BEFORE THE OFFICE OF TAX APPEALS STATE OF CALIFORNIA

IN THE MATTER OF THE APPEAL OF,)
FOUR CAFÉ, LLC,)) OTA NO. 19044592
APPELLANT.)
)

TRANSCRIPT OF PROCEEDINGS

State of California

Thursday, April 13, 2023

Reported by: ERNALYN M. ALONZO HEARING REPORTER

1	BEFORE THE OFFICE OF TAX APPEALS
2	STATE OF CALIFORNIA
3	
4	
5	IN THE MATTER OF THE APPEAL OF,)
6	FOUR CAFÉ, LLC,) OTA NO. 19044592
7	APPELLANT.)
8)
9	/
10	
11	
12	
13	
14	Transcript of Proceedings, taken
15	in the State of California, commencing at
16	1:02 p.m. and concluding at 2:18 p.m. on
17	Thursday, April 13, 2023, reported by
18	Ernalyn M. Alonzo, Hearing Reporter, in
19	and for the State of California.
20	
21	
22	
23	
24	
25	

1	APPEARANCES:	
2		
3	Panel Lead:	ALJ KEITH LONG
4	Panel Members:	ALJ JOSHUA ALDRICH
5	ranci nembers.	ALJ RICHARD TAY
6	For the Appellant:	SOLIS COOPERSON
7	For the Respondent:	STATE OF CALIFORNIA
8	ror the Respondent.	DEPARTMENT OF TAX AND FEE ADMINISTRATION
9		NALAN SAMARAWICKREMA
10		CHAD BACCHUS JASON PARKER
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

1		NDEX
2		
3	<u>E X</u>	H I B I T S
4		
5	(Appellant's Exhibits 1-1 were received at page 10.	6, Appendix A, and Appendix B
6		
7	(Department's Exhibits A-	E were received at page 8.)
8		
9	PR	ESENTATION
10		PAGE
11	By Mr. Cooperson	11
12	By Mr. Samarawickrema	30
13	By Mr. Parker	43
14		
15		
16	CLOS	ING STATEMENT
17		PAGE
18	By Mr. Cooperson	45
19		
20		
21		
22		
23		
24		
25		

California; Thursday, April 13, 2023
1:02 p.m.

2.1

2.4

JUDGE LONG: We're opening the record in the Appeal of Four Café, LLC. The OTA Case Number is 19044592. This matter is being held before the Office of Tax Appeals. Today's date is April 13th, 2023, and the time is approximately 1:00 p.m. This hearing is being held at our Cerritos location.

Today's hearing is being heard by a panel of three Administrative Law Judges. My name is Keith Long, and I will be the lead Administrative Law Judge.

Judge Richard Tay and Judge Josh Aldrich are the other members of this tax appeals panel. All three judges will meet after the hearing and produce a written decision as equal participants. Although the lead judge will conduct the hearing, any judge on this panel may ask questions or otherwise participate to ensure that we have all the information needed to decide this appeal.

As a reminder, the Office of Tax Appeals is not a tax court. It is an independent appeals body. The Panel does not engage in ex parte communications with either party. OTA will issue an opinion based on the parties' arguments, the admitted evidence, and the relevant law.

For the record, will the parties state their name

1	and who they represent, starting with the representatives
2	for CDTFA.
3	MR. SAMARAWICKREMA: Nalan Samarawickrema,
4	Hearing Representative for the Department.
5	MR. PARKER: Jason Parker, Chief of Headquarters
6	Operations Bureau with CDTFA.
7	MR. BACCHUS: Chad Bacchus with the Department's
8	legal division.
9	JUDGE LONG: And for the taxpayer.
10	MR. COOPERSON: Solis Cooperson for the
11	petitioner, Four Café.
12	MR. WILTON: Corey Wilton, co-owner of the Four
13	Café, LLC.
14	JUDGE LONG: Thank you.
15	And there are two issues in this appeal. They
16	are: One, whether reductions are warranted to the
17	measures of unreported tax; and two, whether Appellant was
18	negligent.
19	I also understand that Mr. Wilton will be
20	testifying as a witness. Is that correct?
21	MR. COOPERSON: Yes. As to some issues, yes.
22	JUDGE LONG: Okay. Before we go any further, I
23	would like to swear Mr. Wilton in so that his testimony
24	his presentation can be considered as testimony.
25	Mr. Wilton, will you please raise your right

1	hand.
2	
3	C. WILTON,
4	produced as a witness, and having been first duly sworn by
5	the Administrative Law Judge, was examined and testified
6	as follows:
7	
8	JUDGE LONG: Thank you.
9	The exhibits for this appeal consist of CDTFA
10	Exhibits A through E. At the prehearing conference
11	Appellant stated that there were objections to these
12	exhibits.
13	Can Appellant please confirm this?
14	MR. COOPERSON: I'm sorry. I can't hear that.
15	JUDGE LONG: Can you please confirm that there
16	were no objections to CDTFA Exhibits A through E.
17	MR. COOPERSON: That is correct. We made no
18	objection.
19	JUDGE LONG: Thank you.
20	And CDTFA, can you please confirm that A through
21	E is the correct exhibit list for you.
22	MR. SAMARAWICKREMA: Yes, Judge.
23	JUDGE LONG: Thank you. These exhibits are
24	admitted without objection.
25	///

1 (Department's Exhibits A-E were received in 2 evidence by the Administrative Law Judge.) 3 In addition, Appellant submitted Exhibits 1 through 16 at the prehearing conference. CDTFA stated 4 5 that there were no objections to those exhibits. 6 CDTFA, can you confirm that that is the case. 7 MR. SAMARAWICKREMA: We have no objections. 8 JUDGE LONG: Thank you. 9 After the prehearing conference, Appellant 10 submitted a revised exhibit index, which included 11 Appendix B. Appendix B is akin to a brief and will be a 12 part of the administrative record. 13 Can CDTFA please confirm whether they received 14 Appendix B. 15 MR. SAMARAWICKREMA: Yes, Judge. 16 JUDGE LONG: Thank you. And as it is akin to a brief, did CDTFA want time 17 18 after this hearing to respond to Exhibit B in writing? 19 MR. BACCHUS: We actually don't believe that we 20 did receive it. I think what we saw was Appendix A or 2.1 Exhibit A. 22 JUDGE LONG: Okay. Then after this hearing I'll 23 make sure that the revised exhibit index with Appendix B 2.4 is distributed to CDTFA, and we will hold the record open

for 30 days for CDTFA to make a response.

