 MR. BARTH: Okay. All right. So I'll rest the

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questions on Mr. Jordan Fisher at this time. Thank you.

JUDGE VASSIGH: Thank you, Mr. Fisher. Do you
have anything else that you would like us to know?

MR. FISHER: Unless you have any questions.

JUDGE VASSIGH: All right. So I'd like to turn to FTB and see if the Franchise Tax Board has any questions for the witness regarding his factual testimony.

MR. COOK: We have no questions.

JUDGE VASSIGH: Thank you, Mr. Cook.

Okay. I'd like to see if my panel members have any questions for either Mr. Fisher or Mr. Barth.

Judge Akin?

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JUDGE AKIN: I do have one question and I'm not sure who best can answer it, so I'll let you decide. But regarding the California taxes -- and I know you said there was a software glitch. I'm wondering if the tax preparer received any sort of notification from the software indicating that glitch or indicating that the electric -- attempted electronic filing was not successful.

MR. BARTH: The answer to that is no. Mr. Fisher never received anything like that. And, in fact, our office wasn't aware of it either. There is a code. My understanding having researched it, there was an SIC code that was required that was not completed or was not inaccurate. It was a change because we were in a -- there is something to do with an operating loss carry forwards that affected him, and I think that was the issue. But there was no record of it being transmitted, not being

transmitted, acknowledged, not being acknowledged.

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In fact, our belief was that it had -- all the returns had been filed. Because our normal practice is to review those and then send him -- we actually sign the e-file authorization documents after the returns have been submitted, transmitted, and everything is clear. So our belief and understanding is that it was.

Furthermore, that since 2016 -- actually, since 2018, the State of California to my knowledge has worked with the different software developers. They're constantly working with them to improve their systems and their interfaces. That's my understanding. And in that process, they have actually improved or changed the way that acknowledgements are sent. So today we have an acknowledgment form -- I think it's called a 9325 -- similar to what the federal government gives that may not have been or was not fully available in 2016 as it is today.

So some of the checks and controls and procedures are, in fact, different as we go. I think that's a little bit -- I mean it's an improvement in the process, which is great, but it increases awareness. Some states -- I file returns in multiple states. Some states have been doing something similar to that. Some are more advanced. California has gotten -- is really one of the leaders in

1 that space, but in 2016 it was a different story. 2 JUDGE VASSIGH: Mr. Barth, would you in 2017 3 usually receive a confirmation or acknowledgment that a return has been filed from the software? 4 5 MR. BARTH: We do. When we submit it, we receive 6 a confirmation. Or if it wasn't received, we receive a 7 rejection notice. And then if we receive a rejection notice, the rejection notice gets pulled. It gets put 8 9 into a pink or red folder and gets -- there's a resolution 10 or action plan to resolve that, to get that matter 11 resolved. In this case there was no rejection letter 12 received. JUDGE VASSIGH: There was no notification in this 13 14 case? 15 MR. BARTH: Right. Yeah. 16 JUDGE VASSIGH: Thank you. 17 Judge Ridenour, do you have any questions for Mr. Barth or Mr. Fisher? 18 19 JUDGE RIDENOUR: Not at this time. Thank you 20 very much. 21 JUDGE VASSIGH: Thank you. 22 At this time we'll move onto the Franchise Tax 23 Board's presentation. 2.4 Please begin when you are ready. 25 MR. COOK: Thank you.

PRESENTATION

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MR. COOK: Again, I'm Chris Cook of the FTB, and this Eric Yadao.

This case can be quickly summarized as follows:

Appellants relied on a tax preparer to file their tax

returns for them; the tax return was not timely filed. It

is well established law that a taxpayer's reliance on an

agent to file a return is not reasonable cause, so a

late-filing penalty in this case cannot be abated.

The relevant facts in this case are not in dispute. Appellants concede that they relied on their preparer to file their 2016 California tax return. Appellants also concede that their 2016 return was not filed by the October 2017 deadline. Appellants have explained that the return was not timely filed because it had not even been electronically transmitted to the FTB.

