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BEFORE THE OFFICE OF TAX APPEALS
STATE OF CALIFORNIA
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IN THE MATTER OF THE APPEAL OF: )
()
LIQUOR LOCKER, )
APPELLANT. ()
OTA NO. 20046132
CERTIFIED COPY

TRANSCRIPT OF PROCEEDINGS
Cerritos, California
Thursday, February 16, 2023

Reported by:
SHELBY K. MAASKE
Hearing Reporter
Job No.:
40542 OTA (B)

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            TRANSCRIPT OF PROCEEDINGS, taken at
        12900 Park Plaza Drive, Suite 300, Cerritos,
        California, commencing at 10:50 a.m. and
        concluding at 12:16 p.m. on Thursday,
        February 16, 2023, reported by Shelby K. Maaske,
        Hearing Reporter.
    APPEARANCES :

Panel Lead:

Panel Members:

For the Appellant:

For the Respondent:

HON. JOSHUA ALDRICH

HON. MICHAEL GEARY HON. LAUREN KATAGIHARA

MARC BRAL
MARIA CRISTOBAL

RANDY SUAZO
Hearing Representative
CHRISTOPHER BROOKS
Tax Counsel
JASON PARKER
Hearing Representative

I N D E X

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(Appellant's Exhibits were received at pages 9) (CDTFA's Exhibits were received at page 9)

Cerritos, California; Thursday, February 16, 2023
10:50 a.m.

ADMINISTRATIVE LAW JUDGE ALDRICH: This is Josh Aldrich. We are opening the record in the appeal of Liquor Locker Incorporated before the Office of Tax Appeals, OTA Case No. 20046132. Today's date is Thursday, February 16, 2023, and it's approximately 10:50 a.m. This hearing is being conducted in Cerritos, California, and it is also being live streamed on OTA's YouTube channel.

The hearing is being heard by a panel of three administrative law judges. My name is Josh Aldrich, I'm the lead for purposes of conducting the hearing. I'm joined by Judge Michael Geary and Judge Lauren Katagihara. During the hearing, panel members may ask questions or otherwise participate to ensure that we have all of the information needed. After the conclusion of the hearing, we three will deliberate and decide the issue presented. As a reminder, the Office of Tax Appeals is not a court, it is an independent appeals body. We do not engage in ex parte communication with either party. Our opinion will be based off of the admitted evidence, the relevant law, and the parties' arguments. We have read your submissions, and we are looking forward to hearing your arguments today.

Who's present for the Appellant?
MR. BRAL: Marc Bral.
ADMINISTRATIVE LAW JUDGE ALDRICH: Thank you.
MS. CRISTOBAL: Maria Cristobal.
ADMINISTRATIVE LAW JUDGE ALDRICH: Thank you.
Who's present for CDTFA or the Department?
MR. SUAZO: Randy Suazo, hearing representative,
CDTFA.
MR. PARKER: Jason Parker, chief of Headquarters Operations Bureau, CDTFA.

MR. BROOKS: Christopher Brooks, counsel for CDTFA.

ADMINISTRATIVE LAW JUDGE ALDRICH: Thank you.
Based on a scheduling conflict, OTA made a substitute to the Panel on January 13, 2023, that we sent out to the parties a notice to the tax appeals panel revised.

Department, do you have any objections to the substitution made to the Panel?

MR. SUAZO: No.
MR. BRAL: No.
ADMINISTRATIVE LAW JUDGE ALDRICH: Hearing no objection to the substitution, we will move on to the issue. According to the January 23, 2023 Minutes and Orders as distributed to the parties, the issue statement
is whether Appellant has shown that adjustments are warranted to the audited taxable measure. Does that issue statement correctly summarize the issue before us, Appellant's representative, Mr. Bral?

MR. BRAL: Yes.
ADMINISTRATIVE LAW JUDGE ALDRICH: And
Department?
MR. SUAZO: Yes, it does.
ADMINISTRATIVE LAW JUDGE ALDRICH: Thank you.
I noted in the e-mails prior to the hearing that,
Mr. Bral, you brought up interest relief?
MR. BRAL: Yes, I did.
ADMINISTRATIVE LAW JUDGE ALDRICH: And just to specify the scope of the interest relief, it's only for the period while the appeal was at OTA?

MR. BRAL: Yes.
ADMINISTRATIVE LAW JUDGE ALDRICH: All right. I guess I'm not aware of any authority that allows for interest relief for OTA to grant during that period, but you are welcome to make that argument and we'll address it in our written opinion.

MR. BRAL: What about for the period of COVID?
ADMINISTRATIVE LAW JUDGE ALDRICH: What about for the period of COVID?

MR. BRAL: Yes.

ADMINISTRATIVE LAW JUDGE ALDRICH: Was the appeal before the Office of Tax Appeals during the entirety of that period?

MR. BRAL: I believe so, yes.
ADMINISTRATIVE LAW JUDGE ALDRICH: Like I said, you're welcome to make the arguments and we will decide that issue on the written.

Moving on to exhibits for the Department, the Department's exhibits are identified alphabetically, A through I, and then after the Minutes and Orders were issued, the Department submitted Exhibits J and K. Those submissions were timely. They also submitted a revised exhibit index indicating Exhibits A through K.

Appellant, did you have any objection to the admission of the Department's exhibits into evidence?

MR. BRAL: No, we don't.
ADMINISTRATIVE LAW JUDGE ALDRICH: Thank you.
And for the Appellant, on January 31, 2023, you provided a 24-page exhibit, the top right has $H-1$ on it, I believe, and you indicated that it supersedes the previous submissions, and that would be your exhibits for this hearing; is that correct?

