## BEFORE THE OFFICE OF TAX APPEALS STATE OF CALIFORNIA

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R.	ВАНІ	NASY,					)	OTA	NO.	220510433
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TRANSCRIPT OF ELECTRONIC PROCEEDINGS

State of California

Friday, May 19, 2023

Reported by: ERNALYN M. ALONZO HEARING REPORTER

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2	STATE OF CALIFORNIA
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6	IN THE MATTER OF THE APPEAL OF, ) )
7	R. BAHNASY, ) OTA NO. 220510433 )
8	APPELLANT. )
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14	Transcript of Electronic Proceedings,
15	taken in the State of California, commencing
16	at 9:40 a.m. and concluding at 10:59 a.m. on
17	Friday, May 19, 2023, reported by Ernalyn M.
18	Alonzo, Hearing Reporter, in and for the
19	State of California.
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1	APPEARANCES:	
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3	Panel Lead:	ALJ TERESA STANLEY
4	Panel Members:	ALJ TOMMY LEUNG
5	ranci Members.	ALJ ASAF KLETTER
6	For the Appellant:	JAMES CREECH R. BAHNASY
7		IV. DIMINIOI
8	For the Respondent:	STATE OF CALIFORNIA FRANCHISE TAX BOARD
9		PAIGE CHANG
10		MARIA BROSTERHOUSE
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1	California; Friday, May 19, 2023
2	9:40 a.m.
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4	JUDGE STANLEY: We're going to go on the record
5	now.
6	Once again, this is Judge Stanley speaking. I'm
7	going to ask that each of you state your name when you
8	speak also because it's not always easy for our
9	stenographer to catch who the speaker is when there are so
10	many people on the screen in front of her.
11	This is Appeal of Bahnasy, Case Number 220510433.
12	The date is May 19th, 2023, and it's 9:40 a.m.
13	Again, I'm Judge Stanley, and we have Judge Tommy
14	Leung and Judge Asaf Kletter here with us. I'll conduct
15	the hearing, but the panel will equally deliberate and
16	issue an opinion within 100 days after the record closes.
17	I'm going to ask the parties to identify
18	themselves on the record now, starting with Appellant.
19	MS. BAHNASY: Reema Bahnasy.
20	MR. CREECH: James Creech for Reema Bahnasy.
21	JUDGE STANLEY: Thank you.
22	And for Franchise Tax Board.
23	MS. CHANG: This is Paige Chang with the
24	Franchise Tax Board.
25	MS. BROSTERHOUS: I'm Maria Brosterhous, also for

Franchise Tax Board.

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JUDGE STANLEY: Okay. Welcome to the Office of Tax Appeals. I might refer to it as OTA sometimes. We are independent of the Franchise Tax Board and any other tax agency. The Office of Tax Appeals is not a court but is an independent appeals agency that's staffed with its own tax experts. The only evidence that is in our record is what was submitted during this appeal.

These proceedings are being live streamed on YouTube, and our stenographer Ms. Alonzo is reporting the proceeding and will produce a transcript after the hearing.

The issue as we've discussed it at the prehearing conference was whether Appellant has shown that the tax return filed for 2015 was a timely claim for refund.

Mr. Creech, do you agree that that's the issue?

MR. CREECH: That's correct, Your Honor.

JUDGE STANLEY: And Ms. Chang, do you agree?

MS. CHANG: Yes, we agree. Thank you.

JUDGE STANLEY: Okay. This is Judge Stanley again. With respect to exhibits, Appellant did not submit any exhibits. FTB submitted Exhibits A through G. There was no objection to those at the prehearing conference, so those will be admitted into the record without objection.

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1	(Department's Exhibits A-G were received in
2	evidence by the Administrative Law Judge.)
3	And before we begin, Mr. Creech, you were
4	uncertain whether Ms. Bahnasy would be testifying today.
5	Do you want to have her testify, or are you just going to
6	present argument today?
7	MR. CREECH: Your Honor, Ms. Bahnasy would like
8	to testify today. She is the only witness from the
9	Appellant.
10	JUDGE STANLEY: Okay. Thank you. This is Judge
11	Stanley speaking.
12	Ms. Bahnasy will you please raise your right
13	hand.
14	R. BAHNASY,
15	produced as a witness, and having been first duly sworn by
16	the Administrative Law Judge, was examined and testified
17	as follows:
18	
19	JUDGE STANLEY: Okay. Thank you. And I'll
20	explain for any outside viewers and for the Appellant that
21	we don't we don't swear in people who are just
22	presenting argument. So it may look one-sided, but
23	Franchise Tax Board won't be sworn in because they won't
24	be testifying as to facts.

So we'll go ahead and get started. Mr. Creech,

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we'll start with you, and you can handle it any way you want with a narrative or question and answer for

Ms. Bahnasy, or whichever way you want to handle it. You may begin when ready.

MR. CREECH: All right. I'm going to start with a short opening statement before I call Miss Bahnasy.

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## PRESENTATION

MR. CREECH: So this matter appearing before you today is a single matter, but there are really two portions to this matter. The question is a statute of limitations question. Was the return filed timely? But in that question there are complex factors.

We have the standard statute, and then we have an overriding statute that is an adoption of 70 of the IRS Code Section or IRC Section 7508A. 7508A was passed by Congress. It was adopted by the State legislature. It has a corresponding Revenue & Taxation Code Section of 18572, which adopts 7508A in its entirety. And for ease of purpose, I'm going to refer to both statutes under the 7508A criteria.

So what 7508A does is it lets us consider both the strict statute and human policy. And the way it does that in 7508A introduces some equity into what is otherwise an extremely rigid standard. 7508A allows

Congress, it allows the state legislature, it allows the tax department, such as the department of revenue and vis-a-vis the OTA to interpret the code section in a way to provide relief for people in a federally declared disaster.

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The reason for declaring relief for a 70 -- in a 7508A disaster area is a matter of public policy. There are situations beyond our control that make filing returns, even delinquent returns, difficult or next to impossible. Now, normally 7508A has been in place since 1977. Normally when we deal with a disaster, we deal with a very discreet disaster. A tornado in Missouri makes it difficult to file for a small window.

Just this year the rains we had in January gave rise to a major disaster. California pushed the filing deadlines for payments for close to ten months. The rains happened in January. The filing deadline this year for 2022 returns for California, and all but something like three counties, is now October 16th. The reason why this happens is because it's fair.

