# BEFORE THE STATE OF CALIFORNIA OFFICE OF TAX APPEALS COUNTY OF SACRAMENTO

IN THE MATTER OF THE APPEAL OF:	)		
	)		
ADVENTURES BY THE SEA,	)	CASE NO.	18083673
	)		
APPELLANT.	)		
	)		
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**CERTIFIED COPY** 

TRANSCRIPT OF PROCEEDINGS

Sacramento, California

Wednesday, February 22, 2023

Reported by:

Maria Esquivel-Parkinson, CSR No. 10621

Job No.: 40409 OTA(A)

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2	OFFICE OF TAX APPEALS
3	COUNTY OF SACRAMENTO
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15	TRANSCRIPT OF PROCEEDINGS, taken at
16	Office of Tax Appeals, 400 R Street, Sacramento,
17	California, commencing at 9:33 a.m. and
18	concluding at 11:25 a.m. on Wednesday,
19	February 22, 2023, reported by
20	Maria Esquivel-Parkinson, CSR No. 10621, RPR,
21	a Certified Shorthand Reporter in and for
22	the State of California.
23	
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1	APPEARANCES:
2	
3	PANEL MEMBERS:
4	Andrew Kwee, Lead ALJ
5	Keith Long
6	Sara Hosey
7	
8	
9	FOR THE APPELLANT:
LO	Gary Kimsey, Representative
l1	
L2	
13	FOR THE CDTFA:
14 15 16 17 18 19 20 21 22 23 24	OFFICE OF TAX APPEALS 400 R Street Sacramento, California By: Kevin Smith, Tax Counsel  Cary Huxsoll, Tax Counsel  Jason Parker, Hearing Representative

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## SACRAMENTO, CALIFORNIA WEDNESDAY, FEBRUARY 22, 2023

9:33 a.m.

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ALJ KWEE: Okay. It looks like we are ready to go the record, so we are opening the record in the appeal of Adventures by the Sea. This matter is being held before the Office of Tax Appeals. The OTA case number is 18083673. Today's date is Wednesday, February 22nd, 2023. The time is approximately 9:33 a.m. This hearing is being conducted in Sacramento, California. And we're also streaming live on OTA's public YouTube channel.

Today's hearing is going to be heard by a panel of three administrative law judges. My name is Andrew Kwee, and I will be the lead administrative law judge. Judge Keith Long to my right and Judge Sara Hosey to my left are the other members of the panel. And we will all be meeting after today's hearing to discuss this case, and we will produce a written decision as equal participants. Although I will be conducting this hearing, any judge on this panel may ask questions and otherwise participate to ensure that we have all the information that we need to decide this appeal.

For the record, I'd ask the parties to please state

1 their names and who they represent, and I'll start with 2 the representatives for the CDTFA. 3 My name is Kevin Smith. I'm from CDTFA MR. SMITH: 4 legal department. 5 MR. HUXSOLL: Cary Huxsoll from CDTFA's legal 6 department. MR. PARKER: 7 Jason Parker, chief of headquarters 8 operations bureau with CDTFA. 9 ALJ KWEE: Okay. Thank you. 10 And for -- representatives for Appellant? My name's Gary Kimsey. 11 MR. KIMSEY: 12 representing Adventures by the Sea. 13 MS. KNIGHT: I'm Michelle Knight, and I'm one of 14 the taxpayers. I'm --15 MR. KNIGHT: And Frank Knight. Okay. And I believe that I had noted 16 ALJ KWEE: there would be a third -- a witness, Bill Jespersen, a 17 18 CPA for Appellant. Is he going to be here, or is he no 19 longer going to testify here? 20 MR. KIMSEY: Mr. Jespersen will not be here today. 21 ALJ KWEE: Okay. Okay. So I'm just going to do a 22 quick recap before I move on to the presentations to 23 ensure that we're all on the same page. So after the 2.4 prehearing conference -- we met last month -- I

provided a copy of the exhibits to the parties.

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We had

1 discussed Exhibits A through H for CDTFA and 1 through 2 11 for Appellants. My understanding was that there 3 were no objections to those exhibits that were 4 discussed during the prehearing conference. And I'll 5 get to Exhibit 12 which was recently submitted, next, but is that a correct understanding, there's no 6 7 objections to the exhibits that were discussed at the conference? 8 9 MR. KIMSEY: That's correct. 10 ALJ KWEE: Okay. 11 We have no objection. MR. SMITH: 12 ALJ KWEE: Okay. So CDTFA's Exhibits A through H 13 and Appellant's Exhibits 1 through 11 are admitted into evidence. 14 15 (CDTFA's Exhibits A through H received into evidence.) 16 17 (Appellant's Exhibits 1 through 11 received into 18 evidence.) 19 ALJ KWEE: As for Exhibit 12, that was submitted 20 following a prehearing conference, and it's a time 21 line. And also there was a supplement to Exhibit 12, which was submitted last week with additional 22 23 information on the time line. 2.4 CDTFA, do you have any objections to their --25 MR. SMITH: No, we don't.

1 ALJ KWEE: -- Exhibit 12? Okay. Great. 2 you. So Exhibit 12 is also admitted into evidence. 3 All the exhibits were admitted without objection. 4 (Appellant's Exhibit 12 received into evidence.) 5 ALJ KWEE: So the other item is the post-hearing, post-conference submissions. During the prehearing 6 conference, Appellant had indicated that they believed 7 they had made payments towards the liability, and they 8 9 requested a summary of how many payments were made 10 today -- to date. 11 And CDTFA had provided a summary of approximately \$67,000 in payments. They also provided the remaining 12 13 tax liability plus interest and penalties. 14 Appellant's representative, did you have any additional 15 questions or concerns about the remaining tax liability being asserted? 16 17 MR. KIMSEY: No, we do not. 18 ALJ KWEE: Okay. Great. So the issues, we 19 discussed the issues during the minutes and orders. 20 Those were summarized at the prehearing conference. Those were summarized in the minutes and orders. 21 22 They're also listed on our agenda. 23 We had also discussed some items which were no

longer disputed, some agreed items, following the four

re-audits. So I won't re-summarize those again, but

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those were listed in the minutes and orders. And I'd 1 2 ask CDTFA, do you agree with the issue summary and 3 agreed items listed in the minutes and orders? 4 MR. SMITH: Yes, we do. 5 Okay. And for Appellant's ALJ KWEE: 6 representative, was that also an accurate summary of 7 what we discussed for you? 8 MR. KIMSEY: Yes. That's accurate. 9 ALJ KWEE: Okay. Great. 10 So the one other item is during the prehearing 11 conference I had asked the parties to be prepared to address two time periods. That was December 27th, 12 13 2018, to October 28th, 2020, and January 26, 2018, to 14 August 30th, 2018. And I'd asked the parties to be 15 prepared to address that during the hearing today. It looks like Appellant's Exhibit 12 partially 16 17 addressed some of those items. I just want to make 18 sure there's -- CDTFA, are you also prepared to address 19 that period during the hearing today? 20 As part of our presentation, we MR. SMITH: Yes. 21 have -- we have statements about both those time 22 periods. 23 ALJ KWEE: Okav. Great. Thank you. So then I'll 24 just do a quick recap of how the hearing is going to --

order is going to go today. So we had discussed 15

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minutes for Appellant's opening presentation, followed by 30 minutes for testimony from Appellant's two witnesses. Then we would turn to CDTFA for their presentation, which would be allocated to 20 minutes. Afterwards each party would be allocated ten minutes for any final closing remarks.

Are there any questions or concerns about the time allotment and the order of presentation that we had arranged?

MR. KIMSEY: Since our preconference hearing, we will probably need a little more time for our presentation. It's listed as 30 minutes. We're probably going to need more like 45 minutes.

ALJ KWEE: Okay.

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And, CDTFA, was the time estimate that we had gone over still accurate for you?

MR. SMITH: Yeah. We'll probably actually be less. Probably closer to ten minutes, so -- for the opening presentation.

ALJ KWEE: Okay. So that's an increase of five minutes, so we have this -- this is the only hearing of the morning, so I don't think that will be a problem to accommodate the additional time. So that should be fine.

So before we get started, one last item. Since we

have two witnesses, I'd just -- I'll start by swearing them in so that you could turn directly to witness testimony when it's time for that. So if -- I think Mr. and Mrs. Knight, if you would please raise your right hand.

Do you swear and affirm to tell the truth, the whole truth and nothing but the truth today?

MS. KNIGHT: We do.

MR. KNIGHT: I do.

MS. KNIGHT: I do.

ALJ KWEE: Okay. I have an affirmative from both witnesses, so we are ready to turn it over to Appellant's representative, Mr. Kimsey, for your opening presentation.

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#### PRESENTATION

BY MR. KIMSEY, Attorney on behalf of Appellant:

First of all, we'd like to thank you for giving us this opportunity to plead our case and describe the issues involved and why we believe after 14 years from when this audit was first started by BOE auditors back in 2009 that there's -- that there's still nontaxable revenue that's included in the audited measure of tax. And during these 14 years, the audit staff has spent time on the original audit, plus four re-audits that

have been prepared. It's taken them a lot of time, a
lot of effort.