MR. BRAL: That is correct.
ADMINISTRATIVE LAW JUDGE ALDRICH: All right.
Department, did you have any objections to

Appellant's exhibits?
MR. SUAZO: No.
ADMINISTRATIVE LAW JUDGE ALDRICH: Okay. No objections from either party regarding the respective exhibits, we will admit CDTFA's A through $K$ in the record, and we will refer to Appellant's Exhibit as Exhibit 1. That will be the entirety of the 24 -page submission.
(All exhibits were received in evidence.)
ADMINISTRATIVE LAW JUDGE ALDRICH: All right. So just to give everyone an idea of how the hearing is going to proceed, we have allotted 120 minutes or two hours to Appellant's opening presentation, and then the Department will have approximately 20 minutes, then the Panel will ask questions for approximately 5 to 10 minutes, and, finally, the Appellant will have 10 minutes to make a closing or rebuttal.

Like I said, these are estimates for calendar purposes. If you need additional time, let me know at that time and we can reassess what our calendar is like. And regarding witness testimony, my understanding is that neither party is presenting witness testimony; is that correct, Mr. Bral?

MR. BRAL: That is correct.
ADMINISTRATIVE LAW JUDGE ALDRICH: Mr. Suazo?
MR. SUAZO: Yes, sir.

ADMINISTRATIVE LAW JUDGE ALDRICH: Okay.
And does either party have questions before we move on to presentation? Mr. Bral?

MR. BRAL: No, I don't.
ADMINISTRATIVE LAW JUDGE ALDRICH: Okay.
Mr. Suazo?
MR. SUAZO: No question.
ADMINISTRATIVE LAW JUDGE ALDRICH: So if you are ready to proceed, Mr. Bral.

MR. BRAL: I have a question before I begin. The question is if the Department has reviewed the exhibit we submitted on January 31st, and if they need to address it? Because I don't really have to narrative as such. If we can discuss the exhibits, and if they have any comments -if they want to present their comments. Because the exhibits are self-explanatory. It will help me going through the whole thing --

ADMINISTRATIVE LAW JUDGE ALDRICH: Okay. MR. BRAL: -- if that would that work?

ADMINISTRATIVE LAW JUDGE ALDRICH: If you want to go through the whole thing and let us know what's important about those exhibits, or what's relevant to the issue, that would be great.

MR. BRAL: Okay. The main point of this audit is the way taxable purchases was arrived at, and it basically
relied on vendors' verification. Vendors' verification was done not for the entire audit period, it was done for two years, 2012 and 2013. The six months of 2011 wasn't covered and neither was the six months of 2014.

There is a problem with the way vendors' verification information was used, and that is in the fact that certain vendors, they included in their purchase verification, invoices that were not yet paid by the taxpayer. They were paid in the following tax year.

The assessment includes those invoices as part of that year's purchases for taxable purchases, and they also included part of the general ledger purchases. So the taxable purchases was a combination of the vendors' verification and the purchases for the general ledger, and that presents a duplication of payments.

One, the invoices were not paid yet in the tax year in question; and, two, those same invoices were paid in the following year and they're included in the following year's taxable purchases. So we have that issue that taxable purchases for vendors' verification is not really reliable.

In addition, because 2011 and '14 were not part of the purchases verification or vendors' verification, the Department, by assumption, they arrived at a percentage of error, and they applied it to 2011 and '14,
which is really not acceptable. This was all done when the taxpayer's records were incomplete -- the bank records were incomplete, the general ledger was incomplete, and the auditor left the audit in midstream to go back to the military, and the succeeding auditors needed time to grasp the issue of the audit. So it went on a long journey, so to speak, for several years.

The taxpayer's records, once they become provided and available, were not used by the Department. The Department, in a way, refused to use those actual records. They continued with their projection and their assumptions at arriving at the taxable purchases and the markup, and, finally, the taxable sales.

If I may refer you to Exhibit R-3 for 2012. It shows taxable purchases per auditor of $\$ 1,043,228.00$. We are removing from that $\$ 151,434.00$. These are invoices from Sutter Wine and Spirits that were paid in 2013, but were included in the 2012 purchases by the auditor.

We are also removing $\$ 10,800.00$ as transfer of purchases to inventory. We are also deducting 4 percent as pilferage, theft, and self-consumption. This is a little bit higher than the Department's 3 percent deduction. We arrived at the total purchases of $\$ 824,381.00$, by applying a markup of 30 percent, and we arrived at a taxable sales of $\$ 1,071,695.00$, and
contrasted with the reported taxable sales, we have a difference of $\$ 125,423.00$.

Moving on to 2013, taxable purchases by auditor were $\$ 1,357,325.00$. Again, we had the same problem in having invoices that were not paid in 2013, but included in the vendors' verification and the auditor's taxable purchases figure. We removed those and the amount is $\$ 121,598.00$, per Exhibit $\mathrm{R}-7$. We also deduct $\$ 6,600.00 \mathrm{as}$ purchases transferred to inventory.

Again, by deducting 4 percent as pilferage, theft, and self-consumption, which is $\$ 49,165.00$, we arrived at a corrected taxable purchases of $\$ 1,179,962.00$. At a 30 percent markup, that gives a sale $\$ 1,533,951.00$, contrastedly reported taxable sales of $\$ 1,108,764.00$, it shows a difference of $\$ 425,187.00$. So so far, we are acknowledging differences in both 2012 and 2013.

For 2014, for the six months, we rely on the purchases or profit and loss because there is no vendors' verification, so we got the actual profit and loss statement for purchases. Again, deducting 4.4 percent for nontaxable purchases and 4 percent for pilferage, theft, and self-consumption, we arrived at a corrected taxable purchases of $\$ 572,449.00$, at 30 percent markup, that gives rise to sales of $\$ 1,008,505.00$.