This is illustrated by a report provided by

Appellants that can be found in Respondent's Exhibit B at

page 8. And it appears to be an exception report

generated by the preparer's software showing whether

Appellants electronically submitted returns were accepted

or rejected by the IRS and other states. But this report

makes no mention of California, which indicates that

Appellants' California return was not even transmitted, so

could not have been accepted or rejected by FTB.

Appellants also acknowledge here and in their reply brief that the return did not even transmit. And I will quote from their brief that, "It is the preparer's opinion that the reason the 2016 return did not transmit properly is related to this technical issue with the Drake Software program." There's also no evidence of any attempt by the preparer or taxpayer to confirm that the return was filed near the deadline.

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So the undisputed facts in this case are straightforward. Again, Appellants relied on a preparer to file their return, and the return was not filed on time. This leads us to the U.S. Supreme Court's Boyle bright-line rule. The Boyle bright-line rule is that a taxpayer cannot avoid a filing penalty by relying on its advisor to file the return for them. I paraphrase the Supreme Court when it says in Boyle, Congress has placed the burden of prompt filing on the taxpayer, not on some agent or employee of the taxpayer.

The duty is fix and clear. Congress intended to place upon the taxpayer the obligation to ascertain the statutory deadline and to meet that deadline. That the taxpayer's attorney in Boyle as the taxpayer's agent was expected to attend to the matter, does not relieve the principal, that is the taxpayer, of his duty to comply with the statute. It requires no special training or

effort to ascertain a deadline and make sure that it is met.

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So under Boyle, even if it's reasonable for a taxpayer to believe that the professional timely filed a return for them, the duty to timely file remains with the taxpayer alone. So the reliance on a professional to file is per se, not reasonable cause. The Boyle bright-line rule has been cited in California precedential opinions, for instance, by the Board of Equalization in the Appeal of Curry and adopted by the OTA in the Appeal of Quality Tax and Financial Services. It has also been cited in numerous non-precedential OTA opinions. So there's no doubt the Boyle bright-line rule applies in California, so applies to this case.

And that leads us to our conclusion. Since this case is governed by the Boyle bright-line rule, Respondent asks the OTA to follow the rule and sustain the Respondent's action because the Appellants reliance on their preparer is not reasonable cause to abate the penalty for their a late-filed return.

Thank you.

JUDGE VASSIGH: Thank you very much.

Judge Akin, do you have any questions for the Franchise Tax Board?

JUDGE VASSIGH: Yes. Thank you. I do have one

question for the Franchise Tax Board.

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I'm wondering if Franchise Tax Board can tell us whether there's any duty for the Franchise Tax Board to notify a taxpayer when a tax return for a particular tax year has not filed, especially, where there's, you know, a payment on record for that tax year.

MR. COOK: There's no legal duty. What the Franchise Tax Board will do is send out a request or demand for tax return once the records have, you know, prompted it to do so.

MR. YADAO: There's also occasion where if we have a credit balance with no return filed, we'll send out a courtesy, not statutory obligated. We'll send a courtesy notice to say there's a payment on file but no return on file. And that gives the taxpayer the opportunity to file a claim for refund.

JUDGE VASSIGH: Judge Akin, do you have anymore questions?

JUDGE AKIN: That's it. Thank you.

JUDGE VASSIGH: Thank you.

Judge Ridenour, do you have any questions?

JUDGE RIDENOUR: I do not. Thank you very much.

JUDGE VASSIGH: Thank you.

At this time we turn to Mr. Barth and Mr. Fisher. You have the opportunity to take five minutes to have the

last word.

MR. BARTH: Is that a response and a closing together?

JUDGE VASSIGH: Yes.

MR. BARTH: Okay.

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CLOSING STATEMENT

MR. BARTH: So first, I want to address one response. It's a good question that Your Honor Judge Akin asked with response to the Franchise Tax Board not having a duty to notify taxpayers. That is in fact correct. They don't notify them. And what I've noticed or observed significantly is, in this case there was no notice. But that's undisputed. We're not -- they've not submitted something where they did give a notice.