Let me describe briefly what Adventures by the Sea does or --

THE COURT: Oh, Mr. Kimsey. Just could I double-check that your microphone, the green light, is on. Because they're having a hard time hearing you on the stream. If you could just bring it a little closer, then that would be much appreciated.

MR. KIMSEY: Is that better now?

ALJ KWEE: That is, yeah, much better.

MR. KIMSEY: Okay.

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ALJ KWEE: Thank you.

MR. KIMSEY: All right. All right.

Adventures by the Sea is mainly in the business of offering rentals of kayaks and surries, bicycles, surfboards, boogie boards to the public in the Monterrey Bay area. They also provide various bicycle and kayak tour packages, which included a guide, equipment that goes along with the kayaks, wetsuits, paddles, life vests. Those are all provided to the customers.

So, now, in general terms, the remaining contested issues involve three areas of concern. These areas are, number one, whether adjustments are warranted to

the measure of unreported taxable rental receipts; number two, whether adjustments are warranted to the measure of unreported taxable sales; and number three, whether interest relief is warranted.

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The specific areas of contention in the first issue, which would be unreported taxable rental receipts, include whether on the purchases of kayaks did the vendor, which was Outdoor -- Johnson Outdoors, have a responsibility to collect sales tax on the sale of the kayaks to Adventures by the Sea. If so, then subsequent rental income for the kayaks would be exempt from tax.

In the alternative, we believe that a portion of the rental receipts from kayak rentals are not subject to tax because purchases of life vests and wet suits, which are always included with the rental, were purchased tax paid from California vendors. So that portion, whatever that portion of the rental receipts that represents would be exempt from the tax because that equipment had been tax paid.

Also regarding the kayaks and bicycle tour income, we believe that the income from these tours is not subject to tax because this type of activity in our mind and our belief does not fall within the definition of a rental or a lease.

Then in the area of unreported taxable sales, that includes the over-reported taxable sales in the third and fourth quarter of 2005 that CDTFA did not allow as a credit in the audit.

And then for our contention regarding the relief of interest, that should be granted. We believe relief of interest should be granted for more than -- more than the time period of January 1st, 2014, through May 31st, 2015, that CDTFA has already conceded to.

And during today's hearing, we intend to provide testimony and evidence to prove our contentions. And that's the end of my opening statement. Thank you.

ALJ KWEE: Okay. And I just realized that you have an easel in front of you there, so I wasn't sure -- because I don't think we had discussed a presentation. Did you have any additional documentation to give?

MR. KIMSEY: The easel's for an exhibit. It's Exhibit 12. It's the second part of Exhibit 12 that we just wanted to put up here for -- so that Michelle Knight will be able to reference that.

ALJ KWEE: Okay. Perfect. So then that's a copy of the interest time line.

MR. KIMSEY: Yes.

ALJ KWEE: Okay. That's -- that's fine. And I will let you proceed with the witness testimony. Thank

you.

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MR. KIMSEY: Okay.

For the adjustments to unreported taxable rental receipts, which is issue one, the first sub-issue in that category involves purchases of kayaks. All of the kayaks owned by Adventures by the Sea were purchased from Johnson Outdoors Company headquartered in Wisconsin. A tax was not charged to Adventure [sic] by the Sea when purchases were made.

We believe and contend that Johnson Outdoors had an obligation and a duty to collect sales tax on these transactions because they are considered to be doing business in California. And that was because of the following facts: They had sales representatives, agents, operate in California who regularly visited Adventures by the Sea shops to show new equipment, to solicit sales, and to take orders for products that were sold by Johnson Outdoors.

Adventures by the Sea did not issue a resale certificate for the purchases, and the vendor is engaged in business under the -- under the sales tax law in California by having nexus in the state. The vendor would have had a legal obligation to collect tax on the sale of the kayaks to Adventures by the Sea.

Johnson Outdoors' legal obligation to collect tax

on the sales would have occurred prior to the time

Adventure by the Sea had to act on their option either

to report tax on the cost of the kayaks or to collect

tax on the subsequent rentals of the kayaks. Johnson

Outdoors' legal obligation to collect tax on the sale

to Adventure by the Sea would not be extinguished or

relieved just because Adventures by the Sea put these

kayaks into rental service.

So we believe Johnson Outdoors Company had an obligation to collect the tax on the cost of the kayaks or to report -- let me back up, sorry. We believe Johnson Outdoors Company obligation to collect the tax on the sale to Adventures by the Sea would trump Adventure by the Sea's option to either report tax on the cost of the kayaks or to report tax on the subsequent rentals.

The section of law, which is 6203, indicates that if an out-of-state retailer is engaged in business in California by having sales agents or representatives or inventory, they clear -- they have an obligation to collect tax on their sales to California residences.

They didn't live up to their responsibility under 6203, and if they had, then we wouldn't -- we wouldn't be here today on this issue because tax would have been collected by the seller. And actually, Section 6203

indicates that if a retailer is engaged in business in California, they shall collect the tax. It doesn't give them an option. They shall collect the tax unless the sale is exempt under some other exemption, like sale for resale by accepting a resale certificate. They did not do that. They had a clear -- they had a clear responsibility to collect the tax on this sale. They did not.

And it's our belief that that obligation because the section of law in the case that they shall collect the tax. It doesn't say may collect the tax or should have collected the tax. It says they shall collect the tax. So it's our belief that that obligation trumps Adventures by the Sea's obligation to either pay tax on the cost or pay tax on the rental receipts for rentals that take place after that initial sale in California.

Then the second issue involves tax paid rental equipment that is included in the rentals of the kayaks and whether enough credit has also been -- has been allowed already for the tax paid portion of the equipment included in the rentals of the kayak.

CDTFA staff has conceded to a 2 percent allowance. In other words, 2 percent of the rental receipts would represent the tax paid cost of the life vests, the wet suits in this case. In the hourly and daily rentals of

the kayaks and in the uses of the kayaks and kayak tours, every customer is provided a kayak, a paddle, a wet suit, and a life vest. The wet suits and the life vests are all purchased tax paid from California vendors.

The wet suits are purchased from Kolatat [sic] -
(Court Reporter interruption)

MR. KIMSEY: I'll spell it. K-o-l-a --

MS. KNIGHT: It's K-O-K --

MR. KIMSEY: -- t-a-t. Okay. They're -- that company is located in Arcata, California, A-r-c-a-t-a. And the life vests were purchased from Seda Kayaks, S-e-d-a, in Chula Vista, California.

During the appeals and the audit process, we had provided Appellant's Exhibit No. 1, four invoices from Kokatat showing a total of 287 wet suits that were purchased during the audit period. These were all purchased tax paid, as is all the other purchases of wet suits from the same company.

We also provided Appellant's Exhibit No. 2, a copy of an invoice from Seda Kayaks showing life vests were purchased tax paid. Also in the Board of Equalization audit staff August 28th, 2013, memo to at that time the appeals hearing officer Dana Brown, tax counsel, which related to the appeals conference that was held on

May 22nd, 2013. This memo is Appellant's Exhibit
No. 3. At that time the BOE audit staff conceded that
the Appellant/Petitioner Adventures by the Sea had
provided sufficient evidence establishing that
purchases of life vests and surries were tax paid and
adjustments should be made. I might add that the surry
rental income has already been deleted from the audit
liability. And thus at that time the Department
recommend that adjustments to the rental receipts
derived from leases of those items, which was the life
vests and surries, be adjusted from the audit.

And then in the Board of Equalization decision and recommendation for that hearing that we had in -- was that -- let's see, that was the -- that was -- let me get the date here of that hearing again. That was the May -- the May 22nd, 2013, appeals hearing.

In the D&R that was issued in that case, the second appeals hearing officer was Leslie Kinnamon (phonetic). She issued the D&R. She stated that after the conference, by memorandum August 28th, 2013, which is our exhibit — our Exhibit No. 2, there was a specific recommendation to, number one, determine the nontaxable portion of the taxpayers' rental receipts derived from its leases of tax paid surries and life vests, as conceded in the Department's August 28th, 2013, memo,

as well as kayak clothing that we found -- we being the hearing officer -- found that tax paid -- tax was paid on those items as well.

So the D&R recommended that the surries be exempt from tax, surry rental be exempt from tax. The life vests had been tax paid so they should be exempt from tax. And they also indicated that the wet suits were tax paid and those should be exempt from tax as well.

And just as a note, the rental income from the surries has been eliminated, but the measure of tax had not been eliminated for the portion that would represent the wet suits and the life vest income in a kayak rental. And it was our belief that the appeals conference Decision and Recommendation report issued on May 16th, 2016, the tax paid status of the wet suits and life vests was conceded by BOE and only the method of calculating the tax paid portion was still at issue.

So at that time we suggested to the audit staff how to make this calculation of the tax paid portion of the rental income from kayak rentals. This calculation was submitted to OTA in our opening brief as well as in the BOE appeals conference.