Removing the nontaxable sales at 12 percent, that
figure comes down to $\$ 887,485.00$. We have tried to prove this in two different ways. One, by the purchases method and, second, by the sales method. Under the purchases method, the taxable sales was $\$ 744,183.00$, reported taxable sales was $\$ 803,734.00$, which results in over reporting of $\$ 59,551.00$. But if we use the sales method, the taxable sales being $\$ 887,485.00$, less reported taxable sales of $\$ 803,734.00$, shows an under reporting of \$83,751.00.

We move on to the six months of 2011. Again, purchases per actual purchase on the profit and loss statement was $\$ 553,656.00$, and that's 4.4 percent nontaxable purchases of $\$ 24,609.00$, and less 4 percent pilferage, theft, and self-consumption of $\$ 22,146.00$, results in a figure of $\$ 506,901.00$. And, again, at 30 percent markup, it shows sales of $\$ 658,971.00$. Sales for profit and loss was $\$ 696,010.00$, less nontaxable sales of 12 percent, $\$ 83,520.00$, results in a total figure of $\$ 612,490.00$.

Now, tying all these exhibits, R-2, R-3, and R-4, back to Exhibit R-1, which is a summary statement. It shows in 2012, there was a difference of $\$ 125,423.00$. In 2013, the difference was $\$ 425,187.00$. And in the six months of 2011, there was a difference of $\$ 201,648.00$. And in the six months of 2014, the difference was
$\$ 83,751.00$.
A grand total of all these differences is $\$ 836,009.00$. The taxpayer over reported the taxable sales in 2016 by $\$ 216,881.00$, which the Department has apparently accepted. Adopting that over payment results in a final figure of additional taxable measure of $\$ 619,128.00$. This is our summary statement. I don't know if the Department wants to make any comments so that $I$ can answer.

ADMINISTRATIVE LAW JUDGE ALDRICH: So, typically, the Department, if they chose to incorporate their arguments regarding the submission, they would do that during their time. Is that it?

MR. BRAL: There's no question on these exhibits?
ADMINISTRATIVE LAW JUDGE ALDRICH: Right now, it's your time to present your argument as you best see fit for the Appellant, and you can reference both your exhibits and the Department's exhibits in making that argument.

MR. BRAL: Well, once again, I'd like to reiterate that this was not a conventional audit. The audit -- I don't remember, but apparently, it started in 2014 by the auditor, Gino Guzman. And he seemed to be doing a fine job -- a very methodical approach to doing the audit. He asked questions. It was a field audit.

We were getting along fine. Unfortunately, he had to leave. He went back to the military after his departure. Things didn't work out correctly. What was a field audit changed to a desk audit. We didn't see any auditors after this. We did not have the benefit of working with a field auditor at close range to provide documents and to resolve issues. So the Department just relied on their testing -- indirect testing, theories, hypotheses, projections and assumptions, and all behind back doors. This is not acceptable.

A conventional audit, if it is supposed to be done as a field audit, it should continue to conclusion. It should be done with the taxpayer's representatives in ways to not only gather information and resolve issues, but to speed up the audit. Had Gino Guzman stayed on this audit, this would have finished within six months at the most because he was right on the audit. He knew where he was going with it.

There were documents that were not yet available. They became available when he left, and by that time, it was too late because the Department did not want to use the actual taxpayer's records. Unfortunately, this is the way this audit turned out. We believe it's damaging to the taxpayer. It's always better to interact with the taxpayer or its representatives during the course of an
audit to resolve issues, to ask questions, to sort out differences, and to come to a final resolution. That wasn't done.

The Department stubbornly pursued their methods, whatever they were, indirect testing, projections, assumptions, which were wrong in many, many cases, and we have got a cabinet full of exhibits and evidence and documents and records. It's beyond that now.

Something which wasn't done, and in any audit that alleges under reporting of taxable sales, is to perform a physical observation of the daily sales. This wasn't done. This is a universally accepted method of verifying a business's daily sales. I used to be an auditor in England. We relied on that. I have had other audits by organizations and by CDTFA, and in almost every audit, a physical observation was performed, but not in this one.

I don't think the auditors even visited the taxpayer's place of business. Had they done so, they would have realized this business location is in a remote spot on Sunset Boulevard near Crescent Heights, far from foot traffic. Almost the foot traffic is nonexistent. What does that say? That says there are not too many people walking in to purchase something.

That also means when you don't have walk-ins,
cash sales is a small part of daily sales. The other thing that was wrongfully assessed is the fact that out of the total sales, credit card sales are totally accounted for. They are in the bank statements. They're all deposited. So the alleged $\$ 1.8$ million under reporting of taxable sales could only mean one thing, under reported taxable cash sales in a business that, at the best of times, in the best of days, didn't have more than $\$ 1,000.00$ in cash sales.

If you project that into three years, and being open seven days a week, this is not even possible in any alternative reality. How could that be possible? How? Why didn't the Department observe the daily sales? That's elementary audit procedure. Any auditor will do that. Obviously, the Department also assumes that all purchases get sold. Nothing is added to inventory. They allow a minimum amount for theft, pilferage, and self-consumption. There were instances where the unit prices of goods were incorrectly assessed, because the auditor assumed or estimated that there were more units per pack or per box than they actually were in. That results in a higher markup. If you have six units per pack and the auditor assumes it's 12 per pack, that has an impact on the markup.
Obviously, the taxpayer also, in the later years,
started selling goods in bigger quantities at a reduced price, which is referred to as bulk sale. We have demonstrated by producing sales records for those sales that show contrast to the purchase price, the markup was lower than the average sales. And one very important fact about this taxpayer, he hardly ever sells anything at shelf prices.

The Department is welcome to go and visit his place of business and observe how many goods he has sold at the display prices. His customers are by and large his friends. His customers are of many years standing. They all get a discount. He's a friendly guy. I myself have been to his store many times, and I ask for a bottle of single malt whiskey which is priced at, maybe, $\$ 80.00$, and he would take $\$ 60.00$ from me, not because I'm his CPA, that's the kind of friendly guy he is.