But there is also, as Eric pointed out, the -- if there's a credit balance, that they would send a notice. My experience in having been a practitioner in this state for 15-plus years or something, is that, typically, if there's a balance due, the state does notify you that they're expecting a return. If they have information that suggest that a taxpayer has balance due, we get those. The taxpayers get those notices all the time.

Very rarely do they get them when there's a credit balance on their account, because there's a

forfeiture clause that they also have. If a taxpayer doesn't file within five years, they forfeit their right, and that has been especially true. Just for the record, in 1099-S cases where money is withheld on a mortgage closing transaction, we've had numerous problems taxpayers have had because those notices don't go out, and the information is not there readily available to the taxpayers that money is being withheld. So I just point that out as interesting aside.

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The State's reliance on Boyle, I appreciate and understand, but I think that you have to do a closer reading of Boyle. When you go back and look at Boyle, the court was very clear in Boyle to limit their bright-line test and to also expand that there is no -- there's no bright-line for reasonable cause. And if you go back and look at Boyle you'll see there's two other scenarios that they provide where a taxpayer may able to establish reasonable cause but in different circumstances. So they left it open, and they constricted Boyle to this very specific case of the function of mailing the tax return in and delegating that responsibility to their preparer. So I'm going to come back to the concept of mailing in a return in a few minutes.

But as I said in the beginning, 1986 when the court decided Boyle, mailing returns was pretty common.

In 2018, according to IRS filing season statistics for 2018, November 23rd, 2018, 135 million out of 144 million returns were electronically filed. So clearly we're doing things very differently. And taxpayers' ability, whether they go and file it themselves with something like TurboTax where they are interfacing with the software, that may be different because they may get a notification of some awareness. But if they are going through an intermediary or an agent different, then there is a different set of reliance placed on that. And I just point that out for you.

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I think through Mr. Fisher's testimony we've demonstrated that his actions and behavior are those of one who exercises ordinary business care and prudence in causing his return, in this case, the 2016 return to be timely filed. He took all the steps you would think a normal prudent taxpayer would follow. Clearly, there's no willful neglect. It didn't exist. His intention was clear. It's clear through his testimony, through his actions, and through the fact that the federal, state — and other states returns were timely file.

So the exception is what about California. Why is this different? And our submission to you is it is different. Something we went awry. Something is wrong. And that burden shouldn't fall on Mr. Fisher in terms of

the penalty. It's just not -- it's not a reasonable outcome. In this case, there -- reasonable cause for abatement exist. In fact, he remitted his payment.

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He sent his payment in November just as he sends his payment ever year. He filed his 2017 and 2018 return on time in California. The 2016 return hadn't been filed. He didn't at this time, with the exception of 2018 return when he filed that. At that time he had noticed that the 2016 return hadn't been filed. But, really, until September of 2019, he did not know that the '16 return hadn't been filed. Otherwise, he would have taken -- I would submit -- appropriate action to ensure that it was filed, because that's who he is. He's an honorable consistent taxpayer.

So it in some of the earlier arguments -- and I think in the State's reply brief -- one of the things they suggested is that Mr. Fisher might have taken additional steps to ensure that his return had been filed. And I would submit to you that the State of California Franchise Tax Board is not readily equipped to handle phone calls from taxpayers calling up just to confirm that their return has been filed and accepted.

And let alone that that would even be ordinary or prudent for -- if all the taxpayers in the state called up the State and said, hey, I want to make sure my thing has

been filed. There's no easily readily available process. They're not equipped to handle that. So I think that's just a point there.

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In Haynes versus the United States, which I think I cited in our response brief, the Haynes court -- the Fifth Circuit, the taxpayer in Haynes is in very similar circumstances. He filed his return. It was rejected by the IRS. The taxpayer was notified 10 months later, and they paper filed the return, and then the paper filed after receiving notice. And then it was remanded to a lower court, and IRS settled the case out because they said something is amiss here, clearly, in that process.