1 Will the taxpayer please confirm that the exhibit index consists of Appendix A, Appendix B, and Exhibits 1 2 3 through 16. MR. COOPERSON: Actually, we sent an Appendix A. 4 5 I don't believe there is a B. 6 JUDGE LONG: Okay. I'm going to go off the 7 record for five minutes to double check. So I'm going to turn my microphone off now. 8 9 (There is a pause in the proceedings.) 10 JUDGE LONG: We're back on the record. 11 To repeat, we received Appendix B on March 24th 12 and acknowledged it on March 28th. 13 MR. COOPERSON: Yes. There is one-page Exhibit 14 B. Yes. JUDGE LONG: I'll just give everyone a minute to 15 16 get on the same page. 17 MR. BACCHUS: So the Department did find it, but 18 we don't need any time to respond to it. Any response 19 that we have will be covered in our presentation today. 20 JUDGE LONG: Okay. Thank you. So then I won't 2.1 hold the record open for 30 days for a response. 22 All right. Moving forward. The exhibits 23 summarized above are admitted into the evidentiary record. /// 2.4 25 ///

(Appellant's Exhibits 1-16, Appendix A, 1 2 Appendix B were received in evidence by 3 the Administrative Law Judge.) Now, before we continue forward, I just wanted to 4 5 note that at the prehearing conference Appellant was asked 6 to clarify whether as a result of its own bank deposit 7 analyses it conceded to unreported taxable sales measuring \$804,886.32. Does Appellant concede to this amount? 8 9 MR. COOPERSON: Yes. Part of what Exhibit B was 10 to explain why there was a difference. We responded to 11 the question. Essentially there was, with respect to the 12 June 21, 2019, accounting, we discovered an error in one of the numbers. And we corrected that error in the data, 13 14 on the August 29, 2019, submission. 15 JUDGE LONG: Right. I read the submission. 16 just wanted to make sure that it was absolutely clear 17 since there was a dispute with respect to the decision and 18 recommendation that CDTFA had issued. 19 MR. COOPERSON: I can tell you exactly where the 20 error was. I can lay it out for you. 21 JUDGE LONG: No. That's okay. Thank you. 22 MR. COOPERSON: Okay. 23 JUDGE LONG: Okay. So we're ready to move 2.4 forward. Mr. Cooperson, you may begin your presentation.

You have 60 minutes, and that includes your witness

testimony. You may use your time as you wish.

2.4

PRESENTATION

MR. COOPERSON: Four Café was a start-up business. It began approximately in the middle of year 2010. Mr. Wilton really had no restaurant experience prior to that. It was kind of an on-the-fly thing. They didn't have a lot of money starting up, and they did the best they can. The original premises was approximately -- approximately 906 square-feet, and they only had a few tables in there.

About how many tables did you have at that time?

MR. WILTON: I think there was about six.

MR. COOPERSON: About six tables at that time.

And in the middle of the assessment period, they were actually closed down for a short period of time when they had the opportunity to double the size of the restaurant, and that occurred in approximately --

MR. WILTON: Late 2012.

MR. COOPERSON: Okay. Late 2012.

JUDGE LONG: I'm sorry.

MR. WILTON: Late 2012. Sorry.

JUDGE LONG: Thank you.

MR. COOPERSON: So the numbers are substantially changed. What we found in error of the Board of

Equalization submission and their Appellant numbers -- or their reports before we filed an appeal, was that they apparently didn't use real data. It appeared to us that they took a test period, which was late in the game around 2013 after the expansion already took place, and applied that scenario backwards into 2010. With the change of the size of the restaurant and the shutdown periods, it really had no compliance with what the reality actually was.

2.1

2.4

So around the same time the restaurant was also audited by the Internal Revenue Service. And so the data that we used to come up with the exhibits and the compilation of the accounting, which is actually Exhibit 4 is the -- Exhibit 4, page 3 of 3 is our synopses of the August 29th, 2019, accounting, and we used actual real numbers. These are numbers justified by the Internal Revenue Service. They are numbers adopted from actual bank deposits, and there's a history of what the percentage of tips were in that restaurant.

The percentage of tips is very important because as the tip percentage goes down it's an inverse relationship to the amount of taxable sales. Because when the tips go up, the tips are a bigger portion of the deposits, therefore, taxable sales go down. The experience in the restaurant was actually that there was about a 17 percent tip ratio, and that was based on

Mr. Wilton's personal experience not on conjecture. He was responsible for compiling what the tips were because the staff, which started with about 6 people in 2010, had expanded to about 15 people by the end of the audit period in 2013.

2.4

It was Mr. Wilton's job, and he will testify that he had to compile the actual amount of the tips because there was a revenue share among the staff, and he actually had to pay those tips to staff. It was a very important function that he had. And so based on the bank deposits, the elimination of the sales tax, which is almost 10 percent. It's 9.75 percent back then. And we used a median factor of 12.5 percent tip factor, which is actually a low-ball percentage on the tips. We had arrived to the -- to the total amount. Then we do submit that the original sales tax return submitted by Mr. Wilton had some inconsistencies.

So -- but based on the new reports we came up with, that he was short about -- I can't find the right page -- approximately \$72,000 of sales tax. And that's for the years of 2011, 2012, 2013 and, of course, the last quarter of 2010. And our complete calculations are laid out in Exhibit 4. These are actual numbers, not conjecture. And I'd like Mr. Wilton maybe to explain how he compiled his tip percentage, if he may because it's an

important item here.

2.1

2.4

BY MR. COOPERSON:

Q How did you come up with the percentage of tips and conclusions, if you could explain.

A Well, we would -- in the beginning, we would -- we didn't. We just operated pre-point of sale system. So we just had a tabulation of, you know, everything that came in our tips because we could see those because they are broken out on a line item. And, you know, throughout the audit period, we ended up procuring a, kind of, like a second-rate point of sale system because it was really difficult to operate just on a cash register. And it was not a very great system.