There's equity in 7508. Not only is the equity in 7508 -- it's not even a tolling statute. It's a complete disregardance of time. It is the strongest language of equity that any section of the Internal Revenue Code or the Internal Revenue -- or the Revenue &

Taxation Code has.

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So here we have strict statute. We have a broad equity grant. And now we're going to couple that with the greatest disaster that has faced America and California in our lifetimes. We're talking about Covid-19 of course.

Covid-19 killed 100,000 Californians, and that number is probably under counted. It was indiscriminate in who it had targeted. It killed young. It killed old. It killed rich. It killed poor. It killed State of California workers.

And so in response to Covid-19, there was a grant under 7508, both at the federal and at the state level.

In fact the California grant for a major disaster occurred before the federal. It happened on March 4th, 2020. The federal disaster was not declared until March 12th, 2020.

The disaster was -- did not end until 2023. So that is a three-year disaster absolutely unprecedented in terms of the scope, the magnitude it impacted.

I mean, I am probably belaboring the point, but I think everyone in this room remembers wearing a mask to go to a grocery store. They remember the shifts that happened, the work from home, the fear or terror that seeing a stranger had for those months. And we may be past it now. The vaccines may be widely available, but most of the time that we are talking about during this --

this application of 7508, occurred before there were vaccines, while there was still strict social distancing. We could not eat inside a restaurant.

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And so the request is to read 7508 and the Revenue & Taxation Code Section 18572 for the disaster that it was; to read the language of 7508 as it was intended to be written -- to be read. Think about what it took to file a return during this period; What it took to get information to a CPA; what it took to explain the facts and circumstances; what it took to make sure that a true and accurate complete return was filed.

Now, there is another time period we need to discuss, and that time period is the 2015 through 2020 -March 4th, 2020, period. And the petitioner, you know, acknowledges that we're talking about an old return.

We're talking about a return that was still timely. The claim for refund was still timely on March 4th, on March 12th, on March 20th, depending on the various number of code -- various number of disaster declarations because there had been something, like, 12 different modifications to the disaster during the last three years.

This is not a straightforward time period in terms of we can say this is the beginning, this is the end. This has been a rolling disaster. But we have to talk about the time period beforehand, and we have to talk

about what we're actually here to talk about. Like, what the return constitutes, I should say, and how the payments don't match the return.

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This is not a situation where the return was filed in a vacuum. The return was filed to accurately and correctly reflect what the tax liability was for the year in question. And the reason this is a refund procedure is because Ms. Bahnasy has been making payments the entire time. She knew that she had to pay tax. She made those payments timely. She overpaid by a significant amount of money because she did not want to underpay. She took the responsibility to fund schools, to fund roads, to fund hospitals, to fund her social safety net seriously. She made all those payments timely.

The return that was filed delinquent only represents what the true and correct tax was. You know, it's important to consider that when we're talking about what granting relief means here, it means that we are talking about the right that's enumerated in the Taxpayer Bill of Rights to pay no more than the correct amount of tax, because the tax had already been paid. It had been paid and had been in the possession of the State of California for years. And this was just an effort to get back to the correct amount of tax.

So we're talking about correctness. We're not

talking about someone who has tried to skip out on their payments. We're talking about someone who is merely asking to set things right in the middle of a pandemic after suffering immense personal tragedy for years on end. And so when we talk about equity, and we talk about what is the right thing, this statute of limitations everyone acknowledges is not the right outcome.

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It is overly harsh. It is punishing someone who was trying to do the right thing. There is a roadmap in granting relief on this. And ultimately, the question of if the refund should be granted comes out to what is easier. Is it easier for the tax agency to take tens of thousands of dollars and say, I'm sorry you waited too long. That money now escheats to the State of California? Or can we do right the thing?

Can we use the legal and statutory
interpretations that is inherent in 7508? And can we say,
we get to the correct result? Because that's the goal to
get here, to get to the correct result to allow
Ms. Bahnasy to pay the correct amount of tax for the year
in question and to not be deprived of that money because
of a tragedy that was outside of her control.

So with that, I would like to call Ms. Bahnasy to talk about what her experiences were during -- while this return was not filed.

May I proceed, Your Honors?

JUDGE STANLEY: This is Judge Stanley speaking.

Yes, you may proceed with either question and answer or a
narrative testimony, whichever you prefer.

 $$\operatorname{MR}.$  CREECH: I think it's important in this case that we hear Ms. Bahnasy in a narrative format. And I would ask that --

Ms. Bahnasy, will you just tell us a little bit about your life from 2015, from the beginning to Covid, please.

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## WITNESS TESTIMONY

MS. BAHNASY: Sure. Yeah. Thank you. And I'm also happy to answer questions, if that's helpful to clarify anything.

But the years 2015 to 2020 for me were five years of personal tragedy and grief. I'm the youngest in my family, but I had become -- and forgive me. I'm a little emotional.

Over that period, I had become sort of the central caregiver person in caring for my family. Just preceding that, my father was originally from Syria, had been in, like, Syria again and, you know, came -- I begged him to come back to the States because of the war in Syria that was closing in, while he could still come. And my

mother was in a long battle with cancer.

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Those were just realities I was dealing with going into 2015. And in October of 2015 a very close cousin of mine was violently murdered. He was 32. This was in a period when my mother -- my father was there. My mother was living with me. I was her caretaker. We had sort of combined, you know, lives at that point.

My mother had a tough decline in the last year of that in particular as we were, you know, coming out of the grief of my cousin in 2017, October. So exactly two years later, my mother did pass after her -- an eight-year battle of metastatic breast cancer. That was a massive loss in my life and a very challenging time. And coming out of that grief, you know, it was really kind of a two-year period of healing.

As I rounded that two-year mark from my mother's passing in 2019, I was very much working on getting things back on track in life. A number of things had been -- personally had been put aside as I became focused really on two things; on work as I run a business and employ people; and on, you know, just caring for family. And part of that in 2019, part of what I was trying to get back on track, I was very aware that I had not filed my taxes even though every quarter I had always paid the estimates.

And I was working to clean that all up and file everything. I was working with my CPA to complete the past years. 2015 was completed and ready to be shipped at the end of that year and working on the subsequent years. And January 31st I was buoyant going into 2020, honestly, moving life forward. But January 21st, 2020, my older brother, who had also been living with me for personal reasons at that time, he died unexpectedly at 52.