We proposed calculating the percentage on the rental charge of kayaks based on, number one, the cost of tax paid items, which was the life vests and the wet

suits, divided by the total cost of the -- of all the equipment used in the -- in the rental, which would have been the kayak cost plus the cost of the equipment. And the tax paid cost would have been divided by the total cost of the equipment used in the rental. And that percentage came out to be 23.37 percent of the rental receipts. That calculation is in our opening brief.

And this -- this compares to the 2 percent that the staff, CDTFA staff, is now conceding to. Our calculation based on cost was 23.32 percent of the rental receipts. The CDTFA has given us 2 percent.

Then the third sub-issue in this category involves kayak and bicycle tour income. As another alternative contention, we believe that bicycle and kayak rental activities possibly should be taxed on the cost of the equipment involved instead of on the rental receipts. And that's because Regulation 1660(c)(6) states that if a lessor makes any use of the rental equipment in the state other than incidental use, he or she is liable for use tax measured by the purchase price of the property.

In this case Adventures by the Sea makes hourly or daily rentals of bicycles and kayaks that the Department states are rentals; however, Adventures by

the Sea also uses the bicycles and kayaks in guided tours, which we believe may not be a continuing sale under the law or rental under the law.

These are docent-guided tours on a specific route ushered by Adventure by the Sea employees where the customer has no ability, input, or suggestions regarding the route the tour will take, the stops the tour will make, the amount of time the tour will take, or the speed of the peddling for a bicycle or the paddling of a kayak. And the speed of every tour, how long it takes, is basically determined by the slowest customer in the group.

We believe in these cases it isn't a rental of equipment because of the route restrictions and the other restrictions relating to the use of the equipment like the number of stops, the timing of the stops along the route, and the -- and the time and speed of the equipment.

These tours are much like a horse pack trip where the horse is provided for transportation to get to a specific destination or to travel a specific route to allow customers to do the sightseeing along the way.

BOE legal staff had previously ruled in the form of annotations that similar types of activity are not rentals or equipment -- rentals of equipment or

continuous sales.

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For example, Annotation 330.2283, which is Appellant's Exhibit No. 8, indicates in the case of horse pack trips the receipts from pack trip rentals are not taxable. Are not taxable. Under those circumstances, there's actually no lease because the horses remained under the control of the lessor, not the lessee.

The bicycle and kayak tours are very similar to horse pack trips in that the tour guide maintains control of where the bicycles or kayaks can go, in other words the route taken. The guide has control of the -- of the route. They also have control of the speed that's traveled. They also have control of the number and location of any rest stops. These are predetermined routes that the tours maintain and do not deviate from them. On the bicycle and kayak tours, the only control that the customer has is in steering with the handlebars or with the paddle. However, they must stay on the course that the guide has determined they would go on.

In the Department's reply to our opening brief, the only argument that the Department presented to refute our contention was that the operation of the bicycles and kayaks were under the direction and control of the

customers and were, therefore, leases under Regulation 1660. Please note that they did not explain or define what they meant by "direction" and "control." And it's not defined in the regulation or the law. So we could only go on previous rulings in this case, which there's not many. To be perfectly honest, there's not many.

In our testimony today, we have explained why we don't believe the customer had direction and control that would have made it a rental. If they don't have direction and control, and I'm assuming that means of everything that's done that the customer could do, direction and control of everything, where they go, when they stop, how fast they're going, they don't have that control. They don't have direction because they have to follow a specific route.

So if these bicycles tours are not defined as rentals or continuous sales because of the arguments we've put forth today, then the activity would be considered, under the regulation, it would be considered any other use of the property. If -- and tax would be measured by the purchase price of that property.

We have calculated this amount of cost to be \$18,750 being the cost of the -- total cost of the bicycles and kayaks in rental service. That's a --

that's a general cost amount because the inventory does vary slightly at any one time. But that's the average cost in inventory.

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And also we don't believe bicycle and kayak tours would be considered incidental use under the regulation because, based on the income statement revenue totals, bicycle and kayak tours is roughly about 41 to 45 percent of the total income from rentals of bicycles and kayaks. It's just varied slightly from year to year. So as you can see that it's not incidental use because it's almost half of the total revenue from kayak and bicycle rentals.

Under this reasoning, bicycles and kayaks should be taxed at cost rather than rental income. And since Adventures by the Sea did not charge tax on any of the rental income, there wouldn't be the concern about excess tax reimbursement either that's mentioned in the regulation. That would be for subsequent rentals of the bikes and kayaks. So we wouldn't have that problem at all. So that's our arguments for the first issue.

MR. KNIGHT: Hi. Frank Knight.

And just to talk about the tours, and maybe you've been in Monterrey before and maybe been on one of our kayak tours, but, you know, the whole -- the whole safety net about the tours is if it's -- if everyone in

this room was on a tour and I was the tour guide or Michelle was -- sometimes we have one, two, three, depending on the size -- if for some reason Gary goes out to left field, you know, we have to stop the tour. And everyone holds onto the kelp, and one of us has to go out and go get Gary and bring Gary back because the safety net of the kayak tour is the kelp forest that grows along the Monterey Bay Aquarium. It's where all the otters are and the Harbour seals and all that kind of thing.

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And I don't know if you've heard, you know, we've had three white shark attacks this year -- or last year in Monterey right in front of our locations, and they're always outside. They're not in the kelp. So the tour situation is completely -- is a safety net of the tour guide, you know.

We even have a boat that the guides have radios that if all of a sudden the wind picks up and we need to get control of the tour -- because wind is not our friend when you're out on a kayak -- you know, the boat goes out, rounds every -- we call it a sheep herder. You know, we round everyone back up. We get them back into the kelp forest.

So tour-wise, it's so -- we don't just go on a tour and all of a sudden if you want to go out to left

field, it doesn't work like that. You don't have that choice. We go get you. We stop the tour. We go back. We start over again. That's sort of thing.

When it comes for the biking as well, you know, we are only as good or as fast as the slowest peddler. You don't just take off on a bike tour and leave someone behind and then stop somewhere and say, you know, not to pick on Gary, but, "Where's Gary?" you know. And so again, there's a person in the front. There's a person in the back. There's always in communication.

And it's really about safety for the tour. And then when people come into the stores these days or to this day is, "Hey, I've never been before and I want to go," we really want you to be in our safety net.

We don't -- our saying is let's stay out of the newspaper. Because people that, you know -- well, the worst thing is when they say they know what they're doing. A lot of times they don't know what they're doing. But, you know, we really push everyone into our guided tours. All about safety, whether it's for biking or kayaking. Thanks.

MR. KIMSEY: Okay. Now we're going to go into our testimony on the interest calculations, interest charges. Michelle Knight is going to --

Michelle, do you want to sit here?

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MS. KNIGHT: No, I'm good. I'm good.

Can you guys see me through the crack? I guess it's just more important that you hear me.

Hello. I'm Michelle Knight. Our case has been fraught with unnecessary delay; lack of action; re-audits where entirely new methodologies were applied, so essentially starting over; and unforeseen events that were beyond anyone's control or anticipation. All of this has led us to finally having a hearing 14 years after the start of this audit.

This long delay has put us in the position of owing more interest than even in taxes under dispute. That perspective alone should speak to the unique and unjust position that the Department has put us the taxpayer in. I'd like to lay out exactly how we got here, demonstrating why a dramatic reduction in the amount of interest we're being charged needs to be made.

We are respectfully asking for your consideration of a minimum of eight years or 96 months being deleted from the interest charges. We believe this number could be as high as ten years because of the many delays and mistakes in our case. If they had never occurred, this case may have been settled long before we even got to this point in the process.

There are two main areas where we believe a reduction in interest is warranted. As you know, Section 6593.5 of the R&T Code allows for relief of interest in situations where a failure to pay tax is due to an unreasonable error or delay by an employee of the board acting in his or her capacity. Therefore, we are asking for relief of interest in this situation for the periods of time that occurred that was not normal auditing processing time and normal appeals processing time.

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We will review the abnormal periods of time when nothing was being done by the audit staff to help bring the audit fieldwork to a conclusion and periods of time that had to be taken by the audit staff when a new auditor was assigned to the audit and the new auditor had to completely review all of the new work -- of the work that had been done by the previous auditor. In addition, all of the time that each new auditor decided to abandon the previous auditor's work and basically replace the previous audit methods for a new one.

We also would include any abnormal processing time during the appeals process. I'll go over the time frame for our audit and believe it will clearly demonstrate that there were a multitude of unreasonable delays and errors by the staff working on our audit.

The second area where we believe we are warranted a reduction in interest charges is due to several circumstances that can be considered extraordinary and outside the control of either the Department or us. We assert that even though these are not called out in statute as allowable for interest reduction, the nature of the events themselves preclude them from being codified as they were unusual an unprecedented in nature. For that very fact, we should not be penalized with interest charged during these events.

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I believe you've been given a chart entitled "Adventures by the Sea Audit Chronology," H-12 -- I mean, No. 12. And it's helpful, you could follow along. And that's what I've put up here. And it just sort of goes one, two, three, four, but there's five pages.