It was very difficult to use and ultimately, you know, we would -- we had a tip pooling system, and everybody had the same breakdown because of -- there's a relationship in the restaurant in terms of who participated in the tips. So it was very easy to see that, you know, I think industry standards are somewhere around 17 percent, 15 to 20 percent tip allocations. So that's what we would do.

We would -- you know, I would -- I would -- that was my responsibility to make sure that the tips were dispersed properly. And my experience was that on average we would see around 17, 17-and-a-half percent. Sometimes

it would be a little more and sometimes it would be a little less, but it's kind of typical in the industry.

Q Mr. Wilton, was it your responsibility to actually pay those tips to your personnel team?

A Yes.

2.1

2.4

Q Okay. And so you have actual knowledge of what you paid them and the percentage that you used; is that correct?

A Yes.

Q There's another potion that we disagree with from the State's analysis is the cash inclusion. I think the State used about twice as much cash as actually experienced. Mr. Wilton, in 2010 going into 2011, first of all, you have a point-of-sale machine; is that correct?

A Yes.

Q What happened to that system?

A The system crashed. It was a stand-alone system that we purchased from, like, a vendor who came and solicited us for the system. And it was like I said extremely difficult to use and a very antiquated system. I guess it was just because we really couldn't afford a state-of-the-art system. But when that system crashed, we immediately went to a cloud-based point-of-sale system known as Revel, which was like back then it was on an iPad which is the like, kind of, first iteration of those

things which was much easier to use.

- Q When did you change to that system?
- A I believe it was late 2012.
- Q Okay. Do you believe that you were -- who prepared the sales tax returns for 2010, 2011 through 2012?
 - A Myself.

2.1

2.4

- Q And do you believe you made a fair representation to the State? Did you intentionally or negligently fail to report what you believe was correct?
- A No. I believe I was tabulating everything to the best of my ability.
- Q And using the information at your fingerprints, which was the actual experience; correct?
 - A Yes.
- Q In fact, just as a side note, we compiled what the extra tax measure would be if we had used 17.5 percent, and it came up to about \$61,000 due. But we did not include that exhibit because -- because we had submitted the prior at 12-and-a-half percent which, in fact, was a concession of like a median point between what the State was using which was, I think, 9 percent to what Mr. Wilton believed it should be, which was 15 to 17. So we came up with 12.5, which is what we believe the fair measure is in the analysis we did.

And here again, this is not conjecturing numbers. All the bank deposits, the IRS, audit report, the 1099-K from the credit card companies, it's all included in that analysis, and we presented all those documents as exhibits. So why we're here is because we can't even understand how the State came up with what they did. It's just -- we believe they used 2013 numbers from the new system, which didn't correlate to their actual history of what was going on in the restaurant.

2.4

So I think based on the fact that the exhibits were reported, we gave you our up-to-date accounting as to what the actual numbers show. I believe that's what we submitted today is we hope the Board will accept our presentation because I believe it's accurate. And I -- and it's kind of unfair to the Appellant because it's been, due to Covid, this thing has been extended many times. We started this in 2013-year-end. It's now 2023. That's 10 years ago. I said, that's outrageous.

And I think the actual appeal has been going on for 7 or 8 years, and it's highly unfair. The State's position is that they benefit by time. But I think it's highly unfair for a taxpayer to have to pay interest and penalties for an extended period of time because you can't get a timely hearing date. So we asked for a waiver of penalties — or negligence penalties. I understand the

interest is probably not negotiable, but we would like to waive that also, if I may.

So I guess I would yield, if you have any questions?

2.1

2.4

JUDGE LONG: Thank you. I do have some questions. Let me just make sure that I write this down in my notes real quickly. Okay. So I wanted to talk about the business side of -- oh. But before I ask my questions, I do have to give CDTFA the opportunity to ask -- to cross-examine the witness, if they would like to.

CDTFA, do you have any questions for the witness?

MR. SAMARAWICKREMA: No questions for the witness. Thank you.

JUDGE LONG: Thank you.

Okay. So. Moving forward, first can you please explain how the increase in business size effected the credit card ratio during the liability period. Were there more credit cards used -- is that your assertion? -- once the business increased?

MR. COOPERSON: I believe there -- the -- there was very little cash going through this restaurant from what I understand. I think Mr. Wilton could speak to that directly.

MR. WILTON: Yeah. I --

MR. COOPERSON: You need to speak up.

MR. WILTON: Oh, sorry.

2.1

I think it was due. For us there was an increase due to getting a point-of-sale system that handled credit cards much easier for customers. So it was just easier for them to transact that way.

JUDGE LONG: Okay. So to be clear then, later in the audit period they would use more credit cards is your assertion?

MR. WILTON: I believe so.

JUDGE LONG: Okay. Thank you. And then with respect to the bank statements, for several months there are zero cash deposits into the bank accounts. Is that a -- is your assertion or your contention that there were no cash sales during those months, or is it a situation where not a -- the business was not depositing all the cash that it received.

MR. WILTON: We did receive cash, but it was a very, very low amount. And we also had accounts where we would do -- like, go to the farmer's market and buy specific things, like, for products for the restaurant. So at times we would use the cash for that.

JUDGE LONG: Okay. And Mr. Cooperson, can you please explain the basis for the 12-percent cash allowance that was contained in the bank deposit analysis?

MR. COOPERSON: I'm not sure what number you're referring to. There -- we --

2.1

2.4

JUDGE LONG: Well, when you look at the bank -MR. COOPERSON: Yeah. We did apply a cash amount
here. If looking at the 829 accounting, Exhibit 4, on
the -- on the third column it says, "Credit Card

Deposits." And then we added cash deposits to come up
with the actual sales deposit -- the sales amount. So we
did account for some cash coming through according to what
Mr. Wilton had divulged to us.

JUDGE LONG: Okay. My question I guess is, were there records to show that this cash -- when there was no bank deposit of cash but there was cash included into your analysis in that final column, were there records to support that added cash?

MR. COOPERSON: I don't recall any such records, but Mr. Wilton was also keeping track of his cost of goods sold. And using the analysis that the State had presented, it makes no sense as to what the actual cost of goods sold would be to the level of sales. You just can't produce that much food for sale using the percentages that the State used.

JUDGE LONG: Okay. And then --

MR. COOPERSON: Here again we're relying on actual data, actual experience.