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I found him that Tuesday morning returning from the MLK weekend. And, unfortunately, just as we had celebrated the life of my brother, my father died on March 2nd, so six weeks later, of Parkinson's. So in the course of those, you know, five years every, you know, less than a year to two years, I had a -- was hit with a Mack truck of really loss and grief of a dear family member. And each time, you know, to move through grief and move forward -- and my father, as we laid him to rest, the Covid lockdown came that following week.

So that -- all of that was my sort of personal journey that preceded the events of Covid. I became deeply grateful that I was able to celebrate both of their lives with friends and remaining family because that was a grace that was not afforded to others, you know, when they were lost after Covid started. All of that is the backdrop through which I failed to file my taxes in a

timely way.

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But throughout that I never failed to pay. In fact, I made it a point to overpay. I have a business partner. We employ about 25 people in a business in San Francisco. And as we're 50/50 partners, to ensure that I was -- or, you know, so I thought in the good books in that sense, I was just matching her -- her filings for payments knowing her payments would be higher than mine would require, because she was partnered and married to a partner who was generating even more income that set her even higher.

So my every intention was always to pay in full, to pay timely. And, you now, I wholly own the mistake of not having -- not more than a mistake, but of not having filed in a timely manner. I share the event of those years for some context to part of what was taking me off track and holding me back from prioritizing my own personal business. The needs of my family and business were really the two things that came first that I prioritized.

Mr. Creech mentioned the difficulty of a true and accurate return. I would add to that the folly that I am a bit of a perfectionist and that I had been encouraged by a previous CPA to get to be good enough to just file. And I suppose being here today, a part of me wishes I had

followed that advice. But I felt an obligation to be accurate, to be thorough.

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Over the year -- those -- that set of years my finances had become more complicated with sort of the combination with my mother becoming dependent and becoming financially woven. In my business I just -- I felt a real obligation to get it right and be accurate and do it once and do it cleanly in the filing knowing that I had well overpaid. So, you know, I wish I had known better at that time, but I hope that you'll hear from me my intention over that time was truly to do the right thing.

I believe in paying taxes. I'm a product of public schools. I've had to call the police and the fire department for various things over the years and have been grateful for their response. I understand the value of it all, and I'm -- you know, I happily pay my taxes. My only ask is to pay what is accurate and what I actually owed and not to be penalized for the attempt to do so. I hope that you will consider those factors and the intention around what brings me here today.

Thank you.

MR. CREECH: Thank you. Now just one point of clarification if I may. The return in question that's attached as an FTB exhibit, it shows a preparation date of 2019. Can you tell me a little bit about your effort to

file, you know, to get compliant prior to those kinds of series of tragedies of deaths and then pandemic.

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MS. BAHNASY: Yeah. Absolutely. I am -- well, the 2015 one that's in question is -- that coincided with my cousin being killed in October of 2017 -- I'm sorry.

I'm mixing that. In October of 2015 my cousin was killed.

So I was -- normally he would file 2015 in the 2016 calendar year. That was sort of the first moment of derail where dealing with the grief and the family matters there, I did not complete in a timely manner.

And the it was followed up -- followed with additional tragedy with the loss of my mother and that -- and so I continued to be delinquent in the filing itself.

But my -- in 2019 I was working with a former CPA to complete and get caught up and up to date and submit my taxes, and had, in fact, completed 2015. I had simply not shipped it. I had the envelope. I had the final filing.

I had not mailed it and was working on, you know, the subsequent 2016 as well and '17. And I had not done that -- sorry I'm losing my train of thought.

In January 2020 I was -- the loss of my brother was such an absolute shock to the system, I just didn't.

I don't have any good explanation for not having dropped that in the mail other than going back to sort of being a perfectionist. I was trying to get the whole caboodle of

1 it done knowing I had 2015, '16, and '17, and '18 to file 2 as well. I was working on them, obviously, sequentially. 3 MR. CREECH: And those returns -- you know, and we recognize that those years are not at issue in front of 4 5 this tribunal. This is again James Creech for the Appellant. Those years are not in issue, but have those 6 7 years been filed? 8 MS. BAHNASY: They have. Yes, I'm current in all 9 my filings. 10 Were they filed by the same CPA that MR. CREECH: 11 prepared the 2015? 12 MS. BAHNASY: No. It -- the -- no, they were I switched CPAs to pick -- or tell you over that --13 14 when I came back to it. So yeah, where I did not complete the period of my brother passing, my father passing, 15 16 Covid, and the grief there, when I was able to pull myself 17 back to address and complete the rest of the filings I --18 forgive me. I'm not sure when I finally put it in the 19 mail. 20 I think it was '21, which I, you know, doesn't 2.1 sound like logical sense that it was in my hands from 2019 22 and didn't go into the mail until '21, except for the 23 series of tragic events that happened that -- and what I 2.4 was coping with, and I didn't take care of that.

MR. CREECH: I don't think I have any further

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1 questions for the Appellant. JUDGE STANLEY: Okay. This is Judge Stanley 2 3 speaking. First, Ms. Bahnasy, I want to say I'm sorry for all of your losses in the past several years. It sounds 4 horrific. 5 MS. BAHNASY: Thank you so much. 6 7 I would like to check with my JUDGE STANLEY: panel to see if anybody has questions for Ms. Bahnasy. 8 9 Judge Leung? 10 Thank you, Judge Stanley. JUDGE LEUNG: Yes. 11 But I think maybe we will let Franchise Tax Board ask 12 questions first before I get into my questions, if Franchise has any questions. 13 14 JUDGE STANLEY: That's a good point, Judge Leung. 15 Thank you. 16 Ms. Chang, do have any questions for the witness? 17 MS. CHANG: This is Paige Chang. No questions. 18 Thank you. 19 JUDGE STANLEY: All right. Judge Leung, do you 20 have questions now? 21 JUDGE LEUNG: Yes, I do. Thank you, Judge 22 Stanley. 23 And, again, Ms. Bahnasy, deepest sympathies from 2.4 OTA for your personal tragedies over these years. 25 MS. BAHNASY: Thank you so much.

JUDGE LEUNG: I'm curious about your federal returns during this time period. Were you in overpayment or underpayment status for your 2015 return? And if so, were those federal returns filed on time?

MS. BAHNASY: No. All -- I did them all like

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each year together, everything. So I overpaid across the board to FTB, to California, and to IRS. And in a few instances to New York and Massachusetts, I believe, because my business we qualify to pay taxes into those states with my business. And so no, it was the same thing across the board. I always paid the my, you know, estimated taxes, and my estimation I was mirroring that of my business partner who I knew had a greater tax liability than I did throughout. And then I filed them all at the same time. So California, IRS, everything for each year went at the same time.