As you know, our audit was initiated in 2009. Hold on, everybody. Here's the ride. Even at the start, we had two initial auditors. The first auditor started work and then quit and the case was turned over to a new auditor who had to start the process again. After the initial audit was complete, we evaluated the results and saw there were many errors and mistakes that led us to file for an administrative protest in March of 2010. This was really the beginning of the

journey.

From March 2010 until October 2010, we waited seven months to try to address discrepancies in the audit.

In August our expert requested that the audit be moved to Sacramento so we could send additional documents and work there. It was finally moved, and in November of 2010 we got a scheduled meeting with a new auditor.

From November until June of 2011, this new auditor did not complete the work. We checked and even complained and in May was told that she was, quote, working on other assignments. Then in June we were told she was being promoted and would not be able to complete our audit. And up to this time, we'd received no documents or information regarding the work being done. This auditor had it for seven months with no results.

MR. KIMSEY: So let me just -- let me just add something in that space, if you -- if you don't mind. At this point this audit was under -- was under petition. And so the auditor in the Sacramento office that we had the audit transferred to so that I could work a little closer with the auditor, in that seven-month period, she didn't do anything on the audit apparently. And this should have been a priority assignment for her. But she didn't treat it as a

priority assignment.

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So go ahead.

MS. KNIGHT: All right.

So in June 2011, we were assigned a new auditor. We met with him, and he actually presented us with some documents from the previous auditor that we had never seen. We reviewed these documents and found that no adjustments that we had been told would be made had actually been made. These were items that had been agreed upon during the discussions in 2010.

When asked about why, the new auditor informed us he would be starting with a new methodology and that they, very arbitrarily, had decided not to make any recommended adjustments. Again, when we asked why, we received no answer.

So this went on from July 2011 until October 2011 when repeated emails and phone calls to the auditor were made. We sent additional documentation to the Department per their request in October 2011, followed up with emails to see if anyone was reviewing it, and received no answers.

Finally, in March 2012 a call was made, and we were told that the audit schedules would be sent the next week. At the end of March until mid-April we made repeated attempts to get information. And finally, on

April 19th, 2012, the AWP was sent and we discovered that after all this time there were still no adjustments made.

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When we inquired once again about it, we were told we did not send them additional documents so they made no changes. We argued that we had sent all the information previously to the previous auditors and they had accepted it, so now all of a sudden why was it not appropriate.

We received no replies. And despite repeated requests for an exit interview with a manager, we were told in May 2012 the second audit was considered complete. This auditor had had it for ten months. That means it took 18 months total for the second audit to be completed, going through two auditors with little adjustments despite previous agreements they were warranted.

We assert that this process should have taken three to four months total, perhaps two months for each of them. Since no adjustments were made, especially on items that were clearly uncontested such as surry rentals at the time, it was still not cleared, the amount of tax owed was so much higher than we believed warranted so we considered the appeals process and a hearing was scheduled with the appeals division on

May 28th, 2013. It took another 12 months to get this hearing scheduled after the second audit was complete. 12 months to get a hearing.

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And after the hearing in May 2013, all of a sudden we were informed the Department was suspending all DMC related cases because they were reviewing regulations. We have stated from the very beginning we are not a DMC, but regardless, the work was suspended. Our expert did request the other items in our audit could be continued since they did not have to do with the DMC issues, but we received no response.

On June 15th, 2015, we were notified the DMC work was finished and the audit was released. This was 23 months, from May of 2013 until June of 2015. The Department has conceded a 17-month delay here and recommended suspension of interest for this period, but we believe that the entire 23 months should be deducted.

After the release, work did not begin again on our case until December, another six-month delay. We were told at this time that our hearing officer had moved on and we could either have a new hearing or go to a new officer and have her consider the evidence from the previous hearing and rule on it.

We agreed to the new officer, and she finally

requested additional information in December. And correspondence went on between her an our expert for two months through February 2016. And finally, on May 16th, 2016, the D&R was issued. This means that five more months of delay had elapsed, from December to May, when the case was supposed to be considered a priority assignment.

The D&R requested yet another re-audit. So the re-audit was initiated and finally completed on May 1st, 2017, another 12 months and two auditors later. This is the third re-audit and shouldn't have taken more than four months. Since we disagreed with the re-audit because we felt that still many of the recommended changes from the D&R were still not incorporated, we requested a Board hearing, and one was scheduled for May 24th, 2017.

Due to some issues on our side, we requested to reschedule, and it was extended until October. But regardless, in August it was cancelled by BOE saying it was scheduled prematurely as work was still being done.

After this additional work was done, the third audit was considered complete in October 2017. Another five months of work were added to the 12 months already elapsed. We reviewed it and still disagreed. So in January 2018, mind you eight years after the audit had

begun, we still felt significant issues had not been addressed. So we were told the audit would be transferred to OTA when we disagreed.

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We waited for notification that it had been sent. In June 2018 we were still waiting, so we reached out to Dana Brown, who responded that it had not been sent to OTA yet because, quote, petitions tells me that OTA may not have received these appeals yet because there's been some internal issues since we have a new system.

In July we were still waiting for it to get to OTA. So in December 2018, we had it sent in for settlement review. This means that from January until December, 12 months, had elapsed as we waited for the audit to be transferred to OTA.

In July 2019, seven months later, we're sent a settlement offer that was very still significantly different from what we believed was the tax due. So in April 2020, they closed the settlement case, another nine months after the offer was made, and still the appeals never gets sent to OTA.

In October settlement says they still have it, it's under review. And in November 2020, CDTFA informs OTA that settlement discussions are concluded and the appeal can continue. So we request a hearing.

Settlement discussions took from December 2018 until

November 2020, 23 months to be completed.

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In December 2020, we submitted our opening brief. Throughout this period, as the taxpayer we've been relying on the advice of our expert as to where the appeal was headed in terms of what amounts of tax should be due and what he felt the ultimate conclusion would be.

Initially, way back in 2009, we were working on the assumption that tax due would be around \$30,000. As time went on and various rulings were made, this number went up. However, some issues were clearly not being addressed, and the new auditors coming on the case kept refusing to make adjustments recommended by the hearing officers and previous auditors.

By December 2020, our expert recalculated what he believed our tax liability would be and we made a \$60,000 payment to show our good faith intention that we really wanted to resolve this.

On October 28th, 2021, OTA assigned our audit to a subject matter expert for review. That was ten months after our opening brief. This process was supposed to occur within 120 days, according to the correspondence sent to us.

Finally, our hearing date today was set. Today is 14 months since the opening brief was submitted. In

total, our audit has spanned 14 years, five-plus auditors, two hearing officers, has been in BOE petitions section, BOE appeals division, CDTFA settlement section, and in OTA. We assert that throughout this entire audit process there was excessive delay and restarts that made our audit prolonged.

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According to our expert, he believes the most time it should have taken to get to this point would be about six years. And this is without considering that if changes that we were told were going to be made had been made, we may have settled this way before a hearing was necessary.

In addition to delays in the actual processing of the audit itself, during these years several things beyond our control happened that were extraordinary in nature and we believe must be considered. First, the Department went through a structural change from BOE to CDTFA and set up a new system for hearing appeals. This process arguably added delay to our audit moving forward.

In addition, it is our understanding that during this switchover the new board, yourselves, did not even hear any sales tax hearings during the first year, which was 2018. This switch was most likely the cause

of some of the delays during that period. And, of course, there were two years of COVID shutdowns and business interruptions that have been unprecedented in our lifetime. This undoubtedly added to the length of time it took for the audit to get out of settlement to OTA and the time when our opening brief was submitted to when the matter was assigned to a subject matter expert. All of these have added to the extensive delays and should be part of consideration for interest relief.

Lastly, we would argue that interest rates during this period were essentially at zero percent for much of this time, yet the interest being charged to us is at 6 percent throughout.

In closing, we ask that you consider all of these facts and know that we feel we were severely prejudiced in our ability to actually resolve this audit and pay the tax owed. Every time what we considered to be a fair adjustment that was supposed to be made, it never was and, thus, we were never given the opportunity to see a fair audit on our business and pay the appropriate tax.

Please ask yourselves: Is this process meant to be punitive or is it meant to remedy and error on our part? We did make a mistake by not paying the right

tax up front, but we did not do it on purpose or with the intent to defraud. Throughout this entire process -- sorry -- we have tried to get a fair assessment of the taxes owed. Sorry.

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We are asking that you judge our case on the basis of fairness. We believe that due to all the factors detailed, about a minimum of 96 months of interest should be deducted from our bill. And what I put on the area in the black are what I thought was excessive time or what we thought was excessive time, it actually adds up to 106 months. So, I mean, we're asking for a minimum of 96. And I -- and I certainly hope you will consider.

MR. KIMSEY: I'd like to point out in Michelle's presentation there are -- there were some estimates on our part as to how long we think this process should have taken. Those estimates of time are from my experience, 29 years as an auditor, 29 years. Included in that 29 years was a lot of time spent as a -- on a supervisor. So I have a lot of experience -- and over 20 years in private practice.