1 JUDGE LONG: Okay. Thank you. And then so with 2 respect to the cash allowance it worked out to 12 percent. 3 Does that mean that your contention is that the credit card ratio should be 88 percent as opposed to the 4 5 77 percent that's calculated by CDTFA? MR. COOPERSON: Well, it's not -- the cash amount 6 7 seems to fluctuate. It's not the same percentage throughout. 8 9 JUDGE LONG: Okay. I'm sorry. I came up with 10 that percentage by just looking at the top of the chart. 11 That's why I just used the number 12 percent. 12 MR. COOPERSON: Well, it says, "Less tax and tip 13 is 12.5 percent with accounting for the tax and tips." 14 The tax is about 10 percent. 15 JUDGE LONG: Okay. 16 MR. COOPERSON: Because when you deposit the 17 total amount, that includes sales taxes, 9.75 percent, and 18 tip ratio. So the net amount becomes the taxable sales. 19 JUDGE LONG: Got it. Hold on one moment, please. 20 Right. I'm talking about -- I just want to make sure that 2.1 I was correctly looking at this. Exhibit 4, page 3 of 3, 22 if you look at column -- the columns aren't labeled -- but 23 1, 2, 3, 4, 5, 6, 7 from the right it says, "Additional 2.4 12 percent cash allowance of taxable sales income less

cash deposit." And I just wanted to clarify with that.

1 MR. COOPERSON: Yes, that was added to the amount 2 of taxable sales at 12 percent. 3 JUDGE LONG: So then if that's the case, is contention that the credit card ratio should have been 4 5 88 percent rather than 77 percent? 6 MR. COOPERSON: Is that correct? 7 MR. WILTON: I guess so, yeah. Well, I think you 8 would know better, yes? 9 MR. COOPERSON: Yes. 10 MR. WILTON: Yes. 11 JUDGE LONG: Yes. Okay. Thank you. And then 12 with respect to the compilation in the -- of the bank 13 deposit analysis, can you please explain. There are some 14 differences that I noted between the Appellant's merchant 15 card statements and those reported in bank -- in your bank 16 deposit analysis. For example, using 2013 as an example, 17 I note that for January 2013 the merchant statement shows 18 \$81,188, and the analysis is \$81,211 for April 2013. 19 That's obviously a small difference. 20 But as a further example for May 2013 the 2.1 statement is \$112 and the analysis is \$113. And then in 22 June the statement is \$99,000, but the analysis shows \$91. 23 So it seems like there are some discrepancies. Is there 2.4 an explanation for the discrepancies?

MR. COOPERSON: Here, again, when you get a

1099-K form from a credit card, they are called merchant discounts but there's really no discounts. They're charging fees. Plus the -- it shows the total amount of the bill that was charged to the credit card, which includes sales taxes and tips.

2.1

2.4

So the actual taxable sales would be if you take 12 percent for tips, hypothetically, and 10 percent for sales tax, that's 22 percent. So the -- the actual taxable sales would be approximately 78 percent of the total amount.

JUDGE LONG: Right. But that's not the question. The question is why 1, 2, 3, 4 on your bank deposit analysis the -- the column that's just labeled "Credit Card Deposit," why don't those numbers match to the amounts that are shown on the merchant bank statements? Sometimes it shows -- sometimes that column reads higher amounts, and sometimes it reads lower. I'm just curious if there's an explanation for that or --

MR. COOPERSON: I haven't compared them side by side, actually. I have not done that.

JUDGE LONG: Okay. Thank you. And then I just wanted to move forward with respect to the federal assessment. My understanding with respect to the federal assessment is that it's -- the federal increase was not very much.

1 MR. COOPERSON: No. No. 2 JUDGE LONG: And so CDTFA should only raise gross 3 receipts by the amount of the federal increase. that --4 5 Yeah. I believe you're talking MR. COOPERSON: 6 about the audit -- the IRS audit. 7 JUDGE LONG: Correct. MR. COOPERSON: I believe they only assessed, I 8 9 think, a \$25,000 difference is what I recall. But that --10 that was not all on the sales end. It was part 11 disallowance of expenses too. There are some expenses. 12 It's the total of the entire audit, which includes sales 13 and deductions. I don't think the IRS found much 14 difference in the gross amount of sales as we -- as we 15 originally reported. 16 JUDGE LONG: Okay. And if I could just get a 17 little bit more background detail on the business itself. 18 It's my understanding with respect to CDTFA's calculation 19 on the tip ratio is based on the to-go nature of the 20 business. Can you describe how the business operated? 21 know it's called a cafe. Can you describe, was it -- was 22 it people walking up to a counter --23 MR. COOPERSON: Yeah. 2.4 JUDGE LONG: -- and ordering coffee and --25 MR. WILTON: No, no. It's actually pretty

much -- I wouldn't consider it a full-service restaurant, 1 2 but it is a bona fide restaurant. It's definitely not 3 just a cafe. And so a customer would come in, and it's an order at the counter system. And we would give them a 4 5 number, and they would go find a seat. And then our staff 6 would service them throughout the whole meal. And I guess 7 the technical term or -- would be fast-casual, I quess. 8 JUDGE LONG: Okay. And then do you know 9 approximately how many people ordered to-go food there? 10 MR. WILTON: I would probably say maybe 11 20 percent. 12 JUDGE LONG: Okay. Somewhere around there. 13 MR. WILTON: 14 Thank you. I have no further JUDGE LONG: questions. 15 16 I just want to ask my co-panelist if they have 17 any questions for Appellant. 18 Judge Tay, do you have any questions? 19 JUDGE TAY: Perhaps just one question for the 20 witness. Could you just clarify what you -- what 2.1 documents you used to prepare the state tax returns that 22 were filed? 23 MR. WILTON: Well, I would just use a report from 2.4 the point of sale that we had. 25 JUDGE TAY: For each period, I quess?