JUDGE LEUNG: And so were you successful in claiming refunds from IRS and New York and Massachusetts?

MS. BAHNASY: And forgive. There's a lot. I'll ask Mr. Creech to help me address the -- there's a lot of this.

MR. CREECH: Can I address just the point on that?

JUDGE LEUNG: Of course.

MR. CREECH: I realize that it's unusual to have

1	the representative testifying as to a factual question,
2	but I do have firsthand knowledge of that. We have made
3	the claim.
4	JUDGE STANLEY: Excuse me. This is Judge Stanley
5	speaking. Mr. Creech, would you like me to swear you in
6	since you say you have personal firsthand knowledge?
7	MR. CREECH: I do. I would be happy to be sworn
8	in for the and I think my statement should be limited
9	to this particular question, but I could provide
10	additional context to that as well.
11	JUDGE STANLEY: Okay. Why don't you raise your
12	right hand.
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14	J. CREECH,
15	produced as a witness, and having been first duly sworn by
16	the Administrative Law Judge, was examined and testified
17	as follows:
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19	JUDGE STANLEY: Okay. Thank you. You may
20	proceed.
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22	WITNESS TESTIMONY
23	MR. CREECH: So we have made the claims at the
24	federal level, but we have been stuck in a, kind of,
25	procedural issue in terms of the notices to generate are

AUR notices that were promulgated out of just IRS service center campuses, and the service center campus has not adequately kind of responded to the responses. You know, it's not a standard response. So we fully acknowledge that these -- the interplay of 7508A with the federal code Sections 6501, I mean, these are -- this is a very unusual set of circumstances.

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You know, this is not -- we have had a rather unprecedented disaster. So we don't, you know, normally -- we fall outside of a lot of precedence, and we have been unable to get in front of a human being. We have been doing correspondence, and we have not -- the correspondence we have receive back has been automated versus a live human being.

We're, you know, attempting to get in front of an appeals officer or someone with decision making power. We just happen to catch California at a -- you know, the response that California sent triggered procedural rights that we have not been afforded at the federal level, but the arguments mirror the same. So California is ahead of the feds at this point.

JUDGE LEUNG: So Mr. Creech, if I hear you correctly, what type of notices are you referring to? You said AUR notices?

MR. CREECH: Automated Under Reporter. So they

1 are the computer-generated notices. These are the 2 These are the -- these are the IRS computers. 3 They are not IRS human beings. JUDGE LEUNG: So did they deny the claim, or are 4 5 you saying we're waiting for more guidance, or waiting or 6 for more information? What do these notices tell you? 7 the IRS done with it, or they are still in the admin 8 process? 9 MR. CREECH: We're still in the admin process. 10 The notices -- the notices have generally related to the 11 carry forward of an overpayment. And so because the 12 overpayment is not carrying forward from the 2015 year to 13 2016 and 2017, and so we need -- we are trying to -- we're 14 administratively attempting to get the overpayment 15 applied. 16 But because we have been -- we have been writing 17 letters to computers, that we have not received a hearing 18 such as this at the federal level. So we're still 19 proceeding administratively. 20 JUDGE LEUNG: Okay. Thank you, sir. That's all 2.1 my questions. 22 Judge Stanley, thank you. 23 JUDGE STANLEY: Thank you, Judge Leung. 2.4 This is Judge Stanley speaking again. Since we

had Mr. Creech testify just now, I wanted to check back

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with Ms. Chang to see if she has any questions of him.

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MS. CHANG: This is Paige Chang. No questions. Thank you.

JUDGE STANLEY: All right. This is Judge Stanley. Judge Kletter, do you have any questions?

JUDGE KLETTER: This is Judge Kletter. I do have just one question. But before I ask it, I just want to say, Ms. Bahnasy, I'm sorry. My condolences for your grief and everything you've been through. Just one question for you.

MS. BAHNASY: Thank you.

JUDGE KLETTER: I'm just a little confused in the 20 -- I know that the 2015 return that's in the record, it was signed October 16th, 2019. I just want to confirm what the accountants told you at that time that it was signed about whether it needed to be timely filed or not.

MS. BAHNASY: I think at that time, I mean, they had sent that to me. And I think because of the timing, it could not be electronically filed at that point, if I recall, and it had to be the paper. And so they had sent me the package, and I think I probably had to give it a wet signature and literally, you know, put it in an envelope and send it. They just said send it. There was no conversation, like, around that.

Well, forgive me. I'm trying to remember. I

think there was -- I mean, there was some conversation because I was trying to complete and get '16 and '17, and I know those aren't at issue today. But for me in my mind, which this was erroneous, but they were all related. I was trying to get the whole thing done and get into the good books and clear the slate and, you know, file everything.

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And I think that I -- something in me that I was like holding onto 2015. Like, let me get -- make sure everything is super accurate because I have to get 2016 and '17, and was there anything -- again, I'll say my -- for me at least, my taxes aren't super simple. My business is an S corp with an LLC and like just -- so I had this -- even if they're saying, like, just ship it, you know, sort of good enough, I was uncomfortable.

Like, I wanted to get it all done. And my intent and my plan had been to send everything, to get them all done and send everything. And before I could do that is when, you know, not long, a few months later, my brother died in January. It just sent me off that track. So I wish I had, obviously, just put it in the mail. I didn't.

MR. CREECH: Judge Kletter, may I ask a follow-up question to that, please?

JUDGE KLETTER: Sure. I just want to confirm,
Mr. Creech, before you ask your follow-up question. So I

wasn't sure based on that response. I appreciate
everything that you've said. I'm just curious, like, did
your accountants tell you that there was a statute of
limitations, or did they tell you that you had to file it?
I know that you said they said to go ahead and file it,
but did they inform you there was a deadline? Or are
you --

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MS. BAHNASY: No. I had no awareness of that or statute of limitations in that sense. No, I had never been in that spot. And so it didn't occur to me to ask either. I just -- I mean, of -- from a commonsense standpoint, I knew like get it in sooner. Better get it done. That's what I was trying to do. But no, I was never advised of that. Like, be sure no matter what you do, you get it in by this date because there's a statute. I had no -- I had no knowledge of that. No.