This is not an argument to win over your sympathy for him, but it's a fact. Very few items are sold at actual display prices. In addition, every liquor store such as this, they have seasonal or occasional sales or promotional items. They put certain champagnes at very competitive prices for sale. I mean, none of these different idiosyncrasies about this taxpayer are taken into account by the Department's very abstract indirect methods and testing measures.

Again, I apologize, but I need to reiterate that problem with respect to the vendors' verification, and that is a very material discrepancy, in that the Department relied on vendors' verification information that was based on invoice sales.

The taxpayer's records are done on a cash basis. The general ledger records purchases as they have been paid, not as accrued. That is not his method of accounting. So if they did the vendors' verification, they should have excluded the invoices that have not been paid in that year.

Let's say in 2012, they should not have included invoice sales to the taxpayer because they were paid in the subsequent year and included in the subsequent year purchases.

When you don't segregate the cash accrual and you mix accrual with cash, you mix vendors' verification with the journal ledger, which are both on different methods at different times, you get the result that the Department produced. It's given rise to a false liability that doesn't exist. I think we have been more than fair in acknowledging that the discrepancies in the audit years, and it appears that they are all stemming from accounting errors.

In 2013, there was under reporting in sales tax
returns of about $\$ 200,000.00$ in one year in the audit period, and the other discrepancies were an incorrect breakdown of the total sales between taxable sales and nontaxable sales. So in some of the quarters of the sales tax returns, the amount of nontaxable sales were overstated. So we corrected all of that. It's taken us a long time, but we have come up with a final summary, which presents our case. I'm done.

ADMINISTRATIVE LAW JUDGE ALDRICH: Okay. So I do have questions for you, Mr. Bral, but I will reserve those until after the Department presents. I'll be coming back to those; okay?

MR. BRAL: Okay.
ADMINISTRATIVE LAW JUDGE ALDRICH: Mr. Suazo, are you ready to present?

MR. SUAZO: Sure.
ADMINISTRATIVE LAW JUDGE ALDRICH: Okay.
MR. SUAZO: Appellant is a corporation operating a liquor store in Los Angeles since March 2002. The Department performed an audit examination for the period from July 1st, 2011, through June 30, 2014.

This is the Appellant's first audit. Appellant reported gross sales of $\$ 4.2$ million and claimed deductions of $\$ 628,000.00$ for exempt food sales and $\$ 295,000.00$ for sales tax included.

This resulted in taxable sales reported of roughly $\$ 3.3 \mathrm{million}$. records, federal income tax returns from 2011, 2012, and 2013; bank statements from only one of four bank accounts; general ledgers for 2011 through 2013 ; purchase invoices for only November 2014; and cash register $Z$ tapes for six days in January 2016.

Appellant did not provide detailed cash register tapes, purchase invoices or records of cash payouts for the audit period. $1099(k)$ data was obtained from the Department's data analysis section. A comparison of federal income tax returns to sales and use tax returns for 2011 through 2013 disclosed a difference of around $\$ 165,000.00$ for 2013 , Exhibit $E$, page 181.

Analysis of Appellant's bank deposits to reported sales revealed a difference of $\$ 530,000.00$ for the audit period, Exhibit E, page 97. Appellant has three other bank accounts, however, no bank statements from these account were provided, Exhibit E, page 100. 1099(k) data shows credit card sales of $\$ 3.256$ million for third quarter 2011 through fourth quarter 2013.

Appellant reported total sales of $\$ 3.266$ million for the same period, which means the Appellant only reported about $\$ 10,000.00$ in cash sales for the same period, Exhibit E, page 98.

Further analysis shows that reported total sales for six of the 12 quarters reviewed were either less than or almost the same as credit card deposits which means no cash sales reported to the Department. Based on provided bank statements and Department's 1099(k) data, reported credit card sales ratio was 99.69 percent, which is extremely high for a liquor store, Exhibit E, page 98.

Since Appellant did not provide purchase invoice and purchase accounts, the Department surveyed Appellant's vendors to verify the accuracy of total purchases as reported on the federal income tax returns. Based on a review of the general ledger, the Department sent letters to 25 vendors. 10 vendors responded to the Department with information about their sales to the Appellant from 2011 through 2013.

Based on the responses for the 10 vendors, the Department established taxable purchases of $\$ 2.23$ million, Exhibit E, page 62, columns D to M. And nontaxable purchases of $\$ 65,000.00$ through years 2012 through 2013, Exhibit E, page 62, columns AD to AG. Due to lack of responses from the other vendors, the Department used the general ledger information to establish additional taxable purchases of around $\$ 120,000.00$, there's Exhibit E, page 62, columns $N$ through AD. The audit taxable purchases totaled $\$ 2.35$ million for 2012 and 2013, Exhibit

E, page 63, column C.
It should be noted that the audited total purchases of $\$ 2.46$ million, Exhibit E, page 102 , is $\$ 585,000.00$ more than the Appellant's reported purchases of $\$ 1.875$ million for the two-year period, Exhibit E, page 101.

The Department compared audited taxable purchases to reported taxable sales and arrived at a combined markup of negative 12.58 percent for 2012 and 2013, Exhibit E, page 61. Based on the above analysis, the Department determined that the Appellant's books and records were incomplete and inadequate for sales and use tax purposes, so an indirect audit method was used to verify taxable sales.

The auditor conducted a shelf test on January 8, 2015, using available purchase invoices from November 2014, and some prices provided by Appellant's employee. This would include both regular selling prices and sales prices, as was normally done. Normally what happens is if there's an item on sale, it gets included into the markup process. The weighted markup percentage of 37.70 was established, Exhibit E, page 74 .