1 I believe so. MR. WILTON: Yeah. 2 JUDGE TAY: Okay. And were those reports 3 provided? MR. WILTON: Provided by? 4 5 JUDGE TAY: Oh, provided to us during this 6 period. 7 MR. WILTON: No. Because the system that I had purchased just prior to the audit period had completely 8 9 crashed. 10 JUDGE TAY: Oh, I see. 11 MR. WILTON: It -- we lost everything. 12 like one of these things that had a hard drive in it. It was like a big kind of clunky thing, and it completely 13 14 just went out. And it was really -- we were kind of in a 15 tailspin because we had lost all of our data, and it was 16 very difficult to -- we immediately -- like I alluded to 17 earlier, we immediately went to an iPad kind of 18 cloud-based system that was a lot more easy to deal with. 19 It was this -- the system was just very difficult 20 and personally, didn't have any experience. I mean, this 2.1 was my wife and I starting a small restaurant in -- on the 22 heels of the GFC, and it was just like really kind of us 23 finding our way, you know. 2.4 JUDGE TAY: I understand. Thank you. So it's 25 completely like an electronic system?

1	MR. WILTON: Yeah.
2	JUDGE TAY: Those records have been lost since
3	then
4	MR. WILTON: That's correct.
5	JUDGE TAY: is what I'm hearing from you?
6	MR. WILTON: That's correct.
7	JUDGE TAY: Thank you for clarifying, Mr. Wilton.
8	I have no further questions.
9	JUDGE LONG: Thank you.
10	And Judge Aldrich, do you have any questions?
11	JUDGE ALDRICH: Yes. Just a couple of questions.
12	Good afternoon, Mr. Cooperson and Mr. Wilton. Thank you
13	for being here. So Mr. Cooperson had mentioned that
14	this question is for Mr. Wilton. But Mr. Cooperson had
15	mentioned that this was your foray into the restaurant
16	business?
17	MR. WILTON: Yes, sir.
18	JUDGE ALDRICH: Was this your first retail
19	business?
20	MR. WILTON: This was my first business of any
21	sort. Yes, sir.
22	JUDGE ALDRICH: Of any sort?
23	MR. WILTON: Yes.
24	JUDGE LONG: Okay. And then with respect to the
25	tip calculation, you said that it was a pooled kind of tip

1 fund that was then divided among staff? 2 MR. WILTON: Yes, sir. 3 JUDGE ALDRICH: And how are those payments made? 4 Were the payments made to the staff members through their 5 checks? 6 MR. WILTON: Yes, sir. 7 JUDGE LONG: Okay. And so did you write out 8 those checks, or did you use some sort of payment service 9 like ADP or --10 MR. WILTON: In the beginning, I think for the 11 first year, we had wrote those checks. And then we did 12 end up getting I believe it was a payroll company. I'm 13 not quite sure of the date, but at some point, in I think 14 2012-ish, we did. 15 JUDGE ALDRICH: Okay. So I'm just trying to 16 figure out what -- I guess, do we have any of those 17 records, those payroll records which would demonstrate the 18 amount of tips paid out? 19 MR. WILTON: I don't have any of those. 20 try to find some of them, but I don't have -- I don't 2.1 have -- I don't really have any records, like, a lot of 22 records from that time period because it was quite some 23 time ago. 2.4 JUDGE ALDRICH: Okay. And then so you had 25 mentioned that it was you and your wife's business?

1 MR. WILTON: That's correct. 2 JUDGE ALDRICH: And did she have any restaurant 3 experience prior? She did not. Well, she had worked 4 MR. WILTON: 5 in restaurants before and she -- she was basically in 6 charge of the menu and the food. She was a private chef 7 for a number of years before we started this venture. 8 JUDGE ALDRICH: Okay. And a follow-up question 9 to Judge Long's questions about the general operation of 10 the business. And so your hours started at 9:00? 11 MR. WILTON: No. We started at 11:00 a.m., I 12 believe. 13 JUDGE ALDRICH: Okay. 14 MR. WILTON: And we had a strict curfew by the city that we had to close by 9:00 p.m. due to --15 16 JUDGE ALDRICH: Okay. 11:00 to 9:00? 17 MR. WILTON: Yeah. -- due to the Colorado 18 Specific Plan, which was -- where we operate -- in the 19 jurisdiction that we operate. 20 JUDGE ALDRICH: Okay. And so would your busy hour be lunch time or dinner? 2.1 22 MR. WILTON: Typically, it was lunch time. JUDGE ALDRICH: Typically lunch time? 23 2.4 MR. WILTON: Yes. 25 JUDGE ALDRICH: Okay. And then more traffic

1 through the week like from surrounding businesses, or was 2 it more of a weekend eatery? 3 MR. WILTON: I think it was more -- I would say it was more like a weekday kind of lunch spot. 4 JUDGE ALDRICH: Okay. All right. Thank you very 5 much. 6 7 MR. WILTON: Thank you. JUDGE ALDRICH: No further questions from me. 8 9 I'm going to turn it back over to Judge Long. 10 JUDGE LONG: Thank you. I just want to turn our 11 attention to the CDTFA's presentation. 12 CDTFA, you requested 30 minutes. You may begin 13 when you're ready. 14 MR. SAMARAWICKREMA: Thank you, Judge. 15 16 PRESENTATION 17 Appellant is a California MR. SAMARAWICKREMA: 18 limited liability company that operated a farmer's market 19 style restaurant located in Eagle Rock, California. 20 Appellant sold farmer's market inspired soup, salad, 2.1 sandwiches, and desert for dine-in and to-go. Appellant 22 offered catering services. 23 The Department audited Appellant's business for 2.4 the period October 1st, 2010, through December 31st, 2013. 25 During the audit, Appellant provided POS sales data for

only the period August 30th, 2013, through December 31st, 2013, but failed to provide complete documents of original entry, such as its actual POS download with all folders, POS sales reports, credit card sales receipts, sales journals, guest checks, and copies of catering contracts for the audit period.

2.4

In addition, Appellant failed to provide complete purchase invoices and purchase journals. Appellant used a Revel point-of-sale system to record its sales. Appellant stated he compiled sales from his POS sales report into handwritten monthly sales summaries. These handwritten monthly sales summaries were given to an outside accountant to prepare its sales and use tax return for the audit period. Appellant stated that all POS sales data prior to August 30th, 2013, were lost when the POS system crashed, and there was no way to obtain Appellant's sales data for the October 1st, 2010, through August 29th, 2013.