JUDGE KLETTER: Thank you. I really appreciate that. This is Judge Kletter. I'm actually going to just turn it over to Judge Stanley.

Judge Stanley, if you would like Mr. Creech to ask a follow-up question?

MS. BAHNASY: Actually, and forgive me,

Judge Kletter. Could I -- just an additional note on that

question. Believe me I -- I wish I had knowledge of that.

I -- despite everything that was going on, you know, for

me in that background emotionally with my family and the events, I have a hard time thinking. Had known that, like it's so simple, I would have just like put it in, you know, in the mail. I wish -- I wish I had known that because that -- we wouldn't be here, and it would be so much simpler, right. JUDGE KLETTER: Thank you, Ms. Bahnasy. And Mr. Creech, please go ahead with your

follow-up question.

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What -- Ms. Bahnasy, what impact did MR. CREECH: the fact that you signed a tax return under penalty of perjury have in your mind?

MS. BAHNASY: Well, for me I think, honestly, it's -- this is to my perfectionist tendencies. I would never -- like the perjury thing is so extreme. I respect that, but I'm honestly living up to my own bar of I need to make sure I have every receipt. I have backup for everything that -- like, it's my own -- perfectionist is tied to procrastination too, like to get it perfect. Like, I let the perfect be the enemy of the good.

So, obviously, I respect that. But for my -for me that I would actually perjure myself, like, it's so far from my conception of like -- because if anything, I'm too attached to making sure I get it right. You know, at the end of the day, had I thought through logically well,

1 if you don't have that additional receipt and additional, 2 you know, say write-off or whatever, okay. So you're 3 paying a little more. Like, I just let the perfect be the enemy of the 4 5 good, but I'm a rule follower. Like I -- you know, I care 6 that I get it accurate, and that I do it right but to a 7 fault. To a significant fault in this, you know, in regards to how it's played out with this for sure. 8 9 MR. CREECH: Judge Kletter, that's the follow-up 10 question to my --JUDGE STANLEY: I'm sorry. Mr. Creech, I didn't 11 12 hear what you were saying. 13 MR. CREECH: I said that was my only question. 14 have no further questions for the Appellant at this point. 15 JUDGE STANLEY: Okay. And Judge Kletter do you 16 have any additional questions? 17 JUDGE KLETTER: This is Judge Kletter. I do not. 18 Thank you. 19 JUDGE STANLEY: Okay. And I don't have 20 additional questions at this time. 2.1 So I will turn it over to Ms. Chang for Franchise 22 Tax Board's presentation. You may proceed when ready. 23 MS. CHANG: Thank you. /// 2.4 /// 25

## PRESENTATION

MS. CHANG: Good morning. This is Paige Chang, along with my co-Counsel Maria Brosterhous representing the Franchise Tax Board.

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The issue on appeal here is whether Appellant has established that she currently filed her claim for refund for the 2015 tax year, prior to the expiration of the statute of limitations. The statute of limitations prohibits Respondent from crediting or refunding an overpayment when the claim for refund is not filed within four years of the due date of the return or within one year from the date of overpayment, whichever is later.

Here in this case, Appellant filed her 2015 tax return on October 21, 2021, which FTB treated as her claim refund after the expiration of both the four-year statute of limitations and the one-year statute of limitations.

JUDGE STANLEY: Ms. Chang, I'm sorry to interrupt. This is Judge Stanley, but you're kind of coming a little bit in and out with your voice. And the sound almost sounds like you're in a tunnel. I'm not sure if you're using a laptop.

MS. CHANG: Okay. Yes, I am using my laptop.

JUDGE KLETTER: Ms. Chang, do you happen to have -- this is Judge Kletter. Do you happen to have head phones? That often helps with just the sound I'm sure, if

you have it easily accessible.

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MS. CHANG: I don't, unfortunately. I'm sorry.

I'll try to speak up. Is this better?

JUDGE STANLEY: This is Judge Stanley. I think it would help if you do speak up and speak slowly too, because then your words will be more distinct. We'll give it a try.

MS. CHANG: Okay. Thank you.

Appellant contends that her claim for refund was timely because the statute of limitations due date was extended until the end of the Covid-19 pandemic. However, the due date was extended only to July 15, 2020. Certain tax-related deadlines, including claims for the refund may be postponed when a state of emergency is declared by the governor, pursuant to California Revenue & Taxation Code Section 18572, which conforms to Internal Revenue Code Section 7508A.

Due to the Covid-19 pandemic in March 2020,

Governor Newsom declared a state of emergency in

California and issued an executive order which permitted

FTB to extend the statute of limitations due date.

However, it is clear that FTB Notice 2020-02 extended the due date to a certain date, July 15, 2020. And the law does not provide for the statute of limitations to remain open until the end of the Covid-19 pandemic.

Thus, Appellant's claim for refund on October 29, 2021, was filed well after the expiration of the statute of limitations on July 15, 2020. Appellant additionally contends that the statute of limitations should not bar her claim for refund due to reasonable cause. FTB is sympathetic to the difficulties that Appellant has experienced, including grieving the loss of several close family members. However, there is no reasonable cause or equitable basis for suspending the statute of limitations.

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Fixed deadlines may appear harsh because they are missed. However, the resulting occasional harshness is redeemed by the clarity imparted. Based on the foregoing, Respondent's denial of Appellant's claim for refund is proper under the statute of limitations, and FTB's position should be sustained.

I'm happy to address any questions from the panel. Thank you.

JUDGE STANLEY: Thank you, Ms. Chang.

This is Judge Stanley speaking. First, I'd like to see if my panel has any questions.

Judge Leung, do you have questions for FTB?

JUDGE LEUNG: Yes. Thank you. First some
housekeeping questions, Ms. Chang or Ms. Brosterhous.

Prior to the 2015 return, what was the taxpayer's filing record? Were they generally on time? Is she consistently

late? Can you give us that information? 1 2 MS. BROSTERHOUS: I can take a look at her record 3 right now, actually. This is Maria Brosterhous. It looks like her 2014 return was timely within the extension 4 5 period. 2013 and 2012 were not, neither was 2008. But 6 there's nothing for '09 through '11. Would you like me to 7 go on, or is that sufficient? 8 JUDGE LEUNG: No. That's sufficient, at least 9 for me. The next is a little bit more to the statute 10 18572. There are two subdivisions. They are (a) and (b). 11 What's the difference between the two of them? 12 MS. BROSTERHOUS: One moment while I page to that. You said 18572? 13 14 JUDGE LEUNG: Correct. That's the -- conforming to IRC 7805A. 15 16 MS. BROSTERHOUS: And you asked what's the difference between the two? 17 18 JUDGE LEUNG: Yes, subdivision (a) and 19 subdivision (b). 20 MS. BROSTERHOUS: Yes. Well, B is specific to 2.1 the Franchise Tax Board and the governor, and that we are 22 affected by emergencies declared by the governor. Whereas 23 (a) just simply explains that under 7508A of the IRC, 2.4 certain tax-related deadlines shall apply. 25 JUDGE LEUNG: Is it safe to say that in case the

president does not declare disaster and the government of
California does, you would rely on (b) for any type of
extensions or postponements, and not rely on (a)? Is that
how that works?