The audited taxable purchases of $\$ 2.35$ million were adjusted for 1 percent for shrinkage/pilferage to establish cost of goods sold. The weighted markup factor
established through the shelf test was applied to the adjusted cost of goods sold to compute audited taxable sales of $\$ 3.2$ million for a $2012 / 2013$, two-year period.

Audited taxable sale were compared to reported taxable sales of $\$ 2.055$ million, and a difference of almost $\$ 1.15$ million was revealed. Error rates were calculated, Exhibit E, page 60, and applied to the respective periods to establish audited taxable sales of approximately $\$ 5.2$ million.

When compared to the reported taxable sales of around $\$ 3.3$ million, the difference for the audit period of more than $\$ 1.85$ million was disclosed which computed to overall error rate of 56 percent, Exhibit E, page 59. Appellant submitted additional evidence during the appeals process. Department reviewed all additional documents submitted by the Appellant.

During the review, it was noted that Department had used the wrong form to calculate the markup, and the computation used was a sales markup percentage and not the markup percentage for four categories in the markup process, the liquor, wine, cigarette, and sundry items, were incorrectly marked up.

The sales margin is based on the sales less cost divided by the sale $s$, versus the markup computation which is sales less cost divided by cost. And the sales margin
computes to a lower percentage since it is typically divided by a higher base. This error benefitted the Appellant.

The Department conducted a second re-audit to correct these calculation errors and considered additional documents submitted by the Appellant to adjust the beginning and ending inventory, and to allow self-consumption of 2 percent, Exhibit G, pages 248 to 257.

Re-audit findings resulted in additional taxable sales of $\$ 2.18$ million, Exhibit $G$, page 251, and self-consumption subject to use tax of $\$ 69,000.00$, Exhibit G, page 276. Total understatement was determined to be more than $\$ 2.2$ million, Exhibit $G$, page 248 , which was around $\$ 395,000.00$ more than the original notice of termination of approximately $\$ 1.86$ million.

Since any additional assessment would be added, the statute under Regulation Taxation Code 6563, the Department did not process the second re-audit and maintained the original assessment of $\$ 1.86$ million, Exhibit G, pages 238 through 241.

The audit findings are reasonable. Based on 1099(k) data, the Department established total credit card sales of almost $\$ 3.25$ million for the period from July 1st, 2011, through December 31, 2013. Audited total
sales for this period were more than $\$ 4.8$ million. The credit card sales ratio is roughly 68 percent of gross audited sales. And while 68 percent credit card ratio is higher than expected for a liquor store during this time period, it demonstrates that the audit results are reasonable, Exhibit $A$, page 5 and Exhibit B, page 35.

During the appeals process the Appellant
submitted various contentions and provided supporting documents but none of the documents are sufficient or reliable enough to review the audit findings. The Appellant contends that the weighted markup is too high because Appellant had a significant number of bulk sales of liquor sold at a lower markup.

To support their position, the Appellant provided some sales receipts, a few purchase invoices, and purchase statements. One significant problem with those documents is that all purchase invoices were well after the sales receipts, Exhibit G pages 262 and 263, and Exhibit K, pages 333 through 354.

The gaps between sales and purchase documents ranges from five months to 61 months, whereas the Department shelf test is done by comparing selling prices to purchase prices all within a purchasing cycle. Therefore, the Department rejected some of Appellant's markup calculations as unreliable and not representative
of Appellant's business.
In addition, using the Appellant's own federal income tax returns for 2011, 2012, and 2013, tax gross sales are $\$ 3.7$ million, Exhibit E, page 181 , line 40 , and the recorded cost of goods sold are $\$ 2.6$, Exhibit E, page 181, line 17 . This computes to a 41.75 recorded markup.

The Appellant's 41.75 mark up is higher than the 37.7 taxable markup used in the audit findings. The taxable purchases accounted for 95 percent of purchases, and this is another indicator that the audit findings are reasonable.

Regarding the Appellant's contention that audited taxable purchases are not correct and includes some nontaxable purchases. The Department contends that 95 percent of audit tax purchases are based on data provided by third-party vendors which is more accurate and more reliable than purchases recorded on the federal income tax returns.

The remaining 5 percent of audited taxable purchases are based on general ledger data provided by the Appellant. Despite various requests, Appellant has not provided purchase invoices as they relate to vendors surveyed period of years 2012 and 2013.

Furthermore, a review of recorded taxable and nontaxable sales for the second quarter of '14 and through
fourth quarter of '15, which happened after Department's first contact with Appellant on July 16, 2014, shows Appellant reported nontaxable sales ratio to total sales, 4.34 percent for second quarter 2014 , and 5.43 percent for third quarter 2014. So the reported nontaxable sales ratios appeared to be in line with the audit findings.

Appellant contends that purchases recorded on federal income tax returns are different from vendors' surveys due to timing. Appellant contends books and records on a cash basis whereas vendors' survey is on an accrual basis. Purchases available for sale when received by Appellant -- purchases are available for sale when received by Appellant and not when paid, so vendor survey data is more reliable and accurate than federal income tax data.

Moreover, Appellant has not submitted any sufficient verifiable documents to show that audited taxable purchases provided by vendor are incorrect. Appellant contends that the audit was not done based on an observation test. Observation test is a standard and acceptable audit procedure for a restaurant bar or a marijuana dispensary audit.

In the Department's experience, the markup method is the best approach to use for a liquor store. Appellant contends that the audit should be done based on bank
deposits. Appellant did not provide any sales records. The Department's analysis shows that not all cash sales were deposited into the bank account. Audit comments showed that the Appellant stated they had multiple bank accounts, yet only one bank account was provided, Exhibit E, page 100 .

In the absence of detailed sales records, cash payout records, and all bank statements, an audit performed using bank deposits is not practical. Appellant contends the Department should have used different testing to compute taxable sales. The two tests proposed by the Appellant were not feasible under the circumstances. And explained, the markup procedure used by the Department is reasonable.