The Department completed several verification methods to evaluate Appellant's reported taxable sales. The Department noted that according to Appellant's fourth quarter 2013 sales and tax return, Appellant's average reported daily sales increased from the average reported daily sales during the first 11 quarters of the audit period. And that will be on your Exhibit A, page 484. The Department found this significant increase because

Appellant filed its fourth quarter 2013 sales and use tax return after it received an engagement letter from the Department. And that will be on your Exhibit A, page 20.

2.1

2.4

The Department also noted that Appellant's POS sales data for the period August 30th, 2013, through December 31st, 2013, showed recorded average daily sales of over \$3,600. And that will be on your Exhibit A, page 59. This is an indication that Appellant did not report all of his sales in his sales and use tax returns. The Department compared Appellant's reported total sales with Appellant's profit and loss statements, federal income tax returns, POS sales data and found material differences. And that will not on your Exhibit A, pages 13 through page 482.

The Department also reviewed Appellant's available bank statements which disclosed Appellant deposited very little or zero cash sales for eight months, which calculated to around 5 percent cash deposit percentage. And that will be on your Exhibit A, page 478. When the bank deposits of around \$1.7 million are compared to reported total sales of around \$1 million, there's an overall difference of around \$700,000 for the period January 2011 through December 2011, and January 2013 through December 2013. And that will be on your Exhibit A, page 478.

Based on Appellant's record, it had a book markup of around 109 percent, which the Department determined was too low considering the items sold menu prices, customer base, and the location of the restaurant. And that will be on your Exhibit A, page 481. The Department compared Appellant's reported total sales to the credit card sales and calculated an overall credit card sales ratio of around 131 percent ranging from as low as 99 percent to as high as 186 percent for the period January 2011 through December 2013. And that will be on your Exhibit A, page 485.

2.1

2.4

Average ex tax credit card sales for this period of around \$600,000, more than the reported sales to the Department. And that will be on your Exhibit A, page 485. This is an indication that not all of Appellant's credit card and cash sales transactions had been reported in its sale and use tax return for the audit period. Appellant was unable to explain these results. Therefore, the Department conducted further investigation by analyzing Appellant's credit card sales and credit card sales percentages.

To calculate audited taxable sales, the

Department used the available POS sales data for the

period August 30th, 2013, through December 31st, 2013, to

determine a credit card sales percentage of around

77 percent and a credit card tip percentage of around
7 percent. And that will be on your Exhibit A, page 59.
Appellant claims its credit card sales percentage is
higher than 77 percent for the first 11 quarters of the
audit period. However, Appellant did not provide any
reasonable documentary evidence to support this argument.
Therefore, the Department rejected this argument.

2.1

2.4

The Department also noted average daily sales of around \$3,600. And that will be on your Exhibit A, page 59. Appellant did not provide any other reliable evidence to calculate its credit card and credit card tip percentages. Therefore, the Department determined it used the best available information to determine Appellant's audited credit card sales and credit card tip percentages. The Department used credit card sales from the bank statement for the period January 1st, 2011, through September 30th, 2013 and Form 1099-K information for the period October 1st, 2013, through December 31st, 2013, to determine credit card sales of around \$2.9 million for the period January 1st, 2011, through December 31st, 2013. And that will be on your Exhibit A, pages 470 through page 478.

The Department applied the credit card sales ratio and credit card tip ratio to total credit card sales of around \$2.9 million and determined audited taxable

sales of around \$3.2 million for the same period. And that will be on your Exhibit A, pages 56 through 58. The Department then compared the audited taxable sales to the reported taxable sales to calculate unreported taxable sales of around \$1.3 million for the period January 1st, 2011, through December 31st, 2013. And that will be on your Exhibit A, page 56.

2.4

Because Appellant did not provide record for year 2010, the Department calculated unreported taxable sales of around \$75,000 for fourth quarter 2010 by using an error rate calculated using figures from the year 2011.

And that will be on your Exhibit A, page 55. In total, the Department determined that total unreported taxable sales of around \$1.4 million for the audit period. And that was on your Exhibit A, page 55.

When the Department is not satisfied with accuracy of the tax return filed, it makes the basis determination of tax due upon the facts contained in the return of any information that comes within its possession. Taxpayer shall maintain and make available for examination on request by the Department all records necessary to determine to the correct tax liability under the sales and tax use law and all records necessary for the proper completion of the sales and use tax return.

When the taxpayer challenges the Notice of

Determination, the Department has the burden to explain the basis for that deficiency. When the Department explanation appears reasonable, the burden of proof shifts to the taxpayer to explain why the Department asserted deficiency is not valid.

2.4

Had the Department used the audited average sales of around \$3,600 without adjusting for the annual growth, then the audited taxable sales would have increased by almost \$1 million for the audit period. And that will be on your Exhibit A, page 487. The Department performed a mock-up analysis to verify the reasonableness of audited taxable sales. The Department compared the audited sales with the purchases reflected on Appellant's available federal income tax returns to calculate the audited markup of around 228 percent. And that will be on your Exhibit A, page 481.

The Department determine that the audited taxable sales markup of around 228 percent was reasonable and that the auditor taxable sales were likewise reasonable. The Department also analyzed Appellant's available sales and business expense information as reported on its federal income tax returns to verify the reasonableness of the audit finding. Those federal income tax returns show the ratio of reported daily expenses to reported daily sales was 120 percent. And that will be on your Exhibit A,

page 486.

2.1

2.4

A similar analysis was made comparing reported daily expenses to average audited daily sales resulting in a ratio of 80 percent for year 2011 and 84 percent in 2012. And that will be on your Exhibit A, page 486.

Based on these analyses, the Department concluded that the audited taxable sales were reasonable. Appellant contends that applying the credit card sales percentage and the credit card percentage calculated for fourth quarter 2013 to prior quarters of the audit period grossly inflated audited taxable sales. Appellant contends that the targeted change in the business resulted in increased sales beginning in September 2013.

As support, Appellant provided a prepared sales worksheet based on cash deposits, credit card sales information and with allocation for tips and sales tax reimbursement in an attempt to establish its actual taxable sales for the audit period. And that will be on Appellant's Exhibit 3, pages 21 and 22, and Exhibit 4, page 25. Appellant asserts that the cash deposits and credit card sales information used to prepare the sales worksheet were based on information obtained from the business bank deposits. And that will be on your Exhibit 3, page 21 and 22, and Exhibit 4, page 25.