And that was one of the first challenges to Boyle in the electronic filing era. In the American Tax Counsel Association is -- American College of Tax Counsel has argued consistently and presented on this question of is Boyle the right test in this situation in the age of electronic filing. And I would again submit to you that it is not, and the reliance on it may be misplaced when the facts in the case, as they are here, support a broader reading.

Boyle stands for the proposition that taxpayer cannot establish reasonable cause by simply delegating their filing obligation to an attorney who fails to file on time. That's what happened in Boyle. It does not go

any further than this. And that's noted in Haynes, in that decision. In Boyle the Supreme Court expressly denied or declined to address the question of whether a taxpayer demonstrates reasonable cause when they're in reliance upon the advice of counsel, as in the Case of Thuran [sic], which they broke out as a separate case.

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So when they're relying upon the advice of counsel -- which in this case what effectively Mr. Fisher was doing. He's relying upon the representation that, yes, this had been filed. That is what happened in that case there. I think there -- it weakens the Boyle -- the reliance on Boyle, and it forces you to really step back and say, maybe we should look a little bit closer. I think this is the opportunity to tell the -- to let the Franchise Tax Board know that there are some cases where we can't just apply a bright-line test.

And I think in our -- in closing I would just say I think we've established Mr. Fisher was not willfully negligent in timely filing his return. He has established, I believe, through testimony and through the record reasonable cause for the abatement of his penalties in this particular case. There is no bright-line test for reasonable cause, but it is relying upon the facts and law in the case.

And we would respectfully submit that Mr. Fisher

has met his burden of proof to demonstrate the facts and evidence, and overwhelmingly established that he has exercised ordinary and prudent responsibility to ensure that his return was timely filed, and that he did not act willfully in disregard or negligently in ensuring that this happened. We submit that the statute 19131 and the legislative intent there supports that abatement should be provided to taxpayers as in this case, and that the State's reliance on Boyle is misplaced.

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You know, it's interesting we talk about the mail system, but in reality, if we think for a moment, that Mr. Fisher should not be treated any differently than another resident or citizen of this state who have mailed their return. That's provided for, I would submit to you in the California Constitution 7B the 14th Amendment of the United States Constitution. And like a taxpayer who took his or her return to the post office and mailed their return received a confirmation, received a receipt on October 15th that he mailed that return, and maybe received an acknowledgment from that intermediary, the United States Post Office, yes, that has been mailed.

I believe in that case the State would provide for a reasonable cause abatement because the taxpayer showed, whether or not the return made it, was on a truck that went into the San Francisco Bay and disappeared like

the IRS returns a few years ago, or was shoved up in the rafters, you know, processing fatality. If the return disappeared, I think that in that case we would look and we would, say yeah, reasonable cause exist.

The taxpayer did everything and only transferred it, like in this case, into the intermediary. The intermediary being a software that had a glitch. Every other return filed, the state federal returns filed. And so I think there's no proof that -- or there was proof that the taxpayer, he did everything that was possible in his control.

And I thank you for your time today and for taking on this deliberation regarding this question. I understand that the OTA has applied Boyle in several cases and held the bright-line test in that, and I would just submit that this case is a little bit different. The facts are such that they favor a favorable ruling, and this is a really good opportunity to share with the State that there are cases where we have to look a little bit closer at the detail before dismissing them.

Thank you, Your Honor.

JUDGE VASSIGH: Thank you for your presentation, Mr. Barth.

I see Mr. Fisher has something to say.

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CLOSING STATEMENT

MR. FISHER: Yeah. I'm not a CPA or a lawyer, but, you know, as somebody, you know, obviously effected and I listen to the State's argument. It sounds to me like, you know, as somebody with a complex set of taxes that needs an advisor to help complete the taxes, the only way I can -- you know, according to the State's argument -- you know, guarantee that I won't be, you know, have a late fee is for me to print, you know, 180 pages and physically mail them in it.