So I know how long these processes should take or would reasonably take. So our estimates of the amount of time are based on over 50 years of experience in this process. So they weren't just picked out of the

air.

All right. Now, the last -- and I'll try to make this brief. The last adjustments, the last category of adjustments was whether the measure -- if there should be any adjustments warranted to the measure of unreported taxable sales.

CDTFA auditors concluded on Schedule R4-12A, this being the last re-audit group of working papers, that there was a credit -- there were credit differences between total taxable sales derived from the income statements and they differed from the reported taxable sales for third quarter 2005 and fourth quarter 2005.

That would indicate that there was an over-reporting in those two quarters. However, these credits, these apparent credits were not allowed as credits in the audit calculations. The amount of those credits measured in tax -- measured in measure of tax was 90,221 in the third quarter and 24,223 in the fourth quarter. Our contention is that these credits should certainly have been allowed in the audit. The total amount of tax is roughly \$8,297 for this category.

The reasoning given by CDTFA staff for not allowing the overpayments is, quote, Appellant did not provide documentation substantiating the overstated taxable

measure, end quote. On schedule R4-12A, the source of the data for Column E, which was the total revenue, was the income statements. It was from the income statements for the entire audit period.

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And so for the remaining part of the audit period excluding these two quarters, the income statement data was used as the only source for the remaining ten quarters in the audit period and was considered accurate, complete, considered accurate. Why wasn't the same data, the same source of data, considered accurate for the third and fourth quarter 2005?

It seems very clear to us that CDTFA staff has by way of their own audit procedures already supplied all the documentation that would be needed to document the over-reporting of taxable measure. CDTFA staff in calculating the audited taxable measure for all quarters in the audit has already accounted for all of the total revenue of the corporation. And they said that it was accurate except for those -- somehow except for those two quarters.

They've accounted in those -- in the audit period, they've accounted for all of the taxable revenue.

They've accounted for all of the nontaxable revenue.

This same source of data for all income categories was used by the auditor and accepted as accurate. So if

all income is accounted for and accepted as accurate, why then shouldn't Adventures by the Sea be given credit for all the taxable measure that they reported in those two quarters?

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But -- and by the way, we've tried to find the sales tax worksheets for those two quarters in question. But since it's been over 17 years ago, by now we couldn't -- we couldn't locate the worksheets. We couldn't even find copies of the sales tax returns. We had to get those from CDTFA.

We don't know -- but now CDTFA wants to put all of the burden on us to prove what was reported 17 years ago. We do know that data on the income statements was accurate and CDTFA auditors after reviewing the business records since 2009 could find no instances where the income statement data was inaccurate. They could find no instances of that. They accepted the income tax statements as being accurate. But now they say those two quarters in 2005 were not accurate. And that -- this just popped up. It wasn't as if we knew about this ten years ago. This just popped up. It just -- it makes no sense to us.

I would like to have Michelle just briefly tell us. Where did the income tax numbers -- no, excuse me -- where did the income statement numbers come from?

1 MS. KNIGHT: So in the business we had daily sales 2 reports. And they were compiled into a P&L through 3 QuickBooks, or at the time I think part of it was 4 Quicken. So we had daily sales that were then entered. 5 And then the accountant took the information that I provided and then they ran the reports. 6 So that was 7 the only source though they had. They used my data. And it was done by daily input sheets. 8 9 MR. KIMSEY: Okay. Thank you, Michelle. 10 That concludes our presentation on this. 11 ALJ KWEE: Okay. Thank you. So I am going to ask 12 CDTFA, did you have any questions for the persons who 13 provided testimony today? 14 MR. SMITH: No, we do not. 15 Okay. I have a couple questions and THE COURT: I've got to check with my panelists if they have 16 17 questions too. I guess I'll start. 18 So just as a matter of clarification for 19 Appellant's representative, my understanding was that 20 an allowance was made for the tour guide and the issue 21 that we're looking at is the rental, the amount 22 allocable to the rentals of the equipment, like the 23 kayaks, the wet suits, the bicycles and -- the wet 2.4 suits, bicycles, kayaks, and -- yeah. Is that correct?

MR. KIMSEY: The tour -- the portion for the tour

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guide has been eliminated out of the tour guide rental income. That's correct. For both bicycles and kayaks.

ALJ KWEE: Okay. Great. And as far as the -- I'm sorry, are you ready to proceed?

MS. KNIGHT: But I think the contention is, is the tour income as a whole, not just the tour guide portion should be not considered a taxable sale.

THE COURT: Oh, yes. I understand.

MS. KNIGHT: Okay.

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ALJ KWEE: I just wanted to make sure I understood what was already conceded by CDTFA. And I understand that, that there's a dispute as to the remaining portions on multiple bases. But, yeah, I did have a couple other questions about that.

So I do see some invoices for, like, the wet suits and the life vests and I see that you had estimated an average of \$350 for the cost of kayaks. But I'm not sure if I saw an invoice for kayaks or where that dollar amount came from. Did I -- was there documentation to support the estimated kayak cost in the file?

MR. KIMSEY: I'm -- I don't think we -- we -- I don't think we put in an invoice in our exhibit for the cost of the kayaks, but maybe Michelle or Frank can emphasize that for us.

MR. KNIGHT: So going back 15 years? Okay. The kayak -- the -- we've always used the same brand kayak. It's called Ocean Kayak, and it was bought by Johnson Sports -- Outdoor Sports many, many years ago. Back in the day those days, you know, kayaks were about \$300. Today if you went into an REI to see the same kayak, they're about seven, \$800. And so -- and the cost of oil -- I mean the cost of the kayaks have gone way up. So did that answer -- MS. KNIGHT: I think that's working from --

MR. KNIGHT: You know, yeah. Just -- that's about the rounding, you know.

ALJ KWEE: Okay. And for the invoices that are attached as exhibits, are those partial invoices just to give a sample of the prices paid, or were those a complete invoices for the period? I guess I just wasn't clear whether that was being offered as a sample or a complete set of documents.

MR. KIMSEY: They were not the total invoices for those categories for that period. They couldn't be located by that time for that period. But they were buying all of the kayaks, all of the life vests, and all of the wet suits from the same companies during that time. And all of the costs that I had in my calculation were from invoices during that period of

time. Even the kayaks. So I just -- for some reason we didn't have a copy of that invoice in here.

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ALJ KWEE: Okay. I guess my -- yeah, my question was just geared towards understanding if they were all purchased in the same manner so these, you know, invoices reflect of tax paid and if they were from different, you know, suppliers or if they were charged differently during the data period or if they were all treated similar to how this happened with these invoices during the audit period.

MR. KIMSEY: One of the problems we were having with gathering all of these invoices were that they were handled differently for depreciation purposes. They were only depreciated, capitalized, if it was above a certain amount. If it was below a certain amount, IRS required that they were expensed or recommended that they were expensed.

So we didn't have -- we didn't have depreciation statements that would give us a full picture. We didn't have all of the expense journals either for that period of time. But we pulled out all of the invoices that we could get our hands on for that period of time. And unfortunately, it wasn't a lot. But we thought, well, because of the fact that you're buying them all from the same vendor, I mean, by category the same

vendor, then we wanted to give them, the auditors, a sample of those invoices to show that tax was paid on those.

We did give them copies of some purchase -- well, some reports that were showing all of the expenses and the vendors for a certain period of time. And they could see that we were buying the stuff from the same vendors continuously. So it wasn't as if they would see, you know, like a purchase from REI for instance or any other sporting goods company for these items.

Does that answer your question?

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ALJ KWEE: Yes, I think that's good. Thank you.

And as far as the wet suits and the life vests, were
they both always offered with the kayak, or was it a
case where you could have a life vest but no wet suit?

MR. KNIGHT: Yeah, that's a good question. You know, with our business, obviously we have to have a strong liability insurance. So absolutely. You have to -- you have to wear the proper gear in case you fall out of the boat. These boats are, you know, they're open top. You can fall out. You've got to get back in. It's another reason why we want you on a tour so the tour guide can help you back in. But it -- it's always mandatory to wear those things.

As well as keep in mind, we're not a -- we're not

like an REI, you know. We're, you know -- our business is rentals and tours and mainly being on the tour side. So we're not buying equipment every month, six months. Even, like, you know, years can go by and we won't buy new equipment in the sense of we might buy a few dry bags or, you know, just little things, you know, bottled water, things like that. But we don't buy kayaks and bikes every year. Because they last. They're -- we have some boats that have lasted a long, long time.

MS. KNIGHT: And I want to clarify. Life vests absolutely all the time. The kayak clothes, I can't tell you every single person takes them. But the majority of people do because the -- because of the fact we're just there in Cannery Row and people are usually there for the day. They are wearing their street clothes and they come in and they want to go kayaking, and this -- that's why we have this type of equipment, so they can go on right over their clothes. They're splash clothes.