Appellant also provided Citibank statements for

the period October 2010 through December 2013, Form 1099-K information for years 2011 and 2012, and merchant statement summaries of credit card sales for years 2012 and 2013. Using this information, Appellant calculated unreported taxable sales of around \$805,000 for the audit period. And that will be on Appellant's Exhibit 4, page 25.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

2.4

25

The Department reviewed and analyzed this information but ultimately determined that the information did not support a reduction to the tax liability because Appellant did not provide complete source documentation to calibrate the figures listed in the self-prepared sales However, the Department did review worksheets. Appellant's self-prepared sales worksheet for the fourth quarter 2013. The credit card sales percentage recorded in the self-prepared worksheet for fourth quarter 2013 was significantly higher than the audited credit card sales percentage from Appellant's own POS sales data for the fourth quarter 2013. And that will be on your Exhibit A, page 59, Exhibit 3, pages 21 and 22, and Exhibit 4, page 25.

The Department also noted Appellant did not report any of its cash sales on its self-prepared worksheets for 15 of the 39 months of the audit period. And that Appellant recorded low cash sales in an

additional 6 months. And that will be on Appellant's Exhibit 3, pages 21 and 22. The Department compared Appellant's recorded cash sales to cash sales as recorded in Appellant's POS data and found some material differences.

2.1

2.4

For example, POS data shows cash sales for September 2013 of around \$20,000, but Appellant recorded \$13,000; \$30,000 for October 2013 but recorded \$52; \$27,000 for November 2013 but recorded zero cash sales; and \$25,000 for December 2013 but recorded \$13,000. And that will be on your Exhibit A, page 59, and Appellant's Exhibit 3, pages 21 and 22.

Appellant's calculation also included an estimated tip rate of 12.5 percent without supporting documentary evidence. And that will be on Appellant's Exhibit 4, page 25. However, the Department determined the actual 7 percent tip rate as noted in the POS data showed constant tip rates from month to month. And that will be on your Exhibit A, page 59. Appellant did not provide any evidence showing that the credit card tip rate that was used in this audit is incorrect, nor did it provide any information to calculate a different tip percentage.

For all of these reasons, the Department determined that self-prepared sales worksheet is not

complete and not reliable. Therefore, the Department finds that the POS sales data for the period August 30th, 2013, through December 31st, 2013, and the credit card sales information present the best information from which to determine Appellant's audited taxable sales for the audit period.

2.1

2.4

Appellant also claims it expanded the capacity of the restaurant, and the Department did not take that information into consideration when determining audited sales for early part of the audit period. The restaurant capacity may have increased in size, but there's no evidence the restaurant's menu, pricing, or general operation materially changed from the beginning of the audit period to the end of the period, which would affect whether customer paid for meals in cash versus credit cards.

Therefore, the Department rejected this argument because the Department determined Appellant's audited credit card sales using Appellant's own records for the audit period. Thus, the audited sales already accounted for these sales fluctuations due to any targeted change in the business during the audit period because the audited credit card sales only included credit card receipts that were made during the audit period.

An increase in daily total sales would not

necessarily change the credit card sales percentage
because the Department would expect that the credit card
sales and cash sales increase proportionately resulting in
no change to the credit card sales percentage.

2.4

Appellant also contends that an audit conducted by the Internal Revenue Service discloses gross sales which was substantially less than the taxable sales determined by the Department for years 2011 and 2012.

Appellant asserts that unlike the criteria considered by the Department, the audit method used by the IRS was a total assessment of actual cash flow and money deposited into accounts.

As support, Appellant provided the IRS reports for the years 2011 and 2012 to support its contention.

The Department reviewed and analyzed this information but ultimately determined that the information did not support a reduction to the tax liability. Upon examination of Appellant's federal income tax return, the Department noted that the sales reflected on Appellant's federal income tax return of around \$440,000 more than the reported sales to the Department for the years 2011 and 2012. And that will be on your Exhibit A, page 482.

The Department determined Appellant's unreported sales tax in accordance with a generally accepted sales and use tax audit procedures. And the primary objective

of the Department's audit program is to provide reasonable assurance that taxpayer pay neither more nor less sales tax than required by law. The Department is not bound by the result of another taxing agency. And whether the IRS audit disclosed gross sales, which was substantially less than the taxable sales determined by the Department for years 2011 and 2012, is not processed here.

2.1

2.4

Finally, the Department imposed a negligence penalty based upon its determination that Appellant's books and records were incomplete and inadequate for sales and use tax purposes, and because Appellant failed to accurately report its taxable sales. Specifically, the Department noted that Appellant provide limited records for the audit period. And Appellant failed to provide documents of original entry to support its reported sales tax liability. As a result, the Department had to determine Appellant's taxable sales based upon the credit card sales ratio method.

In addition, the audit examination disclosed unreported taxable sales of around \$1.4 million, which when compared with reported taxable sales of around \$2 million for the audit period resulted in an error rate of 70 percent. This high error rate is additional evidence of negligence. Because Appellant did not provide accurate records for the audit, the Department was unable

to verify the accuracy of reported sales tax using a direct audit method. Therefore, an alternative audit method was used to determine unreported sales tax.

2.4

Here, the understatement cannot be attributed to a bonafide and reasonable belief that the bookkeeping and recordkeeping practices was sufficiently complying with the requirement of the sales and use tax law. Therefore, Appellant was negligent and the penalty should be upheld. Appellant has not provided any reasonable documentation or evidence to support an adjustment to the audit finding or the negligence penalty, therefore, the Department request the appeal be denied.

This concludes our presentation. We're available to answer any questions the panel may have. Thank you.

MR. PARKER: One thing I wanted to add-on before we go to questions, the Appellant, during their testimony, indicated that the credit card usage rate that we used in the fourth quarter of '13 that credit card usage would have gone up over the audit period, which would indicate that the credit card usage would be lower in prior quarters. Meaning, cash sales would be higher in those prior quarters than what we used at the audit. So if the credit card ratio was lower in the prior periods, the audit liability would go up just based on the Appellant's testimony.

Thank you. That concludes our presentation.

JUDGE LONG: Thank you.