And I don't think it's in the State's interest for every business owner to do that. You know, I think that if you -- if you think about, you know, where we are in the world and technology, like, everything is way more efficient if we are able to rely on our advisors digitally submitting and not being put at additional risk personally for that. Because, you know, the alternative that apparently the State would like us to go to is moving back in time into a less efficient world.

JUDGE VASSIGH: Thank you for your comment.

Since the panel allowed Appellants a little bit extra time, I wanted to turn back to FTB to see if you wanted two minutes to say something.

MR. YADAO: Yes, if you don't mind. Thank you.

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CLOSING STATEMENT

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MR. YADAO: So what -- the Appellants' argument is basically they're trying to separate the principal and agent relationship. It's understandable that the taxpayer will hire a CPA or a tax attorney to file their return for them, especially, if it's complex. But one of the things, and the Appellants here have raised, is the Appeal of Haynes. And there's -- it's not precedential. It's a district court case remanded from the Appellate Court for review, but there's good language in that that's applicable here.

And it says, "It is first necessary to recognize the fundamental agency rule working in the background of Boyle. An agent's authorized actions are imputed to its principal." A principal's responsible for the acts and the omissions of a freely selected agent, and that is what has happened here. And I would call your attention to the evidence or the absence of evidence in the record that the Appellant, via his CPA, actually filed that return timely. There's no evidence of that.

There's no evidence of a software glitch. And our e-filing process, in general, is that -- working through these software companies -- is that the return is filed. The filer gets either a confirmation from the software or via email saying your return has been

submitted. Secondarily, they will get a confirmation that the return has been accepted or rejected. There's no evidence any of that happened in this appeal, including from the start of it that they received a confirmation that the return was submitted. There's no evidence of that.

Thank you.

JUDGE VASSIGH: Thank you, Mr. Yadao.

OTA procedures allow the Appellant the last word, so I'm going to come back to Appellant.

If you would like the last word, I will give you just a minute or two, if you have anything else you would like to add. Mr. Barth, would you like that time?

MR. BARTH: Give me one moment.

JUDGE VASSIGH: Sure. Just begin whenever you're ready.

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FURTHER CLOSING STATEMENT

MR. BARTH: I would simply submit, Your Honor, as Mr. Fisher expressed, the -- where the penalty drops to the taxpayer. The statute was such or the State wanted to pass -- the legislature wanted to pass a statute that would impose tax penalties on the preparer, then that's a different matter. In this case, it is on the taxpayer, and understand the State's position with respect to

principal-agency relationship. But I do submit that in this case, the facts and circumstances are such that that's not the issue.

The issue here is more of an intermediary performing a task. He placed reliance on it. The burden of the penalty is on the taxpayer. While the State may want to ascribe that to the preparer, that is not what the legislative intent is. It's not established in the legislature or the statute for that. The burden is on the taxpayer. I submit that in fairness, the taxpayers in this case, that's where the relief should granted. And that's really what we're arguing here for.

Thank you.

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JUDGE VASSIGH: At this point, we've heard all the arguments and the testimony. The panel will meet and decide the case based upon the arguments and evidence in the record. We aim to issue our written decision within 100 days of today. This case is now submitted and the record is closed.

I want to thank the parties for their presentations today and for coming here to Cerritos. And I'd like thank Mrs. Alonzo for your work with us.

This concludes our hearing for today. Thank you everyone.

(Proceedings adjourned at 10:18 a.m.)

1 HEARING REPORTER'S CERTIFICATE 2 I, Ernalyn M. Alonzo, Hearing Reporter in and for 3 the State of California, do hereby certify: 4 5 That the foregoing transcript of proceedings was 6 taken before me at the time and place set forth, that the 7 testimony and proceedings were reported stenographically 8 by me and later transcribed by computer-aided 9 transcription under my direction and supervision, that the 10 foregoing is a true record of the testimony and 11 proceedings taken at that time. 12 I further certify that I am in no way interested 13 in the outcome of said action. 14 I have hereunto subscribed my name this 16th day 15 of June, 2022. 16 17 18 19 ERNALYN M. ALONZO 20 HEARING REPORTER 21 2.2 23 2.4 25