So in order to stay dry, because the sit-on-top kayaks have self-draining so the water comes up. So although I can't say 100 percent of the people wear the dry clothes, they certainly do mostly -- most I'd say most of them wear the pants, if not all, but they

1 have -- the life vest is absolutely non-negotiable.

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MR. KNIGHT: The water -- it's not a secret, the water is 55 degrees in the Monterrey Bay. So it could ruin your day, your child's day, whoever you take -- you take, you know, moms, dads, grandmas, grandpas, kids. Our goal is to keep them dry and warm so when they come back, they drop the clothes and they go, "Oh, this was great. I thought I was wet, but I'm not. I'm -- this is awesome," you know, and they're off to go to the aquarium or something like that. So the clothes are, you know, just as important, if not more, for the experience of the tour for the kayak.

ALJ KWEE: Okay. And that's helpful. I thought that they were talking about the wet suits that you strap on, not something that keeps you dry. That does help clarify now.

MR. KNIGHT: It's actually -- yeah.

MS. KNIGHT: They're dry clothes. Well, they're not really dry clothes if you're a diver. It's different. They're called splash gear.

MR. KNIGHT: Yeah.

MS KNIGHT: So they go on over you to to keep you dry when the water splashes on you.

MR. KNIGHT: Yeah.

MS. KNIGHT: So then when you come out and you take

it off, you're dry.

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MR. KNIGHT: We actually have -- we do a lot of corporate tours and things. And they're getting out of their meetings and they come across the street from the Plaza or, you know, the other hotels. You know, they'll take their tie off, their jacket off, and they'll put -- they'll put the pants and the jacket right over their shirt and pants and, you know, an hour and a half later they're coming back. They drop it, they put their clothes back on, and it's -- makes it a lot -- you know, it's good.

ALJ KWEE: Well, great.

MR. KNIGHT: And one more thing. When it comes for -- you know, we do a lot of group kayak tour business. It's mandatory for the corporate groups to take the tour. And that's not just from us. That's from the company. If you work for Hewlitt Packard, they want you on a tour because they don't want you out on your own. They want to make sure they have a safety person with that, you know -- again, because we've got to keep everyone together.

Somebody goes off side, you know, outside the -you know, someone goes out to left field, we've got to
go get them and bring them back and get them back into
the tour.

1 ALJ KWEE: Okay. Great. Thank you for the 2 clarification. So I just had one other question and that was related to the initial issue raised on whether 3 4 or not it was a sales or use tax transaction. 5 just wasn't sure. How did you acquire the kayaks then? Were they shipped? Were they delivered in person or 6 7 shipped from out of state or were they delivered in California? 8 9 MR. KNIGHT: No. They're all shipped like in a 10 big, old Freightliner yellow --11 MS. KNIGHT: Yeah. They call us and they show up 12 with -- you know, we call it Tupperware, with a 13 truckload of Tupperware. 14 ALJ KWEE: Oh, so there was just like I guess a 15 common carrier that delivered it for you? 16 MR. KNIGHT: Yeah. 17 MS. KNIGHT: Yeah. 18 ALJ KWEE: Okay. 19 MR. KIMSEY: Can you just briefly describe what the 20 salesmen from the company did in California that you're 21 aware of. 22 MR. KNIGHT: Well, they would -- I mean, they 23 always -- they drive by with their -- you know, maybe 24 biannually or annually or whatever. You know, they

would come by and show us their new models of kayaks,

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you know.

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Our vision was always -- we always kept it with an open top. You've seen some of the kayaks where people are in and they've got the skirt and they do the roll and all that stuff. That's not us. We've never had those. The liability is too high. And people have gotten a lot of -- you know, when they fall out they can't get back in, and you're in 55 degree water, you know.

But they -- the salesmen would come by. We always bought the same boat, you know. It was the Scupper Pro. And, you know --

MS. KNIGHT: The tandem.

MR. KNIGHT: And we had tandem boats called the Malibu Twos. It was the right fit for our company.

MS. KNIGHT: And like we said, kayaks last forever. So the only -- usually we might sell some at the end of a year, but not many. And then so we very rarely replaced the boats. And instead, when you see new purchases, they would only be maybe when we opened another store so we needed more equipment.

MR. KNIGHT: Yeah. And what's happened too over the years, you know, other people have opened other kayak stores so we didn't need the boats that we needed in the beginning of our business, you know. Our

business has been going on for 35 years. So we actually have kayaks that are over 30 years old.

MS. KNIGHT: Yeah.

MR. KNIGHT: And the joke is we don't want to sell them because we think they're good luck so we just keep them. We don't use them -- you know, the tour guides will use them, but -- because they're made out of the polyethylene, they're -- I've had a kayak blow off the trailer on the highway, do a quadruple flip --

MS. KNIGHT: Not hurt anyone.

MR. KNIGHT: Not hurt anyone. And circle back and go get it, put it back on. And it's good to go and, you know, they're very indestructible.

THE COURT: Okay. Thank you. That was all the questions I had for the Appellant and the Appellant's witnesses. I will turn it over to Judge Long.

Judge Long, did you have any questions for the -- I guess the Appellant?

ALJ LONG: I do have a -- I'm sorry, can you hear me? I do have a few questions. First, I wanted to discuss the 23.28 percent calculation for the life jackets and et cetera.

How did you come upon that calculation and how can I, from everything that's been submitted here, verify its accuracy and, you know, see if I agree?

MR. KIMSEY: The calculation, we came up with at the time of the appeals hearing. And it's explained and shown in our opening brief, but I'll briefly go over it just quickly with you. We took the cost of wet suits, an average cost of a wet suit. We took the average cost of life vests. Totaled that together. That would be the numerator in our calculation.

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And then for the denominator, we would take that number, cost of -- average cost of wet suits and life vests, add the cost of the kayak to that number. That would be the denominator in the calculation. It comes out to be 23.32 percent.

So what that represents is the cost of the taxable -- the cost portion of the life vests and the wet suits that were tax paid divided by the total cost of the equipment -- all the equipment in that rental. So that's -- and we -- those costs for the life vests and the wet suit are in our exhibits as well, the calculation of that cost. It's handwritten on the invoices for those items.

ALJ LONG: Thank you. And I just wanted to confirm. Your position is that the kayaks were purchased from Johnson and that Johnson was required to collect sales tax but they did not. As I'm sure you're aware, with rentals and leases, they're subject to tax

unless sales tax reimbursement was paid or a timely election to pay use tax was made.

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I just want to be clear that there's no contention that Appellant made an election to pay the use tax; correct?

MR. KIMSEY: I'm aware of that. Our contention is that under the regulation for engaged in business it specifies clearly that they "shall" collect the tax. That event took place long before the event of the -- of Adventures by the Sea.

So we believe that that, the language "shall collect the tax," that trumps the activity that Adventures by the Sea did subsequently with that merchandise. I mean, there's no -- there's no ifs, ands, or buts in that section of law. It says they shall collect the tax. They did not. That was their obligation. They did not.

If they would have taken a resale certificate, then that would have been their out, but they did not take a resale certificate from Adventures by the Sea. So it's their obligation. That's our position. It's their obligation. The law says they shall collect the tax. They did not collect the tax. They should have. Even if they're not aware of it. Even if they're not aware of that section of law, it's still their obligation.

1	ALJ LONG: Okay. Thank you. I don't have any
2	questions.
3	ALJ KWEE: Okay. I will turn it over to Judge
4	Hosey.
5	Judge Hosey, did you have any questions for
6	Appellant?
7	ALJ HOSEY: No. You guys have been really
8	thorough. Thank you for answering all our questions
9	and your time today. Thank you.
10	ALJ KWEE: Okay. I believe we are ready to turn it
11	over to CDTFA for their opening presentation, which we
12	had allocated for 20 minutes, but I believe the CDTFA
13	indicated that they only need ten.
14	And in your response for CDTFA or in your
15	presentation, would you please address also the
16	contention raised by the taxpayer about the use tax
17	collection obligation in 6203 and what impact that has
18	on the liability or CDTFA's position on that contention
19	too. Thank you.
20	MR. SMITH: Thank you.
21	
22	PRESENTATION
23	BY MR. SMITH, Attorney for the Respondent:
24	Good morning. At issue today is whether
25	adjustments are warranted to the measure of unreported

taxable rental receipts and whether adjustments are warranted to the measure of unreported taxable sales.

Appellant operates as a destination management company in Monterrey, California. Appellant offered rentals of kayaks, surries, bicycles, and surfboards, as well as various tours and surf lessons. Appellant also offered tour packages for bicycles and kayaks, which included the price of equipment as well as the tour guide for one lump-sum price.

California imposes sales tax on a retailer's retail sales in this state of tangible personal property measured by the retailer's gross receipts unless the sale is specifically exempt or excluded from taxation by statute. When sales tax does not apply, use tax applies to the storage used for other consumption of tangible personal property in California unless that use is exempt or excluded.

The terms sale, use, and purchase includes the lease of tangible personal property in this state.

Leases of tangible personal property in California are a continuing sale in this state by the lessor. The granting of possession of the property by a lessor to the lessee or to another person at the direction of the lessee is a continuing purchase for use in this state by the lessee.