MS. BROSTERHOUS: I would say that's correct.
Yes.

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JUDGE LEUNG: Okay. And what would happen if the two conflicts? So for instance, the governor says the extension is for four months and the Feds say it's for five months.

MS. BROSTERHOUS: Well, generally, under 18572 we would I believe follow the IRC or follow whatever the federal did. I don't think that such a conflict would occur where we would purposely provide inconsistent guidance.

JUDGE LEUNG: So, basically, you're stuck with what the Feds do because otherwise taxpayers wouldn't be able to file a California return without having to file a federal return first; correct?

MS. BROSTERHOUS: I would say yes. But in the interest of making filing easier for taxpayers and being taxpayer friendly, we would do what the IRS required so that the California return is filed pursuant to the federal one.

JUDGE LEUNG: Why I'm going in this direction is

1 I'm trying to figure out if the IRS or any federal 2 taxpayer have made the same type of argument that 3 Mr. Creech has made that because there is no end point to the pandemic until this -- at least the Feds last week. 4 5 Has any taxpayers in Tax Court or if you know it, during 6 the admin proceedings, have made same types of arguments 7 that Mr. Creech has made in which the IRS has either conceded or lost in Tax Court or any type of other court? 8 9 MS. BROSTERHOUS: Ms. Chang, you can correct me 10 if I'm wrong, but I'm not aware of anything like that. 11 And I'd like to also clarify that the IRS' quidance was 12 clear that they extended to July 15th, 2020, and that's what we followed. The IRS quidance did not allow for an 13 14 indefinite extension. 15 JUDGE LEUNG: Okay. Thank you, Ms. Brosterhous. 16 Judge Stanley, I am done. 17 JUDGE STANLEY: This is Judge Stanley speaking. 18 Judge Kletter, do you have any questions for the Franchise 19 Tax Board? 20 JUDGE KLETTER: This is Judge Kletter. I do not 2.1 have any questions for the Franchise Tax Board. 22 you. 23 JUDGE STANLEY: Okay. And I also do not have 2.4 questions at this time. So Mr. Creech, I'm going to turn

it back to you so that you can respond to any of the

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statements that the Franchise Tax Board has made today.

You can have the final -- the final rebuttal.

MR. CREECH: Thank you, Your Honor.

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## CLOSING STATEMENT

MR. CREECH: James Creech for Appellant.

So I would just -- I'd like to kind of just start out with the timing of the 2019 signature on the 2015 return. So the 2015 return was due April 2016. The 2019 signature was three years, six months from the date of the original due date. So if that return had been mailed at the time it was signed, it would have been a timely claim for refund. So just I think that's kind of an important point because it shows evidence of intent to correct the mistake within the time period.

The return -- even at the earliest of four years, we are past the declaration date of the pandemic and the beginning of the following period under 7508A. I do just want to point out, you know, I just would kind of walk through some of the jurisprudence and timing and statute interpretation that we believe should apply during this evaluation.

So one of the frequently cited cases in terms of the rigidity of a filing deadline claim for refunds is US v Brockamp that was decided early in 1997.

JUDGE KLETTER: Excuse me, Mr. Creech. This is

Judge Kletter. Would you mind just spelling that for our

stenographer, please. Thank you.

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MR. CREECH: Sorry. US v Brockamp,

B-r-o-c-k-a-m-p, 519 US 347. So that is an often-cited

case for the proposition of strict -- strict timely

filing, strict time for refunds. That's where a lot of

language of finality for both the taxpayer and the tax

agency comes from. From a statutory construction

standpoint, 7508 was passed after Brockamp was decided and

reported. So it's in effect a legislative overruling of

portions of Brockamp.

Again, we're not talking about a wholesale repeal. We are talking about limited circumstances where Congress felt Brockamp was too heavy handed. And the fact is they chose to use a disregarding of time, almost a complete erasement of time in terms of concepts when they passed the language. And they could have chosen softer language. So I think that is an indicator that Congress and the state legislature expected that this would be a broadly interpreted code section.

I will also kind of -- I will also admit that the language of 7508 could be clearer. I think there are ambiguous portions of 7508 and that Congress in its infinite wisdom could have been a little more precise in

exactly when they expected going to the end. You know, so we do think there's some ambiguity in terms of the statutory language of 7508.

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However, we have recently had a U.S. Supreme

Court decision in Boechler, B-o-e-c-h-l-e-r, v

Commissioner. That is 596 US, decided in 2022. And at

that point, we got some very strong language in terms of

the fact that jurisdictional deadlines need to be

explicitly stated by Congress because otherwise everything

is equitable to the point where, you know, they -- I mean,

it is almost a u -- it is a very -- it's a sizable

majority for such a divided court.

But they came out very strongly saying that for the purposes of a collections due process claim, that the statute was equitable. There exists equitable tolling where almost no one had believed there was equitable tolling before. They go as far as saying in a footnote that the Tax Court has equitable jurisdiction. And so we have had some recent developments in terms of statutory construction that let us look beyond just the language and of the hard statute into what is fair, and what was intended, you know, was relief.

7508 went -- I just want to kind of go back to the notice that was released that Ms. Chang referenced. So that notice giving a shorter window for filing a

delinquent return was done very early on in Covid. I think that notice was released when we were all expecting Covid to last three weeks and life to be back to normal, you know, by end of the April.

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There was no subsequent follow-up to represent the fact that again, you know, it killed at least 100,000 Californians, and it interrupted all our lives for years. I think that is important to note that the rains we received in January provided a longer tolling than Covid did. And if we look at kind of the scale of emergencies, the rains in January were an inconvenience. And if we look at this in the -- this harsh strict reading of the language, those rains were double the disaster of Covid, if we look at the tolling effect that was impacted by the FTB.