2.1

2.4

I just have -- I just want to clarify with respect to the tip ratio. It was calculated at 7.48 percent by CDTFA, and I just want to be sure that I understand. It looks like Schedules 12-D2 of the audit include the POS data for August through December 2013. I just want to make sure that the tip percentage ratio is the average tip ratio for those months; is that correct?

MR. SAMARAWICKREMA: That's the average tip percentage from the credit card sales, credit card tip percentage from the total credit card including tax and tips.

JUDGE LONG: And it does not include any cash tips; is that correct?

MR. SAMARAWICKREMA: That's correct.

JUDGE LONG: Okay. And I'm sorry. I mentioned when I was asking questions of Appellant with respect to CDTFA's determination with respect to that tip, my understanding was that it was determined the calculation was reasonable based on the ordering of food and pick up of food at the counter and the to-go nature of the business. Is that correct, or am I off base here?

MR. SAMARAWICKREMA: The credit card ratio was determined based on the payment folder of the POS system.

1 JUDGE LONG: Okay. Thank you. I have no further 2 questions. 3 Judge Tay, do you have any questions? Hold on one moment. 4 5 JUDGE TAY: I have no further questions. 6 you. 7 JUDGE LONG: Thank you. Judge Aldrich, do you have any questions? 8 9 JUDGE ALDRICH: This is Judge Aldrich. 10 questions. Thanks. 11 JUDGE LONG: Thank you, Judge Aldrich. Okay. We are ready to move on to Appellant's 12 13 final statement. 14 Mr. Cooperson, you requested 5 minutes to make a 15 final statement, and you may begin when ready. 16 MR. COOPERSON: Thank you. 17 18 CLOSING STATEMENT 19 MR. COOPERSON: Yeah. I've listened to the 20 presentation from the Board of Equalization, and all I'm 2.1 hearing is that they're making a lot of subjective guesses 22 at things. The only real data point they're using is 23 August of 2013. They even said they're using subjective 2.4 criteria of what is the neighborhood like. I mean, how is

that actual data? If a spaceman came to Earth and happen

25

to crash into the ocean, he could easily say Earth is all ocean because that's all he saw.

2.4

But the reality is what Mr. Wilton has actually experienced, and we demonstrated that reality in the presentation of actual bank records, deposits, IRS audits, and his personal experience in compiling tips. Using that small window that the State is using, they -- it doesn't even take into consideration the difference in the size of the restaurant that doubled within the audit period. It's just not the same. You can't compare one with the other.

So I submit that I believe Mr. Wilton's exhibit of his analysis of what the correct amount would be on Exhibit 4 there is accurate. It's based on real data. And the State is just coming up with data, garbage in, garbage out. It's just not valid in my opinion.

JUDGE LONG: Thank you.

And CDTFA, did you want to make any final remarks?

MR. SAMARAWICKREMA: No, Judge.

JUDGE LONG: Thank you.

We're ready to conclude. However, during

Appellant's presentation he requested that we consider the issue of interest abatement. My understanding is that we do not have a copy of CDTFA's 735, which is the correct form to request interest abatement. So I'm going to hold

the record open for 15 days to give Appellant the

opportunity to provide a copy of that document. And then

once received, we will give CDTFA the opportunity to

respond if they wish, and we'll give an additional --

2.1

2.4

MR. COOPERSON: If you can expand that to five days because I'm a tax attorney, and we're engaged in -- even though there's an extension by the State and the IRS, we do have out-of-state clients, and Monday is tax day. So the next two days is heavily -- it's a heavy time for my office. I would just ask until the end of next week.

JUDGE LONG: Thank you. I understand, and it appears the consensus over here is that we will give you 30 days, and then we will give CDTFA 30 days to respond if they wish.

MR. BACCHUS: Mr. Long, can we ask that the request for interest relief specify which periods there was alleged delay or error by the Department?

JUDGE LONG: Yes. As that is a requirement, I believe, of an interest relief request.

So as you may know, CDTFA 735 is an interest relief statement. Interest relief is only allowable in limited circumstances, such as unreasonable delay by the State agency. So you have to specifically explain your contentions with respect to what period of time there was unreasonable delay. Otherwise, are there any questions

regarding that before we conclude, Mr. Cooperson? 1 2 MR. COOPERSON: With just the interest, I think 3 is common knowledge that for about two years the State was adversely closed down. There were no audits. Everything 4 5 was postponed. 6 JUDGE LONG: Right. I understand that. 7 actually not able to make a decision with respect to the interest abatement today, and not at all until a copy of 8 9 that form is submitted. So I don't want to discuss that 10 piece of it further or your arguments with respect to it. 11 I think we're ready to conclude this hearing. I 12 just want to check. Are my co-Panelists ready to close 13 this appeal. Judge Tay? 14 JUDGE TAY: I have no questions. 15 JUDGE LONG: Thank you. 16 And Judge Aldrich? 17 JUDGE ALDRICH: I have no further questions from 18 Thanks. me. 19 JUDGE LONG: Thank you. 20 This case is submitted on Thursday, April 13th, 2.1 2023. The record will be held open until May 13th, 2023, 22 for the submission of CDTFA 735. 23 Thank you everyone for coming in today. 2.4 The judges will meet and decide your case later 25 on, and we will send you a written opinion of our decision

within 100 days after the record is closed. Oh, sorry. Hold on. Sorry. The record is held open for 60 days, so it would actually be June 13th. Now, the record is closed. Thank you all for joining us today. This concludes our hearings for April 13th, 2013. (Proceedings adjourned at 2:18 p.m.)

1 HEARING REPORTER'S CERTIFICATE 2 I, Ernalyn M. Alonzo, Hearing Reporter in and for 3 the State of California, do hereby certify: 4 5 That the foregoing transcript of proceedings was 6 taken before me at the time and place set forth, that the 7 testimony and proceedings were reported stenographically 8 by me and later transcribed by computer-aided 9 transcription under my direction and supervision, that the 10 foregoing is a true record of the testimony and 11 proceedings taken at that time. 12 I further certify that I am in no way interested 13 in the outcome of said action. 14 I have hereunto subscribed my name this 1st day 15 of May, 2023. 16 17 18 19 ERNALYN M. ALONZO 20 HEARING REPORTER 21 2.2 23 2.4

25