Based on the above, the Department has fully explained the basis for the deficiency and proved the determination was reasonable based on the available books and records, and the Department has used approved audit methods to determine the deficiency. Therefore, based on the evidence presented, the Department requests that the Appellant's appeal be denied.

Concerning the two totals -- this was based on the Minutes and Orders. Concerning the two totals on 1R12E-2E, that's Exhibit F, pages 232 and 233. The percentage shows a markup of taxable items only at 65.69
percent, which is what was used in the weighted markup. So the 65.69 is for taxable items only. And the 67.01 percent markup included nontaxable drinks that was not used in the updated weighted markup calculations.

This was used in the original audit or revised audit. This concludes our presentation. I'm available to answer any questions you may have.

ADMINISTRATIVE LAW JUDGE ALDRICH: Thank you.
For the Department, can you tell me what the percentage for pilferage, theft, and self-consumption was?

MR. SUAZO: Well, what was going to happen is they were going to do a re-audit and they were going to increase the self-consumption to 2 percent and the pilferage was going to remain at 1 percent, because basically no data was provided to show that this guy had a higher pilferage rate than normal.

However, because of the error that was found in the markup process for liquor, wine, cigarettes, and sundry items, the markups increased, so when they recomputed the whole thing, they found that the original assessment was actually understated, but they reverted back to that original statement.

ADMINISTRATIVE LAW JUDGE ALDRICH: I see. And for -- above 1 percent and 2 percent for spoilage or self-consumption, theft, what kind of information would
the Department expect to receive?
MR. SUAZO: Police reports, something of that nature -- insurance claims, videotape surveillance, I suppose, might help.

ADMINISTRATIVE LAW JUDGE ALDRICH: Okay. And I'm going to turn to Appellant's representative.

Mr. Bral, how did you come up with the 4 percent figure for pilferage, theft, and self-consumption?

MR. BRAL: Actually, the Department -- we have it in e-mails from the Department. They agreed to 3 percent in an e-mail. And everything $I$ just heard, with all due respect, is all old news. It's the initial work of indirect testing of the Department and rehashed today.

The fact is this -- and I have to correct the record -- the taxpayer went through some changes in his business, during the audit period, he opened new bank accounts. Our office was unaware of the new bank accounts. They eventually came to light, we got copies of all of the bank statements. And there were a lot of withdrawals from the bank to pay certain vendors who had paid in cash in exchange for a 2 percent cash discount.

All of this was made available to us in the early days of the audit. We approached the audit department that we have full and complete records. They refused to take them. They refused to look at them. They continued
to concentrate on what the Department has accepted on their indirect testing methods, the taxable purchases, which is largely incorrect.

We appealed to the Department several times. I spoke to different officials of CDTFA. Finally, two official -- and we have it in writing, the e-mails -- they recommended the case to be re-audited, and it never happened. They did some cosmetic revisions behind their desks and they moved on with the same projections and assumptions. No reference to reality of the taxpayer's situation.

If the actual records of the taxpayer are available, why did the Department just state that they could not get them? That they only got one bank account records? They didn't get the general ledger. They didn't get anything. It's not correct. We had all of the records. I submitted to you copies of the profit and loss statements and the balance sheet for the three-year audit period, and those are based on taxpayer's actual records, they're not based on projections or assumptions or indirect testing.

The bottom line is this, and I'll go there again. \$1.8 million alleged under reporting of sales, that translates to, right away, the taxable cash sales is not what the Department just stated, which said 3 percent of
total sales. It's not correct. Records show it's not correct. It's almost around the industry average.

How does the Department -- the proof of the pudding is this, $\$ 1.8$ million additional taxable sales means $\$ 1,000.00$ of additional taxable sales per day for the audit period, on top of the $\$ 700.00$ a day that was reported in cash sales, which the Department doesn't recognize, and that is in the records. The average daily sales over the audit period averages about $\$ 700.00$ a day. The alleged assessment means additional \$1,000.00 of taxable cash sales per day. This is -- I'm sorry to use this language -- beyond absurdity. It doesn't happen in that store. It's never happened in that store. How can that store do $\$ 1,700.00$ to $\$ 2,000.00$ a day in cash sales where there is hardly any foot traffic? Who else pays cash and -- you know, nowadays, people use credit cards.

The Department is complaining about the ratio between credit card sales and cash sales. The trend has been towards use of credit cards. People are using less cash. Okay. Those are, you know, some older times during the audit period 2012, '13, people still were using cash. But to allege an additional $\$ 1,000.00$ a day, this can never stand.

This case needs to be decided by a court of law
and an expert attorney to prove to the Department that their indirect method of testing is dangerous. Their refusal to use the actual books and records of the taxpayer is irresponsible. And to come up with this fictitious, false assessment is -- I don't know how to put it. It's unconstitutional. This is, like, extortion.

You can't force a taxpayer to agree to an assessment when it just doesn't make sense with reality. This is not the reality of this business. Again, I welcome the Department -- I know it's late. We've asked for it many, many times. It was supposed to have been done and never got done, the case could be re-audited.

We have nothing to lose and everything to prove that based on actual records, we'd prevail. And the Department representative said they compared to taxpayer's reported sales to the federal income tax returns. This is not an apple-with-apple comparison. The federal income tax returns are on a case basis and so is the general ledger and the profit and loss statement.

The taxpayer's accounting method is cash. The Department insists that they can use an accrual way of vendors' verification and combine it with cash method of a taxpayer to arrive at their projected taxable purchases. This is not acceptable. This is a false figure. It doesn't represent the actual purchases of the taxpayer.

ADMINISTRATIVE LAW JUDGE ALDRICH: Thank you, Mr. Bral.

At this time $I$ will refer to my fellow panel members to see if they have any questions.