So what we're asking at this point is really to look at the magnitude of the human condition that was during Covid. Look at the statutory authority that allows the FTB, allows the OTA, to go in to read the statute with their own interpretation to provide equitable tolling.

Again, if we go back to this Covid disaster declaration, Covid disaster declaration was modified something like 12 times.

I mean, the last Covid declaration modification was a very recent one. You know, the -- there is

ambiguity in the fact that it was modified so many times. I mean, there was -- you know, the Covid disaster declaration was an imperfect one. And without going into too much detail in what a Stafford Act declaration is, a lot of it is tied to funding from FEMA. And lot of it allows money from the federal agencies to flow to the state and local municipalities so they can provide adequate relief.

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And where Covid was impacting, like there was an ongoing disaster. And why in the vague nature of 7508, I mean, it could be read that 7508 is reactivated every time there's a re-declaration of a disaster because it all ties off in DM or DR number promulgated by FEMA. And so because there's a lot of interplay between agencies, and there's a lot of interplay between state and federal, we have expansive disappearing of time under the statute.

And we have instruction from the Supreme Court that federal statutes are to be read broadly and equitably. I believe that there is room for this Board to have equity in its heart when coming to what is the correct fairness of the 2015 return, that the barriers that exist in terms of a notice, which is not the law, which is an administrative prudent announcement do not govern in lieu -- you know, they do not override a statute.

So here we have a roadmap to coming to the correct results. And the Appellant has had an immense amount of tragedy in her life. But she has always attempted to do the right thing. She has attempted to pay. She overpaid. She struggled with care giving of her elderly relatives, the loss of dear family members, the burial upon burial of loved ones. But just before Covid within the statute, she prepared and was almost ready to file, and she could have filed finally but for Covid.

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And because there is this ability to toll the statute, she should be allowed to file a 2015 return that is deemed timely, that has the correct amount of tax assessed, and allows her to pay no more than the correct amount of tax due.

JUDGE KLETTER: Mr. Creech, this is Judge

Kletter. I'm so sorry to interrupt you. I just want to

make sure. Judge Stanley just had a connection issue, so

I just want to make sure she can hear you. Thank you.

JUDGE STANLEY: Yeah. I'm sorry about that. I am back. So you can continue, Mr. Creech.

MR. CREECH: I think I was finished. I think I was done recapping the arguments. I think you were there for the important part about the effect of Boechler, the effect 7508, you know, in eloquence. So I don't think I have any further remarks at this time.

JUDGE STANLEY: Okay. And I will just mention -this is Judge Stanley. I will mention that since we had
our stenographer take down the whole thing, I can pick up
the last couple of sentences that I missed after the
hearing. So Mr. Creech, you're done? You don't have
anything else to add?

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MR. CREECH: I have finished my remarks. I'm open to any and all questions.

JUDGE STANLEY: Okay. Thank you. It looks like Judge Leung has a question.

JUDGE LEUNG: Thank you, Judge Stanley.

Mr. Creech, I have two questions. One just for you and the last one for both you and the Franchise Tax Board. And this is the same question I asked the Franchise Tax Board. Based on your argument, did you have any citations to Tax Court decisions, IRS pronouncements, notices, rulings, et cetera, that support what you're saying that the Covid-19 really had no end? And if there was an end, it was probably sometime last week, so meaning the extensions continue besides referring to 7508A.

MR. CREECH: No, I don't. I'm not aware of anything that's precedential here or could be informative. I think part of that reason is that we are just dealing with a unprecedented and I'm, you know, I'm knocking on wood as I speak hopefully once in my lifetime disaster.

It has a relatively small impact in terms of we are talking about three years.

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So if we look at the history of the tax code, the tax code has been around, you know, essentially the modern version for, you know, 100 years. 1954 is the modern tax code. We've never had anything like this before. I hope we don't have anything like this again. So to the extent that we have prior jurisprudence or guidance, every other disaster in my lifetime has been a more traditional equivalent of like the January rains where it rained, and we got a major disaster declared, and there was a six-month extension.

I do know that from my practical experience, the IRS has been generally very accommodating to anything relating to disaster declarations. I mean, we do have a fairly lengthy history, unfortunately, in terms of disaster declarations in the state. I mean, if we look at just even modern history, you know, the CZU fires last year and the Campfire, those were all generated disaster declarations. But those are generally more limited because the disaster has discreet, you know, one week, three weeks. You know, in case of a tornado, it might only be a 15-minute occurrence.

And so there has not been this extended deadline or open-ended disaster. We know when the fire starts. We

know when it's under control. And at that point, taxpayers are on notice that they have an additional six months. We don't -- you know, we've never had to worry about what it takes to find a new CPA when you can't meet face to face. We don't know what it's like to not be able to go into your CPA's office; what it's like not to be able to go into your bank to get duplicate records.

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You know, after the CZU fire, I mean, my heart goes out to the people who lost their homes. Or the Campfire, there were other branches. There were other unaffected areas in the country. You know, here, you just can't call up Chase and say, I need this and get it transferred to New York, because New York is impacted just the same way we are in California.

So this is -- this is a little unprecedented.

And to the best of my knowledge, there is no informational jurisprudence elsewhere.

JUDGE LEUNG: Thank you for that. And for my final question for both you and Franchise Tax Board, you first. Should the IRS ever -- or if they ever come to a decision on your inquiries regarding your taxpayer, would that trigger a new statute of limitations for her to file a claim with the Franchise Tax Board?

MR. CREECH: I don't believe it would trigger a new statute. I think that the only way that I think that

a statute -- a new California statute may be triggered would be if they apply the refund and then audited 2015 under a provision and then there was an adjustment. But I think it would have to rely on an adjustment at the federal level to trigger a new California statute of limitations.

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And I know that when you get into adjustments at the federal level, the California statutes can be quite lengthy, you know, just in my kind of limited experience with the FTB and extending code sections. I mean, we're -- you know, we have four years as the standard. We have six years for substantial understatement. So again, you know, if we're talking about, you know, essentially horizontal equity, I mean, if they were alleging that the Appellant had understated her taxes by that, they may be able to open 2016 even today.

The FTB would also be able to open 2015 if they allege that there was a non-economic substance transaction. So I think the non-economic substance statute is 12 years. So I don't think it's not unprecedented that statutes go this long. I mean, 2015 -- I mean, I think the FTB could argue now that they could open a 2011 tax year that had a timely filed return.