In the case of a lease that is a sale and purchase, the tax is measured by the rentals payable. Generally the applicable tax is a use tax upon the use in this state of the property by the lessee, and a lessor must collect the tax from the lessee at the time rentals are paid.

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Turning first to Appellant's assertion that its vendor had a tax collection obligation because it was operating in this state. California Code of Regulations Title 18, Section 1660(c)(2), states that if sales tax reimbursement or use tax has not been paid, a lessor is relieved from an obligation to collect use tax from a lessee only if the lessor reports and timely pays tax at the time the rental property is placed in service.

Appellant's contention that its vendor may have had a use tax collection obligation does not change the fact that it did not pay use tax on its purchases of the kayaks. It is undisputed that Appellant did not pay its vendor's use tax on its purchases of the kayaks at issue. Consequently, Appellant is required to collect the use tax and is liable for the tax on rental receipts derived from its lease of the kayaks.

As for the rental receipts derived from taxpayer's lease of clothing related to kayaking, taxpayer

provided purchase invoice which show it paid some tax on at least some of its purchases of these items and a 2 percent allowance was given by the Department. This reduced the measure of taxable kayak rentals by \$18,946. Without further documentation, an additional reduction is not warranted.

Next, Appellant contends that the kayak and bicycle tour income is not subject to tax. Specifically Appellant contends that because there was a tour guide the bicycles and kayaks were not under the control of its customers and it is not a lease. This is not correct. While Appellant may have had tour guides leading it customers, the operation of the bicycle and kayaks were under the direction and control of the customers. The customers operated the kayaks and bicycles, propelling and steering them. These transactions were leases under Regulation 1660.

Annotation 330.2889, which has been in effect since 1970, predating the Annotation Appellant referred to, which was 330.2283, states that in order to provide a service rather than lease equipment, the owner must not only furnish and supervise use of the equipment, they must actually operate the equipment. Here Appellant's customers were operating the bikes -- bicycles and kayaks.

Further, Annotation 330.2283 which Appellant referenced has been deleted because the back-up letter did not contain sufficient information to support the conclusion of the annotation.

2.2

2.4

Turning to his next contention, Appellant contends that a credit should be allowed for the third and fourth quarters of 2005. The audit disclosed that the reported taxable measure exceeded total taxable sales from income statements for the third and fourth quarters of 2005. However, Appellant has failed to provide any documentation establishing the source of the difference. Therefore, an adjustment should not be allowed.

Finally, turning to interest relief in the periods that you specifically asked about. You asked for further explanation regarding the time that the appeal spent in settlement. Appellant requested settlement review in December 2018 and a deferral or request was submitted to OTA. We have contacted the settlement section, and I have been informed that this case was within a range of a reasonable and standard turnaround time frame for settlement review of this case.

We were also asked in the minutes and orders to address the period from January 26, 2018, when CDTFA indicated the appeal was going to be transferred to OTA

to the start of the case activity by OTA around
August 30th, 2018. Appellant was not informed on
January 26, 2018, that its appeal would be transferred
to OTA. Instead, Appellant was sent a letter informing
him of the results of the second re-audit and giving
him 30 days to file a request for reconsideration.
Appellant did not file a request for reconsideration
and the audit went final. The appeal would have then
been transferred to OTA.

OTA acknowledged receipt on August 30th, 2018. The next step for Appellant would have been filing its opening brief with OTA. Appellant requested multiple extensions to file its opening brief before eventually deferring the case to settlement. Appellant did not file its opening brief until December of 2020. No interest relief should be grant granted for the period of January 2018 through August of 2018.

And then just turning briefly to his argument regarding 6203. That applies for retailers. The person that was selling them the kayaks is not a retailer in California, so that would not apply to them. And regardless, you -- I know they think that they should be registered as a retailer in California, but they were not so the tax obligation remains on Appellant.

1 And that concludes my presentation. Thank you.

ALJ KWEE: Okay. Thank you. Just one second while I look at my notes. Actually, I'm going to start with Judge Long.

Judge Long, did you have any questions for CDTFA?

ALJ LONG: No questions. Thank you.

THE COURT: Okay.

Judge Hosey, did you have any questions for CDTFA?

ALJ HOSEY: No questions. Thank you for your

10 | presentation.

ALJ KWEE: Okay. I did have one question about the DMC delay period from I think '13 to '15, the two years while it was held in abeyance pending potential guidance which didn't -- my understanding didn't ultimately materialize for DMCs. So I'm just wondering about whether or not CDTFA has guidance on why that doesn't qualify as a delay or if there's guidance that you could cite to and how that is dealt with in other cases by CDTFA.

MR. SMITH: Well, that was the time period from January 2014 to May 2015, which is -- we did recommend that period for interest relief.

ALJ KWEE: Oh, '14 -- I thought that they had a two-year period from June '13 to, like, June '15. So I'm not sure that was a complete overlap there I guess.

So if you look at their -- I guess looking at their materials, they had highlighted the DMC period as 5/18/11 -- oh, I'm sorry that's too soon. That's before the DMCs -- 5/28/13, when they were suspended working on the case until 6/16/15 for DMCs. And then you -- my understanding is CDTFA conceded 17 months there. I guess that's not the entire period. It looks like it would have been 24 months.

MR. PARKER: Judge Kwee, to answer that, the case was with the appeals section during that time. And it looks like eventually it was referred back to petitions to put in delayed status. So they were -- they were still going through the process in the appeals section --

ALJ KWEE: Oh, okay.

2.4

MR. PARKER: -- is what it appears. From June 13th, 2013. And then it was referred back to petitions in December of 2013.

ALJ KWEE: Okay. I see. Thank you. Oh, and I'm sorry. There was one other question about the calculation of the 2 percent allowance for the tax paid life vests and wet suits. You know, there's the difference of what the CDTFA has, the 2 percent, versus the calculation the taxpayer has, the 23 percent. And it looks like they were using the -- a ratio based on

the cost of the tax paid property.

2.4

And I'm wondering, is the reason CDTFA didn't go with the taxpayer's calculation, was that -- was there a dispute as to estimated costs or was there -- or what was the reason that CDTFA chose 2 percent versus a greater percentage considering the invoices did seem to suggest that the -- like there was a cost for the, you know, life vests and -- or life vests and the dry suits. I was saying wet suits. But that seems a little higher than 2 percent of the overall costs.

MR. PARKER: So because the Appellant only provided limited invoices and they couldn't be traced back to see if they actually paid tax on all of those items, we looked to see what would be a reasonable estimation, and the 2 percent seemed to be a reasonable amount. And when we had calculated based off the kayak rentals of 947,000, 2 percent gives them a credit of almost 19,000.

The invoices they provided, which some of them were outside of the audit period, but those invoices amounted to a little over 12,000. So we gave them a credit higher than the limited invoices that they did provide.

ALJ KWEE: I see. So the concern was the invoices were partial and that the allowance granted was in

relation to the invoices that were available as to what they were I guess contending that maybe they were a lot more substantial than what was provided?

MR. PARKER: Yes. I believe I agree with your statement.

ALJ KWEE: Okay. Then I don't believe my panelists had questions so I think we're ready to move on to any closing remarks. I'll turn first to Appellant's representative for Appellant. Did you want to proceed with your closing remarks? You have ten minutes.

MR. KIMSEY: Could you say that one more time? I didn't catch all that.

ALJ KWEE: Oh, I was turning it to you for any closing remarks that you might have before we conclude today.

MR. KIMSEY: Okay.

2.2

2.4

First of all, I'd like to thank the administrative law judges for hearing our case and CDTFA staff for listening to our presentation today. And we hope that it's -- that it's made our contentions a little clearer and that our documentation has supported our contentions.

The entire process from when the audit was initiated in 2009 up to today has taken approximately 14 years. And I honestly can say that it's not been a

very enjoyable experience for this side of the -- of the room. I've been involved in sales tax auditing for over 50 years, including 29 years as a sales tax auditor and sales tax audit supervisor and assistant to one of the Board of Equalization board members, and now 22 years in private practice after my retirement from the State as a sales tax consultant. And during that entire time, I can honestly say, I've never, ever seen an audit take this long to get to a resolution.

2.4

It's been an unbelievable situation that has been, in my mind, totally unfair to the corporation, to the corporate officers. And when the audit and appeal process takes this long to complete, there's obviously some unreasonable delay somewhere along the line.

Michelle Knight has pointed out those areas that we think were unreasonable and has calculated amount of time that we think this delay took place or these delays took place.

In this whole process of auditing and appeals, the State has almost all of the control over how fast this whole process takes. The taxpayer has very little effect on the processing timetable except maybe for asking for some periodic short delays or extensions in some situations beyond their control. Because this overall process has taken approximately 14 years to

complete, interest has been accruing all the way back to the beginning of the audit period, which was July of 2005, which is, what, 17 and a half years ago for interest to be accruing at roughly a 6 percent annual rate.

I think I've covered all of our contention issues with the audit results adequately, and I hope that you consider our presentation and documentation with an open and fair mind. And we very much appreciate the time you all have to -- the time all of you have taken to commit -- committed to our appeal.