Judge Geary?
ADMINISTRATIVE LAW JUDGE GEARY: Thank you. I have one question for the Department. I know that it relied upon information from vendors to calculate a majority of the purchases, and $I$ was going to ask how it determined purchases from vendors who did not respond to the inquiry, and I believe in, perhaps, the supplemental decision and recommendation, it refers to an amount of approximately $\$ 119,000.00$. And then Mr. Suazo stated during responses to questions, $I$ believe, this morning, that that information may have come from the general ledger. Is that where it's from?

MR. SUAZO: Yes, it did. If you look at Exhibit E, I believe --

ADMINISTRATIVE LAW JUDGE GEARY: We will find that.

MR. SUAZO: It's in the exhibits. You will find the 10 vendors who did respond, and they're the first group of vendors, and then there's 25 other vendors underneath them that comes from the general ledger.

ADMINISTRATIVE LAW JUDGE GEARY: In your
presentation, you talked about the Appellant providing some $Z$ tapes but no detail register tapes. Can you just explain the difference between the $Z$ tapes that were provided and the detailed registered tapes that you indicated had not been provided?

MR. SUAZO: The detailed register tapes would include -- it's sort of like a point of sales system that tells you what actually was purchased based on the skew number versus a summary tape, which is just going be, like, either a shift change summary and end of day summary, so you probably are not going to have what exactly got sold.

ADMINISTRATIVE LAW JUDGE GEARY: So the Z tapes that were produced were more in the nature of summaries that were produced either at the end of the day or at the end of shifts within that day showing total sales during that period of time, and what was not produced were register tapes showing individual sales and the details of those sales; is that correct.

MR. SUAZO: That would be the difference, yes.
ADMINISTRATIVE LAW JUDGE GEARY: And I take it the Department could not determine from $Z$ tapes whether any items were sold at below shelf price?

MR. SUAZO: No. But when you do a shelf test -or when the Department does a shelf test, whatever the
price is on the shelf or what the assistant, in this case, I believe it was one of the employees, went around with the auditor to get prices, so if there was something on sale, it's automatically included in the markup calculation.

ADMINISTRATIVE LAW JUDGE GEARY: But the information that was stated by the Appellant's representative regarding this taxpayer, the Appellant, regularly selling items at discounts, there was no way that could be confirmed from any of the evidence that was provided for the audit?

MR. SUAZO: There was an attempt to do that in the second re-audit. In the second re-audit, what they did was the Appellant's representative gave them some invoices and what they tried to do is match them up to the purchase invoices, however some of the purchase invoices were from 2016, but the sales occurred in 2014 , so it doesn't -- it's not going to link up correctly. You want to do it within the same purchasing cycle.

It's in the paperwork. It's in the second re-audit. Because in the first re-audit, what happened was they adjusted for the inventory, like, it has a $\$ 20,000.00$ adjustment there, and then they adjusted for self-consumption, and they didn't adjust for additional 1 percent for pilferage. They remained at one percent.

And they did a few calculations because the Appellant stated that, you know, nontaxable drinks were included, so they adjusted that out which is what you asked me about earlier in the Minutes and Orders, and I explained that in my presentation. That was all recomputed.

And then the Appellant, after the first re-audit, was not happy because they didn't include the bulk sales. When $I$ went back for a second re-audit, that is when the person who was handling the audit realized that they used the sales margin on liquor, wine, cigarettes, and sundry items versus a markup percentage. And as I explained earlier, a sales percentage is a lot lower than a markup percentage.

So when you recalculated everything, the liability actually increases, but since the notice of termination had already gone out -- at one point it was $\$ 1.86$ million -- they just let it stay at that.

ADMINISTRATIVE LAW JUDGE GEARY: I have a couple of questions also for the Appellant -- perhaps just one. You referred to the fact that when the audit was begun and perhaps during the earlier part of the audit, all of the records were not available, but at some later time, Appellant made available to Respondent all of the records that it would need to do a direct audit; is that what you
were saying?
MR. BRAL: Correct. Yes, we did.
ADMINISTRATIVE LAW JUDGE GEARY: And have you produced any of these records as exhibits in this case?

MR. BRAL: They did not accept the actual
records.
ADMINISTRATIVE LAW JUDGE GEARY: But you don't have them in our in OTA's record, do you?

MS. CRISTOBAL: No, we did not.
ADMINISTRATIVE LAW JUDGE GEARY: Actually, I have to ask the questions of your representative.

MR. BRAL: The Department did not want to have the new information. They didn't want to receive the additional bank records or the new updated general ledger. And let me --

ADMINISTRATIVE LAW JUDGE GEARY: Let me stop you, because I have specific questions I want to ask. I think you have given argument, and I think you are going to be given an opportunity, but I don't want you to mix too much argument in when responding to my questions.

You told us what the Department has refused to do, but the Office of Tax Appeals is here to look at your evidence and you have not produced as evidence in this proceeding these records that you've made reference to. You produced summaries in the 24 pages of documents that
were submitted as exhibits. Correct?
MR. BRAL: Correct, because those are the basis of the audit, which we thought it's already too late for that. We offered the Department to receive them at an earlier stage, they refused to accept them because they were engaging in their own indirect testing methods. And they didn't want to go and the Glendale principal auditor specifically refused to take the actual record.

ADMINISTRATIVE LAW JUDGE GEARY: But why aren't they part of our record? Why didn't you submit them as exhibits to OTA?

MR. BRAL: They are hundreds, if not thousands, of pages of documents.

ADMINISTRATIVE LAW JUDGE GEARY: So they were to extensive?

MR. BRAL: I believe the Department or OTA would find it too late for that. Also with reference to the Department representative's statement --

ADMINISTRATIVE LAW JUDGE GEAR: Let me just interrupt you for a second. You're about to launch into some additional argument. I think you should reserve that. You've answered my questions. I'm going to turn it back over to our lead judge and let him take over. Thank you.