And so when we are talking about is this fair, I do think we need to keep in mind that applying overpayment

1 going forward, you know, yes, we acknowledge the standard years for, and there's a reason for that. But it's not 2 3 unheard of where the FTB will get to open 2015 now. And so if we're talking about equity, it's not that old in 4 5 terms of it when we're talking about can 2015 ever be open 6 by anyone. 7 Well, we're not talking about JUDGE LEUNG: equity. We're talking about the 2015 year when you said 8 9 that the IRS is still studying it, and it's still in the 10 admin level. I'm just wondering from your perspective,

MR. CREECH: Correct. That's our position. We do have a federal 2015 overpayment.

have a 2015 federal overpayment also?

should the IRS allow the 2015 overpayment -- I assume you

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JUDGE LEUNG: Or should they allow the overpayment to be either refunded back to Ms. Bahnasy or be applied to future years as carry forward? It's a quick yes or no. Do you believe that also opens the statute up on the California side in the 2015 year?

MR. CREECH: No. I don't believe it opens. I don't believe -- I don't believe allowance of the 2015 federal payment opens the 2015 FTB.

JUDGE LEUNG: Okay. Thank you.

Ms. Chang or Ms. Brosterhous, your opinion on that?

1 MS. BROSTERHOUS: This is Maria Brosterhous. No, there isn't a -- unless there was an actual federal 2 3 adjustment, the statute would remain closed. answer is no. 4 5 JUDGE LEUNG: Okay. Thank you. Judge Stanley, back to you. 6 7 Thank you, Judge Leung. JUDGE STANLEY: Judge Kletter, do you have any questions? 8 9 JUDGE KLETTER: Yes. This is Judge Kletter. 10 just have a question for Mr. Creech, and Franchise Tax 11 Board can respond if they wish. You know in the briefing 12 there was a discussion, and I think also in your argument you talked about 7508A, how when -- I just want to clarify 13 14 my understanding. So 7508 is when the President of the 15 United States declares a disaster, then the secretary of 16 the IRS is authorized to specify a period that will be 17 disregarded. 18 So I'm curious, you know, how you read that 19 section in 7508A subsection (a) that was in effect for the 20 tax year saying that they may specify a period of up to 21 one year. 22 MR. CREECH: So I think that -- so I'm loading 23 I should not have -- you know, I can answer this without looking at it. I think that is the -- that is the 2.4

time limit in a normal situation. But again, I think

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there's some ambiguity in terms of the nature and substance of the Covid disaster declarations, both with FEMA and within the IRS.

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I think that there is ambiguity in terms of does the authorizations or modifications of the Covid-19 disaster, do they trigger new one-year starting points? Or do they trigger the being mandatory three months? Because again, this is an unprecedented ongoing disaster up until February for California, you know, last week for the federal purposes. And if we look at what the intent behind 7508 was, to provide relief, I think there's a very open question if the reauthorization modification restatement of has a 7508 impact because it also has a FEMA impact.

And the way the code section was written was to key off the FEMA impacts. Because that's why 7508(b) with the mandatory three months is read. So I don't think that what -- my interpretation of the statute is that once the FEMA portion kicks in, there's a mandatory shall modification for 7508. There's a more automatic application, and I think there is some vagueness in the statute in terms of what the reauthorization reapplication of this Covid declarations for the last three years has been. And again, that's where I think the Boechler interpretation becomes relevant in terms of an expanded

equitable interpretation of 7508A.

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JUDGE KLETTER: Sorry. This is Judge Kletter.

Before I turn it over to FTB, just curious. When you say
7508A, you know, the three-month period, are you referring
to 7508A as it was amended over time or at a date certain?

MR. CREECH: No, when it was -- let me -- oh.

Sorry. It's a 7508D is the mandatory extension. And I

believe 7508D -- I would have to look when, you know, the

7508A subdivision (d). I don't recall off the top of my

head if that was part of the original 1997 enactment, or

if that was part of a later 2019-2021 enactment. But

there is a cap D. That a little D is a mandatory 60-day

extension that may -- that we believe, you know, the

modifications may re-trigger.

JUDGE KLETTER: This is Judge Kletter. So just to confirm, it sounds like you're looking at the current statute, the one in effect today?

MR. CREECH: That's correct.

JUDGE KLETTER: And then just the same question for FTB, if they have any comment on which version of 7508A should be applicable or the one-year period that specified in subsection (a).

MS. BROSTERHOUS: I think that yes, A does mention a one-year period that the secretary may specify. But what we look to here is when disaster is declared and

the secretary provides a period of postponement, we look at that specific period. So here that specific period was to July 15, 2020. And so FTB followed that period. So that's the relevant period.

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JUDGE KLETTER: And just to follow up. So if I understand correctly, even though the President may have updated or there may have been further declared disasters with respect to Covid or further notices, is your position that the secretary just did not specify a further period, which would be disregarded?

MS. BROSTERHOUS: Correct. The only statement the secretary made was to July 15, 2020, and there were no updates beyond that.

JUDGE KLETTER: Thank you so much. This is Judge Kletter. No further questions.

JUDGE STANLEY: Okay. This is Judge Stanley speaking. This concludes the hearing for today. The record is now closed, and the matter is submitted for deliberation.

The panel of judges will meet to jointly deliberate and decide the appeal and will mail a written opinion no later than 100 days from today.

I want to thank everybody for participating.

And once again, Ms. Bahnasy, we're so sorry for all of your losses.

1	MS. BAHNASY: Thank you.
2	JUDGE STANLEY: At this time, we're going to
3	recess, and we'll reconvene at 1:00 p.m. for another
4	hearing.
5	(Proceedings adjourned at 10:59 a.m.)
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## 1 HEARING REPORTER'S CERTIFICATE 2 I, Ernalyn M. Alonzo, Hearing Reporter in and for 3 the State of California, do hereby certify: 4 5 That the foregoing transcript of proceedings was 6 taken before me at the time and place set forth, that the 7 testimony and proceedings were reported stenographically 8 by me and later transcribed by computer-aided 9 transcription under my direction and supervision, that the 10 foregoing is a true record of the testimony and 11 proceedings taken at that time. 12 I further certify that I am in no way interested 13 in the outcome of said action. 14 I have hereunto subscribed my name this 12th day 15 of June, 2023. 16 17 18 19 ERNALYN M. ALONZO 20 HEARING REPORTER 21 2.2 23 2.4 25