On CDTFA's response, I didn't catch what your explanation was for why Johnson Outdoors would not be liable but Adventures by the Sea would. I didn't catch all that. Maybe it's because of the mask, I'm not sure. But could you go over that?

ALJ KWEE: Oh, so I guess the parties aren't supposed to be discussing amongst themselves the case.

MR. KIMSEY: Okay.

ALJ KWEE: So when CDTFA has their closing presentation, if the panel has questions, I could ask them to clarify -- CDTFA to clarify for the panel. But for your presentation, if you could please focus on your presentation, that would be much appreciated. Thanks.

MR. KIMSEY: The other thing I would like to respond to, as far as the tax paid status of the wet suits and -- the wet suits and the life vests, yeah, all of the equipment in the rental. During the appeals process in our appeals hearing that we had, the appeals hearing even mentioned -- the D&R even mentioned this, that it was conceded by the audit staff that these were tax paid equipment based on the evidence that we had presented to them. This was conceded. It's even talked about in the D&R that this was a concession that the audit staff had made.

It only became a problem when, after the D&R was issued, that the auditor that got the assignment decided that, well, she didn't agree with that. She didn't agree that this was a -- an issue that had been established. So she said, based on her own, she wasn't going to go along with the D&R report but she was going to make up her own mind whether these were tax paid or not. That's how this all came about, because when we got the re-audit, that adjustment wasn't made.

We contacted the hearing officer. And, as I recall, the hearing officer had the auditor explain why. But it shouldn't be left up to the auditor to decide if she's going to accept the recommendation from the hearing officer or not. As far as I know, there

were no memos back and forth between the two to come up with a different conclusion or not. That's my response to that particular area. The auditor did not make the adjustments that were required under the D&R.

That concludes our closing.

MR. KNIGHT: Gary, can I say something?

MR. KIMSEY: Oh.

2.4

MR. KNIGHT: So I just wanted to add to when they were talking about the tours, how the individual has their own paddle or their own handlebars to hold onto the bike. When it comes to the tours, one thing I left out and it made me think about it when the man over there brought it up was that a lot of times on the tours, the tour guide, there's a bow line on the tour -- on the front of the boat. So we'll actually attach that bow line to the back of the tour guide so the tour guide or so the -- you know, so the guest has no control of their direction because they need to stay in our safety zone.

So it isn't just -- again, you know, with these -- with the kayak tours, they're very controlled and even controlled to the point where we have said, "Okay, you need a time out. We're hooking you up." And sometimes we'll hook two, three, four boats up together just so everyone stays together.

1 If you get blown out in the Monterrey Bay, it's not 2 a good thing and we've got to keep you in the kelp 3 forest. So to sit there and say everyone has their own 4 direction, that's really not true. Thanks. 5 I'm sorry, I'm not sure I fully caught ALJ KWEE: that. Did you -- when you were talking about bow line, 6 7 is that a -- are you saying that the kayaks are connected by a rope or just that --8 9 MR. KNIGHT: Yes. 10 THE COURT: -- some of them are? 11 They can be. MS. KNIGHT: 12 MR. KNIGHT: They can be. Yeah. So what 13 happens -- especially with kids, you know, mom and like 14 say you've got your five-year-old and your mom. 15 actually attach the bow line on that boat to the back of the tour guide's boat so they can't do anything 16 17 They have to stay with the tour guide. wrong. 18 ALJ KWEE: Okay. 19 MR. KNIGHT: They're connected. 20 MR. KIMSEY: That would eliminate the control 21 aspect that was brought up by --22 MR. KNIGHT: Yeah. 23 -- CDTFA. And there is --MR. KIMSEY: 2.4 MR. KNIGHT: It keeps you in your lane, you know. 25 MR. KIMSEY: I don't know what other elements of

control and direction that they were thinking about. There is no other aspects of control and direction.

MS. KNIGHT:

MR. KNIGHT: So -- and the other thing to remember is being in the sanctuary, you know, we have to stay 100 feet away -- well, I think it's 50 feet -- 50 feet away from all the sea otters. And the idea is you want to go out and see the sea otters and the Harbour seals. Mainly the sea otters. They're all wrapped up. They're looking good.

And, you know, especially having the Monterey Bay Aquarium there, you know, the reason -- the reason for the tour guides is to keep them from disrupting the sea otters that are in the kelp. So there's total control there. Because there's people on shore with little blue jackets and they're called Bay Net. If we get too close to the otters, they call and they can call the --

CALTIP, it's called.

MR. KNIGHT: -- CALTIP. And we get a call or they'll come over, an officer will come over and say, "Hey, there's a violation. You're too close to the otters," or they think you were or, you know, that sort of a thing. Sometimes there are boats, sometimes there are not. But sometimes from land you think you're closer than you really are. But that's a whole other question.

But again, it's very controlled in the sense of -even to the point where we tie up the people so they
don't get too close to the otters. And to the rocks,
and to the waves, and to -- a lot of danger out there.

ALJ KWEE: Okay. Thank you. So for Appellant, are you -- have you concluded your final remarks?

MR. KIMSEY: We have. We've concluded.

2.4

MS. KNIGHT: Wait. No. I have one last statement. And I'm -- hope I'm not out of line. I just wanted to respond that the presentation I gave was the information as it -- as it happened to us, as it happened to the taxpayer. If our audit sat in petitions or in -- and then didn't get to whatever, from our perspective, we were told at that date that it was being held.

So if technically they held it from the -- instead of from December -- instead of from May until December and then December is when this whole DMC thing stopped, the fact of the matter is, is from our perspective it was being held. We didn't know which division it was being held in or why, but we knew nothing happened in that period. We knew that much. And then we knew that we were told everything had been stopped.

So I think that the important point was that -- that the delays were real, that they stopped, that work

was not getting done, which is why it took 14 years to get here. Thank you.

2.4

ALJ KWEE: Okay. Thank you. So I'm going to turn it on to -- turn it over to CDTFA for their closing remarks.

And, CDTFA, when you do your closing remarks, could you just briefly re-summarize the CDTFA's position on the 6203 argument that was raised by Appellant in their presentation.

MR. SMITH: I'll just quickly address that. Here we have leases, therefore, the applicable statute is 1660 -- I mean applicable regulation is 1660. The 6023 is not the applicable statute in this situation. So hopefully that clarifies.

And that's all we have. Thank you.

MR. HUXSOLL: Just to add on to that statement. The use tax collection obligation or the potential use tax collection obligation to the vendor does not change the fact that Appellant did not pay use tax on its purchase or sales tax reimbursement on its purchase of the kayaks at issue; therefore, the subsequent lease, absent a timely election being made by Appellant, are taxable measured by the rentals payable. So the fact that there may be a use tax collection obligation does not change the analysis for purposes of the taxability

1	of the leases.
2	ALJ KWEE: Okay. Thank you.
3	So I believe we are ready to conclude. I'll just
4	check with my panelists.
5	Judge Long, did you have anything further before we
6	conclude today?
7	ALJ LONG: I have nothing further. Thank you.
8	ALJ KWEE: Okay.
9	And, Judge Hosey, did you have anything further
10	before we conclude today?
11	ALJ HOSEY: Nothing further. Thank you.
12	ALJ KWEE: Okay. So this case is submitted on
13	Wednesday, February 22nd, 2023. Thank you, everyone,
14	for coming in today. The record is now closed. The
15	judges are going to meet and decide your case later on,
16	and we will send a written opinion with our decision
17	within 100 days of today's date.
18	That concludes the morning calendar. The next
19	calendar will start I believe at one o'clock, but I do
20	not believe that's going to be livestreamed. Thank
21	you.
22	(Conclusion of the proceedings at 11:25 a.m.)
23	000
24	
25	

1	REPORTER'S CERTIFICATE		
2	STATE OF CALIFORNIA )		
3	COUNTY OF SACRAMENTO ) ss.		
4	I, MARIA ESQUIVEL-PARKINSON, do hereby certify		
5	that I am a Certified Shorthand Reporter, and that at the		
6	times and places shown I recorded verbatim in shorthand		
7	writing all the proceedings in the following described		
8	action completely and correctly to the best of my ability:		
9	LOCATION: OFFICE OF TAX APPEALS 400 R Street		
10	CASE: In the Matter of the Appeal of Adventures by the Sea		
11	DATE: Wednesday, February 22, 2023		
12	I further certify that my said shorthand notes		
13	have been transcribed into typewriting, and that the		
14	foregoing pages 1 through 75 constitute an accurate and		
15	complete transcript of all my shorthand writing for the		
16	dates and matter specified.		
17	I further certify that I have complied with CCP		
18	237(a)(2) in that all personal juror identifying		
19	information has been redacted if applicable.		
20	IN WITNESS WHEREOF, I have subscribed this		
21	certificate at Sacramento, California, on this 15th day of		
22	March, 2023.		
23	mairas Du		
24	Maria Esquivel-Parkinson CSR No. 10621, RPR		

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