MR. BRAL: Thank you.

ADMINISTRATIVE LAW JUDGE ALDRICH: Thank you. At this time $I$ wanted to ask and see if Judge Katagihara had any questions?

ADMINISTRATIVE LAW JUDGE KATAGIHARA: I do. I wanted to ask CDTFA if they have a response to the Appellant's accusation that you wouldn't accept records.

MR. SUAZO: As far as I know, whatever records were provided would have been accepted. That's the normal process. Whether or not they would rely on those records -- basically, you know, just because you have records doesn't mean it's going to be accurate.

If we found another way to do an audit that would give a true indicator of what the sales are, that's what we would use and that is why the markup method was applied. As the taxpayer had stated, they said the markup of 37 percent is too high; however, their own federal income tax returns that they now say is inaccurate, as that they are saying they owe money to us, showed a 41.7 percent.

If you add what they say they owe to us and you accept their cost off goods sold, that just means that their markup is even more. So they're saying that their records are accurate, however, they're saying that they owe money, so I don't know which way they're going with this thing.

ADMINISTRATIVE LAW JUDGE KATAGIHARA: My second question, just to get clarification with regards to the first revised audit and the second revised audit, I understand that because of the change in the markup formula that the notice of determination remained the same amount, but the bulk sales -- I just want confirmation that the bulk sales and the pilferage consumption amounts were allocated in those audits.

MR. SUAZO: If you go to the second re-audit, which is Exhibit $G$, you will see that there was an accounting for the bulk sales of liquor. What they did what was took what the Appellant had given them, they recomputed, gave a percentage amount for bulk and gave a percentage amount for retail, and then they applied it that way. And you will see a detail of this in the second re-audit.

They also allowed again for the self-consumption and they had the privilege remain at 1 percent. But the thing is, is that when they recomputed the true numbers of the markup, it shot up and it increased by a huge amount, so they just remained with what they had put on the notice of termination and that was it.

ADMINISTRATIVE LAW JUDGE KATAGIHARA: Thank you.
ADMINISTRATIVE LAW JUDGE ALDRICH: Are you done with your questions?

ADMINISTRATIVE LAW JUDGE KATAGIHARA: Yes. Thank you.

ADMINISTRATIVE LAW JUDGE ALDRICH: At this time, I think we are going to give Mr. Bral an opportunity to rebut or provide a closing statement if you'd like.

MR. BRAL: Okay. First of all, I want to clarify what the Department representative said in answer to the Judge's question whether the Department found out if any sales in the store were sold at lower-than-shelf prices. He answered by saying, yes, we referred to the purchase invoices and the sales invoice, and that doesn't answer the question that he meant he was referring to bulk sale.

The Judge's question was with reference to sales taking place in the store, from the shelf, did the Department's auditor test that, whether any sales were being sold at lower-than-shelf prices, and the Department failed to answer that correctly.

Secondly, the Department's representative keeps referring to the first audit and re-audit and the second re-audit. We are totally unaware of any re-audits. A re-audit, in my opinion, is a re-audit of the audit, means to do the audit again, to go over it and see where things fell apart and how can they fix it. If they didn't, for instance, have the complete books and records, could they incorporate them in the so-called first re-audit and the
second re-audit?
Why didn't they do it? Why didn't they do the so-called re-audit in their terminology within their own closed doors? The taxpayer and we were not aware of doing a re-audit. What he means is they did some minor revision, which really didn't mean anything, because it didn't change anything. So that is not a re-audit. This is just cosmetic stuff, and it's not really helpful in resolving this audit.

This case should have been based on the taxpayer's actual records. This is required by law. It's not as if the taxpayer refused to provide them. It's not as if they were incomplete or missing. They became available a few months after the audit started. A few months, not years.

The Department in Glendale, they decided they want to go with their indirect method of testing, and they didn't want to accept them. We argued all the way during the past several years, why don't you use the taxpayer's actual books and records? He has different bank accounts and different bank statements. And the gentleman argued that we can't rely on the federal income tax returns and the general ledger. We stand by them. We stand by the general ledger and the federal income tax.

We do admit the reported taxable sales where, in
some quarters, were incorrectly reported. But we stand by the taxpayer's actual books and records, namely, the general ledger, the profit and loss statement, the balance sheet, and the federal income tax returns.

So I think this audit -- I'm sorry -- I will use the word corrupt, and that's what it is, because it's not based on actual books and records. It's just purely on projections and indirect testing, assumptions, what they think the markup is, and what they think the taxable purchases is based on vendors' verification.

And I'm sure that the Department still has not convinced you that the taxable purchases incorrectly included invoices that are an accrual method of accounting contrasted with the books and records that are on a cash basis. So there are a lot of unanswered questions ADMINISTRATIVE LAW JUDGE ALDRICH: Does that include your closing?

MR. BRAL: Yes, thank you. ADMINISTRATIVE LAW JUDGE ALDRICH: Thank you. Okay. Well, thank you, everyone, for their time. We are going be concluding the hearing. The record is now closed. The Panel will meet and decide based off of the evidence and arguments presented today, and we will send both parties our written opinion within 100 days. And while this hearing is concluded, there is another hearing
 today this afternoon. Please cut the live stream.
(The hearing concluded at 12:16 p.m.)
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I, Shelby K. Maaske, Hearing Reporter in and for the State of California, do hereby certify:

That the foregoing transcript of proceedings was taken before me at the time and place set forth, that the testimony and proceedings were reported stenographically by me and later transcribed by computer-aided transcription under my direction and supervision, that the foregoing is a true record of the testimony and proceedings taken at that time.

I further certify that $I$ am in no way interested in the outcome of said action.

I have hereunto subscribed my name this 13th day of March, 2023.


SHELBY K. MAASKE

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